



# **Blackboard 5 Levels Two and Three Instructor Manual**

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## **Chapter 1—Welcome to Blackboard 5**





## Introduction

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### Blackboard 5 Instructor Manual

Blackboard 5 offers instructors a robust set of tools, functions and features for teaching.

The *Blackboard 5 Instructor Manual* begins by contextually reviewing the teaching and learning environment for instructors. The bulk of the manual is dedicated to the course Web site tools and functions available to instructors through the Instructor Control Panel.



**Note:**

Organization managers will find this manual useful in building and running organization Web sites. The functions and tools found in course Web sites are also used to manage robust environments for organizations.

### In this chapter

This chapter introduces Blackboard 5 with sections covering:

- [Blackboard 5 Overview](#)
  - [Blackboard 5 Tabs Area](#)
  - [Course Web Site](#)
  - [Instructor Control Panel](#)
-

## Blackboard 5 Overview

### Introduction

Blackboard 5 is a comprehensive and flexible e-Learning software platform that delivers a course management system, and, with a Level Two or Level Three license, a customizable institution-wide portal and online communities. In addition, a Level Three license includes advanced integration tools and APIs to seamlessly integrate Blackboard 5 with existing institution systems.

Blackboard 5 has evolved from the Blackboard's award winning Course Info™ software.

### Blackboard 5 learning environment

The Blackboard 5 learning environment includes a header frame with images and buttons customized by the institution and tabs that navigate to different areas within Blackboard 5. Clicking on a tab will open that area in the content frame. Web pages containing specific content, features, functions, and tools are accessed from the Tab areas.



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## Blackboard 5 Overview, continued




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### Header frame

The header frame contains a customizable institution image, e-commerce space (if enabled), and navigation buttons that allow the user to access the institution home page, access Blackboard 5 help, and logoff of Blackboard 5.



The table below details the buttons that appear in the header frame and their functions.

Button	Description
 Home	Click <b>Home</b> to return an institution home page. This URL is set by the system administrator.
 Help	Click <b>Help</b> to access the Blackboard help site. This URL is set by the system administrator.
 Logout	Click <b>Logout</b> to end a session.

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### Tabs

The tabs are navigation tools that access the content areas of Blackboard 5. Click on a tab to access a Tab area.

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### Content frame

The content frame always contains one of the following pages:

- **Tab area:** The area that appears in the content frame when a tab is clicked. Tab areas hold broad information and allow the user to access Web pages containing specific content and features.
- **Web page:** A Web page appears in the content frame when accessed through one of the navigational tools described below. Web pages contain specific content or features and originate from Tab areas.

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## Blackboard 5 Overview, continued

### Navigating within Blackboard 5

Blackboard 5 contains several ways to move from one area or page to the next. Only the material in the content frame changes when moving to a new area or page. The tabs and header frame are always available for quick access to those navigation features.

The table below describes each navigation tool available in Blackboard 5.

Navigation Tool	Description
<b>Tab</b> 	Click on a tab to navigate to an area. Tabs are always available no matter what page or area appears in the content frame.
<b>Button</b> 	Click on a button to navigate to a page within Blackboard 5. Some buttons also lead to areas outside of Blackboard 5. In addition, buttons some buttons execute functions.
<b>Link</b> 	Click on a hypertext link to access another Web page within Blackboard 5. The page will appear in the content frame. Links can also open Web sites outside of Blackboard 5.
<b>Image</b> 	Click on an image to navigate to another page. The customized images that appear in Blackboard 5 can be linked by the administrator to another URL.
<b>Path</b> 	Click on one of the hypertext links that appear in the navigation path to access that page. The navigation path appears at the top of pages to allow users to quickly return to a previous page that led to the current page.

## Blackboard 5 Tab Areas

### Overview

The Blackboard 5 Tab areas contain content specific to the institution and user. The administrator customizes the appearance and features of each area to present a robust, individualized learning environment to each user.

### My Institution Tab

The My Institution Tab area contains tools and information specific to each user's preferences. Tools and information are contained in modules, which users can add and remove from their My Institution Tab area. While users can choose which modules appear, the administrator may restrict access to or require specific modules.

The screenshot displays the Blackboard 5 user interface for the 'My Institution' tab. At the top, a navigation bar includes tabs for 'My Institution', 'Courses', 'Community', 'Services', 'Academic Web Resources', and 'The Web'. Below this, a 'Welcome, Denise!' message is shown. The main content area is divided into several modules:

- TOOLS**: A sidebar menu with links to Announcements, Calendar, Tasks, My Grades, Web E-mail, Send E-mail, User Directory, Address Book, and Personal Information.
- OFF-CAMPUS PARTNERS**: Links to Job Search and Testing Center.
- SEARCH THE WEB**: A search box with a 'GO!' button.
- My Announcements**: A module showing 'No announcements have been posted today.' with a 'more...' link.
- My Calendar**: A module showing 'You have no calendar events today.' with a 'more...' link.
- My Courses**: A module titled 'Courses you are teaching:' listing 'Math for Teachers', 'Irish-American History', and 'Irish-American History'.
- My Organizations**: A module titled 'Organizations you are managing:' listing 'College Democrats' and 'Young Republicans'.
- My Tasks**: A module titled 'Personal Tasks' listing 'Study for exam' (OVERDUE 07/14/200), 'Do Laundry' (OVERDUE 08/02/200), and 'Irish-American History Tasks' listing 'Turn in book report' (OVERDUE 07/05/200). It also includes a 'more...' link.
- School Services**: A module listing links for Registrar, University Security, Bursar, Your Institution Press, and Library Card Catalog.

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## Blackboard 5 Tab Areas, continued

### Courses Tab

The Courses Tab area lists courses specific to each user as well as the Course Catalog for the institution. User courses are listed by role: courses that a user teaches as an instructor and courses that a user takes as a student. Users simply click on a course from the Courses Tab area to access the course Web site.

The screenshot displays the Blackboard 5 interface with the 'Courses' tab selected. The top navigation bar includes 'My Institution', 'Courses', 'Community', 'Services', 'Academic Web Resources', and 'The Web'. The main content area is divided into three sections:

- COURSE SEARCH:** Features a search box with a 'GO!' button and a link to 'advanced search'.
- OFF-CAMPUS LEARNING:** Includes links for 'Partner Learning Institutions' (with a description: 'Click here to access information on Your Institution...') and 'Outside Tutoring Services' (with a description: 'Click here to receive assistance from a leader in...').
- SEARCH THE WEB:** Features a search box with a 'GO!' button.

The central 'Course List' section is titled 'Courses you are teaching:' and lists three courses:

- Irish American History**: Course ID: HIST600, Instructor: Denise Cox
- Irish American History**: Course ID: HIST600a, Instructor: Denise Cox
- Math for Teachers**: Course ID: MATH201, Instructor: Denise Cox

Below this list, it states 'Courses in which you are enrolled: None.'

The right sidebar, titled 'Course Catalog', contains links for 'Fall Catalog', 'Spring Catalog', and 'Summer Catalog', along with a 'Browse Course Catalog' button.

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## Blackboard 5 Tab Areas, continued

**Community Tab** The Community Tab area lists organizations specific to each user, the Organization Catalog for the institution, and institution-wide Discussion Boards. User organizations are listed by role: organizations that a user administrates as a manager and organizations that a user participates in as a member. Users simply click on an organization from the Community Tab area to access the organization Web site.

The screenshot shows the Blackboard 5 Community Tab interface. At the top, there is a navigation bar with tabs: My Institution, Courses, Community (selected), Services, Academic Web Resources, and The Web. Below the navigation bar, the interface is divided into several sections:

- Organization Search:** A search box with a "GO" button and a link to "advanced search".
- OFF-CAMPUS COMMUNITIES:** A section with links to "Listing of National Organizations" and "Rules for Club Sports".
- Organization List:** A section titled "Organizations which you are managing:" listing "College Democrats" and "Young Republicans". Below this, it says "Organizations of which you are a member: None.".
- Organization Catalog:** A section with links to "Fall Catalog", "Spring Catalog", and "Summer Catalog".
- Discussion Boards:** A section with a "Create" button and links to "Ride Board", "Computer Lab Tips and Tricks", "Your Institution Press", and "Psychology".
- SEARCH THE WEB:** A search box with a "GO" button.

**Services Tab** The Services Tab area contains links to other institutional offerings outside of Blackboard 5. The links are set by the system administrator and cannot be modified by an individual user.

The screenshot shows the Blackboard 5 Services Tab interface. At the top, there is a navigation bar with tabs: My Institution, Courses, Community, Services (selected), Academic Web Resources, and The Web. Below the navigation bar, the interface is divided into several sections:

- OFF-CAMPUS SERVICES:** A section with links to "Inter-Library Loan" and "Financial Aid Information".
- SEARCH THE WEB:** A search box with a "GO" button.
- Institution Services:** A section with links to "Registrar", "University Security", "Bursar", "Your Institution Press", and "Library Card Catalog".

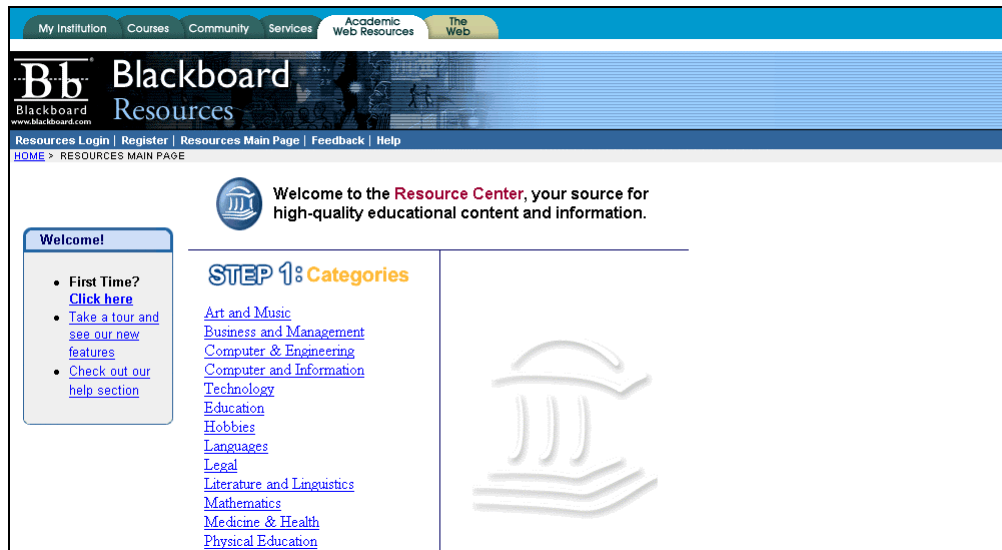
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## Blackboard 5 Tab Areas, continued

### Academic Web Resources Tab

The Academic Web Resources Tab area provides direct access to Blackboard's Resource Center where users explore a number of knowledge areas. Users can customize the Resource Center to provide quick access to their preferred subject matters. Please see the *Blackboard 5 Resource Center Manual* for more information.



### The Web Tab

The Web Tab is an empty Tab area that can be populated with a URL selected by the administrator. The administrator can also change the Tab name to reflect the content of the Tab area.

## Course Web Sites

### Overview

Each course offered by an institution is hosted on a Web site. Course Web sites contain all the content and tools required to teach a course. The instructor assigned to a course Web site oversees the course through the Instructor Control Panel. While the instructor has control over the course Web site, the administrator sets overrides that restrict or require content areas and tools.

### Organization Web Sites

Organization Web sites function in the same way as course Web sites. The flexible learning tools of a course Web site are structured by the organization manager to provide an online environment for the organization.

### Course Web site

A course Web site consists of a navigation path, a button bar, and a content frame. The navigation path allows users to return to any page accessed between the main course page and the current page. The button bar links users to the available content areas and tools. The content frame displays Web pages accessed through the buttons or navigation path.

Navigation path

Button bar

Content frame

The screenshot shows the Blackboard 5 Course Web site interface. On the left is a vertical navigation path with links: Announcements, Course Information, Staff Information, Course Documents, Assignments, Communication (highlighted), External Links, Tools, Resources, Course Map, and Control Panel. At the top right is a button bar with links: VIEW TODAY, VIEW LAST 7 DAYS, VIEW LAST 30 DAYS, and VIEW ALL. The main content frame displays an announcement titled "Reid Hall closed during Spring Term" dated Wednesday, September 6, 2000, posted by Blackboard5 Administrator. The announcement text states: "Reid Hall will be closed for renovations throughout Spring Term. Classes scheduled for Reid Hall will be held in Robinson and Tucker Halls. Please contact your professor for information regarding office hours. Professors with offices in Reid Hall are encouraged to hold online office hours to relieve some of the congestion caused by the renovations."




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## Course Web Sites, continued

### Course Web site functions

The table below includes information on the components of a course Web site. The names of the areas are customizable by the instructor or the system administrator.

Area	Description
Announcements	<p>Announcements post timely information critical to course success. Announcements occupy the Main Frame upon entry to a course Web site and can also appear on the My Institution and Courses area depending on system configuration.</p> <p>Click <b>Announcements</b> from the course Web site tool bar to view course announcements.</p>
Course Information	Course Information displays descriptive materials about the course. Materials usually posted here include: syllabus and course objectives.
Staff Information	Staff Information provides background and contact information on course instructors and teaching assistants.
Course Documents	Course Documents contains learning materials and lesson aids, such as lecture notes.
Assignments	Assignments lists the due date and description for class work. The instructor posts assignments and can modify the task and due date.
Communication	<p>Course users communicate through the Communication Center. The Communication Center allow users to:</p> <ul style="list-style-type: none"> <li>• Send and receive email</li> <li>• Read and post messages to discussion boards</li> <li>• Enter Virtual Classroom</li> <li>• View student roster</li> <li>• View group pages.</li> </ul>
External Links	External Links connects course users to outside learning materials. Instructors may select outside materials and post a hyperlink and brief description for each external source.

Tools	<p>Tools that can be used in the course Web site. The tools include: Digital Dropbox, Edit Home Page, Personal Information, Course Calendar, Check Grade, Manual, Tasks, and Electric Blackboard.</p> <table border="1" data-bbox="735 359 1409 594"> <tr> <td data-bbox="735 359 950 594">   <b>Note:</b> </td><td data-bbox="954 359 1409 594"> <p>Students may access the Dropbox from the Tools area on the course Web site, but instructors must access the Dropbox from the Course Tools on the Instructor Control Panel.</p> </td></tr> </table>	 <b>Note:</b>	<p>Students may access the Dropbox from the Tools area on the course Web site, but instructors must access the Dropbox from the Course Tools on the Instructor Control Panel.</p>
 <b>Note:</b>	<p>Students may access the Dropbox from the Tools area on the course Web site, but instructors must access the Dropbox from the Course Tools on the Instructor Control Panel.</p>		
Resources	<p>Accesses to the Blackboard 5 Resource Center. The Resource Center is a customizable Web site of educational resources. For more information about the Resource Center please refer to the <i>Blackboard 5 Resource Center Student Manual</i>.</p>		
Course Map	<p>Allows easier course Web site navigation. The Course Map connects to an expandable and collapsible bookmark.</p>		
Control Panel	<p>Accesses to the Instructor Control Panel. The Instructor Control Panel is used to set up a course Web site.</p>		
Logout	<p>Instantly logs the user out.</p>		

## Instructor Control Panel

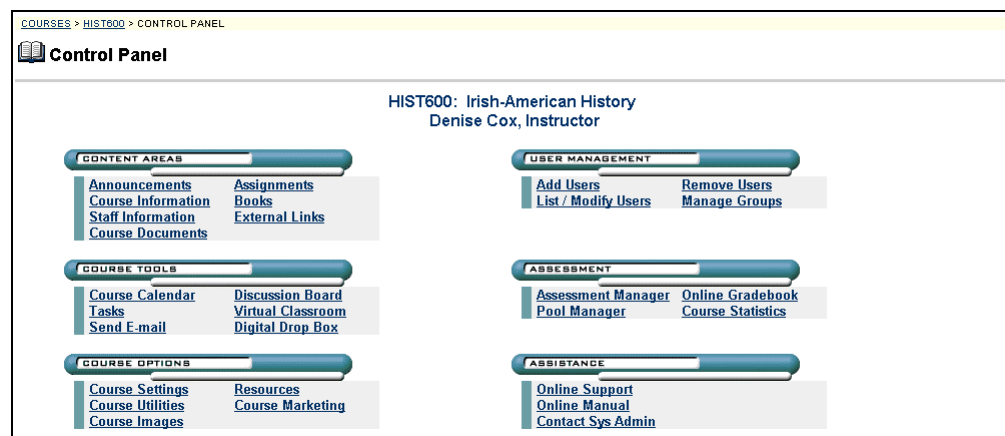
### Overview

All course administration is done through the Instructor Control Panel. This area is only available to users with one of the following defined roles:

- instructor
- teaching assistant
- grader
- system administrator

### Instructor Control Panel page

Click **Control Panel** on the course Web site button bar to access the Instructor Control Panel.



### Control Panel Areas

The Control Panel is comprised of six function areas:

- **Content Areas**: This area provides the tools necessary to add text, files, and information into your course.
- **Course Tools**: This area contains the communication tools for instructors to send email, create tasks, and work with groups.
- **Course Options**: This area contains Security and customization options for advanced management of course components.
- **User Management**: This area provides tools for the instructor to manage users and enrollments.
- **Assessment**: This area provides tools for building assessments, recording grades, and tracking user activity.
- **Assistance**: This area offers support contacts and online documentation.

## **Chapter 2—User Tools**



## Introduction

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### Overview

The Tools box provides quick access to system tools from the My Institution area. The user tools allow users to access several tools that appear in course and organization web sites on a system-wide scale as well as some unique tools such as the User Directory.

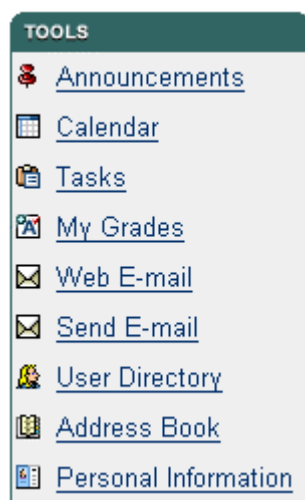


*Example:*

**Send email** from user tools provides a quick shortcut to the send email function for users' courses and organizations.

### Tools box

The Tools box appears on the left side of the My Institution area.



### In this chapter

This chapter contains information on the following topics:

- [Announcements](#)
- [Calendar](#)
- [Tasks](#)
- [My Grades](#)
- [Web Email](#)
- [Send Email](#)
- [User Directory](#)
- [Address Book](#)
- [Personal Information](#)



## Announcements

### Announcements

#### Overview

Users view important messages from the institution staff and faculty on the Announcements page. Users can sort announcements by category (courses, organizations, or institution) and post date.

#### Announcements page

Click **Announcements** from the Tools box on the My Institution area. The Announcements page will appear as shown below. Click the drop-down arrow and select a category of announcements to view. Click on the tabs to view announcements for a specific time period.

MY INSTITUTION > ANNOUNCEMENTS

### Announcements

VIEW TODAY VIEW LAST 7 DAYS VIEW LAST 30 DAYS VIEW ALL

Show All

Wednesday, September 6, 2000

**Reid Hall closed during Spring Term**

Reid Hall will be closed for renovations throughout Spring Term. Classes scheduled for Reid Hall will be held in Robinson and Tucker Halls. Please contact your professor for information regarding office hours. Professors with offices in Reid Hall are encouraged to hold online office hours to relieve some of the congestion caused by the renovations.

Posted by Blackboard5 Administrator

# Calendar

## Calendar

**Overview** Users manage their course, organization, institution, and personal events through the Calendar. Upcoming and past events can be viewed daily, weekly, or monthly and organized into categories.

**Calendar page** Click **Calendar** from the Tools box on the My Institution area. The Calendar page will appear as shown below. The default view shows the day's events, however, users may also select a weekly or monthly view.

MY INSTITUTION > CALENDAR

**My Calendar: View by Day**

Add Event Quick Jump All Events ▾

VIEW DAY VIEW WEEK VIEW MONTH

⏪ Thursday, July 6, 2000 ⏩

AM	6:00	
	6:30	
	7:00	
	7:30	
	8:00	Arrive Shannon Airport 8:10 am HIST600
	8:30	
	9:00	
	9:30	
	10:00	
	10:30	
PM	11:00	
	11:30	
	12:00	

*Continued on next page*

## Calendar, continued

### Available functions

To use the functions available on the Calendar page, follow the table below.

To . . .	click . . .
create an event and adding it to the calendar	<b>Add Event</b> to access the Add Event page.
view events for a specific date and time	<b>Quick Jump</b> to access the Quick Jump page. From here, select a date and time and the calendar will immediately display events for that time.
view events by group	the drop-down arrow and select a category. Categories include: <ul style="list-style-type: none"> <li>• All events</li> <li>• My Events</li> <li>• Institution events</li> <li>• Courses</li> <li>• Specific courses</li> <li>• Organizations</li> <li>• Specific organizations</li> </ul>
view events by day, week, or month	a tab to view events for the current day, current week, or current month.
view previous or future events	the arrows to the left of the current day, week, or month to view events for the previous day week, or month. Click on the arrows to the right to view future events.
view event details	on a calendar event to view details.
remove an event	<b>Remove</b> to remove an event from the calendar page. This action is irreversible.

### View Events

Click on an event to view event details. The Calendar: View Event page will appear as shown below.

MY INSTITUTION > CALENDAR

**Calendar: View Event**

Arrive Shannon Airport 8:10 am

**Date:** Thursday, July 6, 2000  
**Start Time:** 08:10 AM  
**End Time:** 08:10 AM  
**Category:** Course (HIST600)

OK

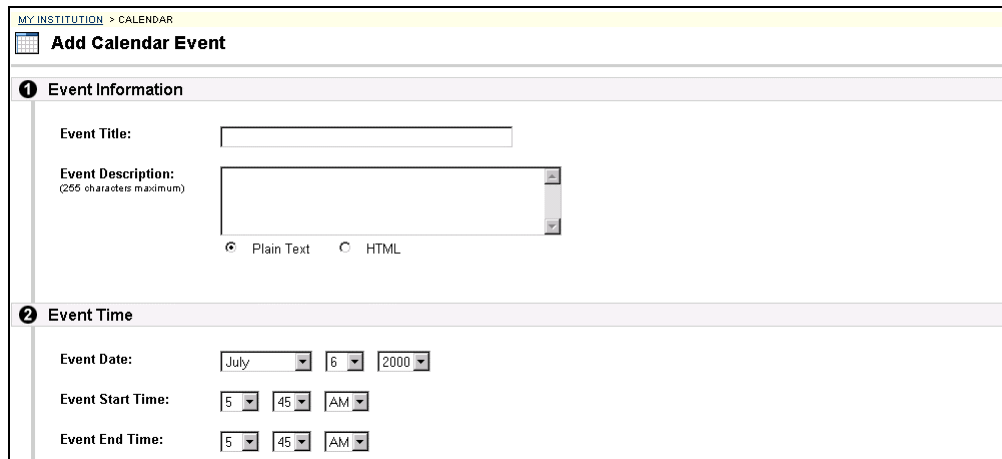
## Add Calendar Event

### Overview

Events may be added through the Add Calendar Event page.

### Add Calendar Event page

Click **Add Event** from the Calendar page. The Add Calendar Event page will appear as shown below.



### Add Calendar Event fields

The table below details the entry fields on the Create Event page and Modify Event page.

Event Information	
<b>Event Title:</b>	Enter the title of the event. This title will appear on the Calendar page at the date and time indicated on the Event Time fields.
<b>Description:</b>	Enter a description of the event. Click on a text type for the description from the following options: <ul style="list-style-type: none"> <li>Smart Text: Displays text as written and creates links to URLs and email addresses that appear in the text</li> <li>Plain Text: Displays text as written</li> <li>HTML: Displays text as coded using HTML tags</li> </ul>
Event Time	
<b>Event Date:</b>	Click the drop-down arrow and select date values.
<b>Start Time:</b>	Click the drop-down arrow and select time values.
<b>End Time:</b>	Click the drop-down arrow and select time values.

## Quick Jump

### Overview

The Quick Jump page allows users to quickly view a portion of the calendar. Quick Jump is useful when looking for events planned for months in advance of the current date. It is also useful for looking up the events of a past day, week, or month.

**Quick Jump page** Click **Quick Jump** from the Calendar page. The Quick Jump page will appear as shown below.

### Quick Jump fields

The table below details the entry fields on the Quick Jump page.

Calendar Quick Jump	
<b>Please select the date you wish to access</b>	Click the first down arrow to select a month. Click the next down arrow to select a day and click the last down arrow to select a year. The My Calendar page will appear with the enter date.
<b>Please choose the type of view you wish to access the specified date</b>	Click on an option to indicate the type of calendar view: <ul style="list-style-type: none"> <li>• Month will display the month that the date falls in.</li> <li>• Week will display the week that the date falls in.</li> <li>• Day will display that date only.</li> </ul>

# Tasks

## Tasks

### Overview

The Tasks page organizes projects (referred to as tasks), defines task priority, and tracks task status.

A user can create tasks and post them to the Tasks page. Each user can post personal tasks to their page, instructors and organization leaders can post tasks to users participating in their course and organization, and system administrators can post tasks to all users' Tasks pages.

### Tasks page

Task information is arranged in columns that display the priority, task name, status, and due date.

Click **Tasks** from the Tools box on the My Institution area to access the Tasks page. The Tasks page will appear as shown below.

MY INSTITUTION > TASKS

**Tasks**

Add Task All Tasks ▼

▲ High Priority ▼ Low Priority

PRIORITY	SUBJECT	STATUS	DUE DATE	
	Irish American History: Turn in book report	NOT STARTED	Jul 5, 2000	Modify
	Do Laundry	NOT STARTED	Aug 2, 2000	Modify  Remove
	Study for exam	NOT STARTED	Jul 14, 2000	Modify  Remove

OK

*Continued on next page*

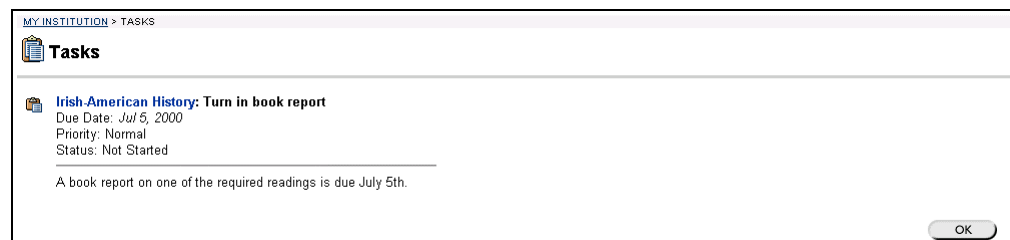
## Tasks, continued

### Available functions

To use the functions available on the Tasks page, follow the table below.

To ...	click ...
narrow the list of task to one subject	the drop-down arrow and select a task category.
create and post a task	<a href="#">Add Task</a> to access the Create Task page.
modify a task	<a href="#">Modify</a> to access the Modify Task page for a particular task.
remove a task	<b>Remove.</b> A box will appear asking to verify that a task should be removed. This action is irreversible.
change or update the status of a project	on the current status. Task status can be one of the following three options: <ul style="list-style-type: none"> <li>• Not Started</li> <li>• In Progress</li> <li>• Completed.</li> </ul>
view the details of a particular task	on a task link to view details.

**View Task details** Click on a task from the Task page to view task details. The task details display the task name, due date, priority, status, and a description of the task.



## Add or Modify a Task

### Overview

The Add Task page opens with empty fields and the Modify Task page opens with the fields populated with information on a specific task. The Modify Task page contains the same fields as the Add Task page. To Modify a task, click **Modify**.



**Note:**

The Modify Task page may open with fields that cannot be modified. To modify all fields open the task from the area where it was originally added.

For example if an instructor adds a task from the Instructor Control Panel, the task cannot be modified from the My Institution page. To modify the task, the instructor would have to open the task from the Instructor Control Panel.

### Add Task page

Click **Add Task** from the Tasks page or **Modify** corresponding to a specific task. The Add Task page will appear as shown below.

MY INSTITUTION > TASKS > ADD TASK

**Add Task**

**1 Task Information**

Task Title:

Description:

☒ Smart Text ☐ Plain Text ☐ HTML

Due Date:

**2 Task Options**

Priority:

Status:

*Continued on next page*



## Add or Modify a Task, continued

**Add Task fields**     The table below details the entry fields on the Add Task page.

Task Information	
<b>Task Title:</b>	Enter the title of the task.
<b>Description:</b>	Enter a description of the task. Select a text type for the description from the following options: <ul style="list-style-type: none"><li>• Smart Text: Displays text as written and creates links to URLs and email addresses that appear in the text</li><li>• Plain Text: Displays text as written</li><li>• HTML: Displays text as coded using HTML tags</li></ul>
<b>Due Date:</b>	Select the date the task is due from the drop-down list. Click the drop-down arrow and select date values.
Task Options	
<b>Priority:</b>	Select a priority. The options are: <ul style="list-style-type: none"><li>• Low (task appears with a blue arrow pointed down)</li><li>• Normal</li><li>• High (task appears with a red arrow pointed up)</li></ul> The selected priority appears on the Tasks page.
<b>Status:</b>	Select a status. The options are: <ul style="list-style-type: none"><li>• Not started</li><li>• In progress</li><li>• Completed</li></ul> The selected status appears on the Tasks page.

## My Grades

### My Grades

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#### Overview

Users can check grades and performance statistics from the Check Grades page. The Check Grades page lists each user's courses and organizations. Users click on a course or organization to access a report.

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#### Course Grades

Click **My Grades** from the Tools box on the My Institution area. The Check Grades page will appear as shown below. Click on a course or organization to view grades or performance statistics for that course or organization.



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#### View Grades

Click on a course or organization from the Check Grades page to view statistics for that course or organization. The statistics report displays an overview of user performance and below that, a Scores table that details performance on tracked assignments. The Scores table displays the date, name, score, points possible, and class average of each tracked assignment.

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## Web Email

### Mail Login

#### Overview

This section addresses how to login to Web email accounts.

#### Access your institution's Web email account or an account set up on the Remote Mailboxes page

To access your institution's Web email account from the Web Email page, log onto Web Email using the same username and password as if logging on to the institution's Web email account.



*Note:*

If an account has been set up on the Remote Mailboxes page the login would appear as shown below.



*Example:*

For example, if the user name is **janedoe** and the password is **password**, then the login would appear as shown below.



#### Mail Login

Please enter your user name and password to access your mail account.

USERNAME:

PASSWORD:

Log In

*Continued on next page*

## Mail Login, continued

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### About POP and IMAP servers

POP and IMAP servers were designed to allow users to retrieve remote email accounts. Web Email allows the retrieval of email that is located on POP or IMAP servers such as Yahoo. However the user must know what type of server the email account is. The two definitions below describe how to tell if a remote email account is POP or IMAP.


**POP:** POP allows read-only functionality. Users may read messages and delete messages, but may not write or store messages.

**IMAP:** IMAP allows read and write functionality. Users may read messages, delete messages, create draft copies of emails, manage mail folders, save messages to folders, and mark messages for deletion at a later time.

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### Access other Web email accounts


To access other Web email accounts from the Web Email page, include the POP server name or the IMAP server name in the username and enter the password.

 <i>Example:</i>	<p>For example if the username is <b>janedoe</b> and the POP server name is <b>popservername.com</b> and the password is <b>password</b>, then the login would appear as shown below.</p> <p>USERNAME: <b>janedoe@popservername.com</b> PASSWORD: <b>*****</b></p>
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### Access Yahoo Web email accounts

To access a Yahoo email account, include @pop.mail.yahoo.com in the username and enter the Yahoo password.

 <i>Example:</i>	<p>For example if the username is <b>janedoe</b> and the password is <b>password</b>, then the login would appear as shown below.</p> <p>USERNAME: <b>janedoe@pop.mail.yahoo.com</b> PASSWORD: <b>*****</b></p>
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*Continued on next page*

## Mail Login, continued

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**Using the Remote Mailboxes page**

Instead of remembering and entering the POP server name or IMAP server name, use the Remote Mailboxes page so that when the user accesses the Mail Login page only the username and password must be entered. For more information about the Remote Mailboxes page see [Remote Mailboxes](#), which is discussed later in this chapter.

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**Using Hotmail**

Hotmail may be used with Web Email, but requires special configuration. For more information about how to use Hotmail please contact Technical Services.



**Note:**

Hotmail can only be used if all users in the institution are going to use Hotmail.

## Web Email Page

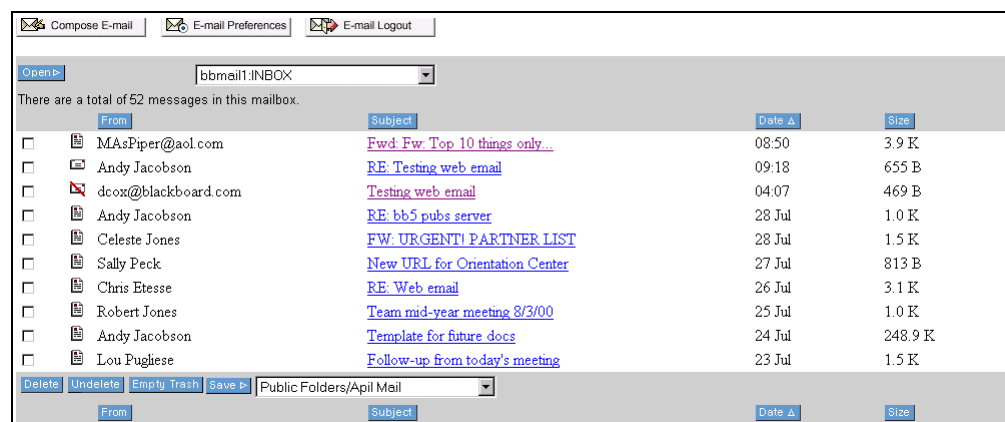
### Overview

Web Email is Web based email software that enables users to access existing email accounts through Blackboard 5. Web Email gives the user the ability to view, compose, forward, and manage email from any computer or Internet-capable device with an active connection. While users can send messages to other system users through Web email, Blackboard 5 also has a Send Email function that identifies people participating in the same courses so users can send emails to specific institution groups or individuals.

### Web Email page

Email information is stored in folders and arranged in columns that display the sender, subject, date, and size.

Click **Web Email** from the Tools box on the My Institution area and the Email page will appear as shown below.



### Available functions

To use the functions available on the Web Email page, use the table below.

To . . .	click . . .
send an email message	<a href="#">Compose Email</a> to access the Compose Email page.
set Web email preferences	<a href="#">Email Preferences</a> to access the Web Email Preferences page.
log out of Web email	<b>Email Logout.</b>
view a message	the subject link.

*Continued on next page*


## Web Email Page, continued

### Available functions (continued)

To...	click...
sort messages by sender	<b>From.</b>
sort messages by subject	<b>Subject.</b>
sort messages by date	<b>Date.</b>
sort messages by size	<b>Size.</b>
delete messages marked for deletion	<b>Empty Trash.</b>

### Additional functions

The Web Email page may also be used to perform the following functions.

To...	select the message(s)...
delete a message	<p>for deletion and click <b>Delete</b>.</p> <div>  <p><b>Note:</b> This function is controlled by an option on the Read Messages Options page. If the Automatically remove deleted messages <b>Yes</b> option is select, then the message will be removed. If the <b>No</b> option is selected, then the message will be marked for deletion and may be undeleted.</p> </div>
undelete a message that is marked for deletion	and click <b>Undelete</b> .
save a message	click the drop-down arrow and select a folder, and click <b>Save</b> .

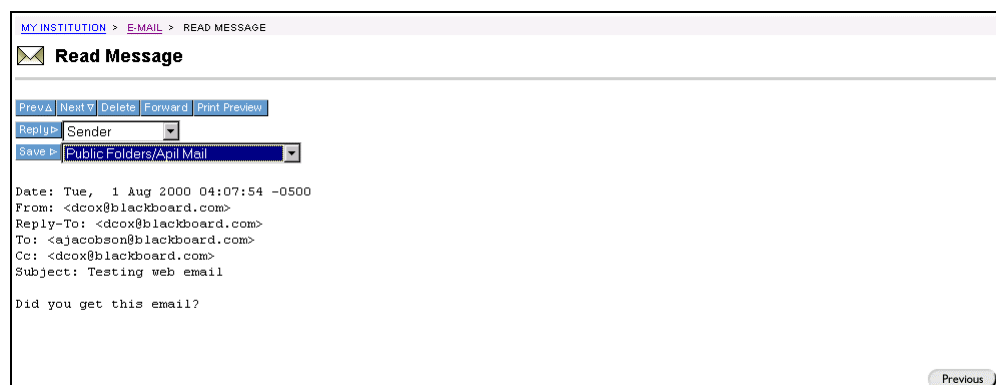
## Read Message

### Overview

Click an email message and the Read Message page opens. Users may navigate to other email messages using the **Next** and **Previous** options. Messages may be deleted and printed from this page. Lastly, users may reply and forward messages. Use the Read Message Option page, which will be discussed in more detail later, to control the information displayed on the Read Message page.



### Read Message page

Click the subject line and the Read Message page will appear as shown below.



### Available functions

To use the functions available on the Read Message page, follow the table below.

To . . .	click . . .
read the previous message	<b>Previous.</b> <div>  <p>If viewing the first message, the <i>Previous</i> button will not be visible.</p> </div> <p><i>Note:</i></p>
view the next email message	<b>Next.</b> <div>  <p>If viewing the last message, the <i>Next</i> button will not be visible.</p> </div> <p><i>Note:</i></p>

*Continued on next page*



## Read Message, continued

### Available functions (continued)

To...	click...										
delete the current email message	<b>Delete.</b>										
save a message to a mail folder	the drop-down arrow and select a folder and click <b>Save</b> .										
forward a message to a new recipient	<b>Forward.</b> The Compose Email page will open with a copy of the message.										
reply to a message,	<p>the drop-down arrow and use the table below to select a reply option:</p> <table> <tr> <th>To reply to...</th><th>select...</th></tr> <tr> <td>the sender without a copy of the original message</td><td>Sender.</td></tr> <tr> <td>all recipients without a copy of the original message</td><td>All</td></tr> <tr> <td>the sender and include a copy of the original message</td><td>Sender, Include.</td></tr> <tr> <td>all recipients and include a copy of the original message</td><td>All, Include</td></tr> </table> <p>Click <b>Reply</b>.</p>	To reply to...	select...	the sender without a copy of the original message	Sender.	all recipients without a copy of the original message	All	the sender and include a copy of the original message	Sender, Include.	all recipients and include a copy of the original message	All, Include
To reply to...	select...										
the sender without a copy of the original message	Sender.										
all recipients without a copy of the original message	All										
the sender and include a copy of the original message	Sender, Include.										
all recipients and include a copy of the original message	All, Include										

## Compose Email

### Overview


Users create and send emails through the Compose Email page. Users can send a copy of the message to themselves and use Cc (Carbon Copy) to copy to other recipients.

### Compose Email page

Click the **Compose Email** button on the Web Email page. The Compose Email page will appear as shown below.

### Entry fields

The table below details the entry fields on the Compose Email page.


Select Users	
<b>To:</b>	Enter the email addresses of message recipients.  <div>  <p><b>Hint:</b> Use commas to separate multiple addresses.</p> </div>
<b>Cc:</b>	Enter the email address of those recipients who are to receive a copy of the email. Use commas to separate multiple addresses.
Enter Message Details	
<b>From:</b>	Displays the address of the sender.
<b>Subject:</b>	Enter a subject for the email message.

*Continued on next page*

## Compose Email, continued

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### Entry fields (continued)

Enter Message Details	
<b>Message:</b>	<p>Enter the text of your message. Click <b>Spell Check</b> to check the spelling.</p> <div><p><i>Note:</i></p></div> <p>A signature may appear in the Message box. The signature is controlled by an option on the Compose Message Options page.</p>
Select Message Options	
<b>Attach File:</b>	Enter the URL or click <b>Browse</b> to find a file to attach.

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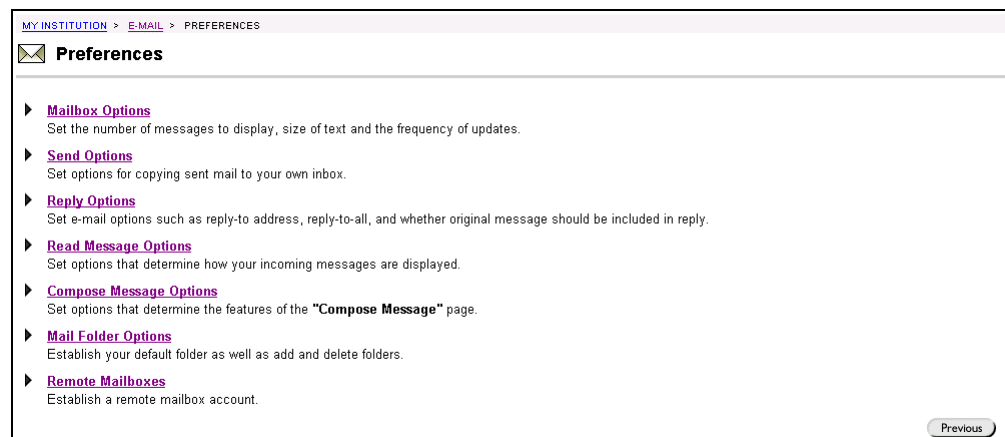
## Email Preferences

### Overview

The Email Preferences page allows customization of Web Email. Preferences range from including a signature file to specifying how often Web Email should check the mail server for new mail. Unless preferences are updated, the default preferences set by the administrator are active.

### Preferences page

Click **Email Preferences** from the Email page. The Preferences page will appear as shown below.



### Available functions

The following functions are available from the Web Email Preferences page:

- ▶ **[Mailbox Options](#):**  
Customize the appearance of the mailbox.
- ▶ **[Send Options](#):**  
Select a folder for sent messages or choose not to save sent messages.
- ▶ **[Reply Options](#):**  
Customize the appearance and select the recipients of reply messages.
- ▶ **[Read Message Options](#):**  
Customize the appearance of received messages.
- ▶ **[Compose Message Options](#):**  
Configure options on the Compose Message page.
- ▶ **[Mail Folder Options](#):**  
Select a default mail folder and manage mail folders.
- ▶ **[Remote Mailboxes](#):**  
Set up a remote mailbox.

## Mailbox Options

### Overview

The Mailbox Option page allows users to set how many messages are to display between function bars, how often in seconds to check for new email, and what font size to display in the inbox.

### Mailbox Options page

Click **Mail Options** from the Preferences page and the Mail Options page will appear as shown below.

### Entry fields

The table below details the entry fields on the Mailbox Options page.

Configure Option	
<b>Number of messages to display:</b>	Enter the number of messages to display between the function bars. Function bars contain information such as From, Subject, Date, and size.
<b>Check for mail how often:</b>	Enter how often in seconds that the system is to check for new email. Web Email checks for new mail based on the time interval set. The default setting for this mailbox option is 30 seconds. When the system checks for new email, it refreshes the screen. The screen “blinks” and returns to the top of the page. To disable this function, set the time option to 0. It is also possible to set this option for a longer interval of time.
<b>Text size:</b>	Enter the font size that the inbox messages are to appear.

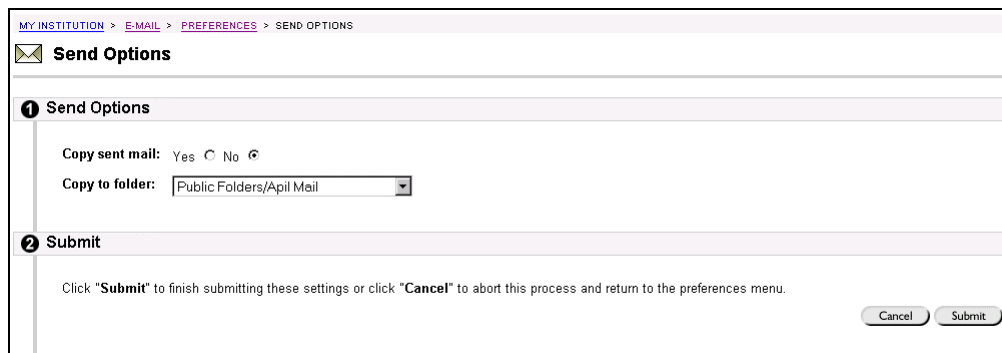
## Send Options

### Overview

The Send Options page is used to set email send options. Users may elect to save copies of messages sent to a designated folder.

### Send Options page

Click **Send Options** from the Preferences page and the Send Options page will appear as shown below.



### Entry fields

The table below details the entry fields on the Send Options page.

Send Options	
Copy sent mail:	Click <b>Yes</b> to copy sent mail. Click <b>No</b> and sent mail will not be copied.
Copy to folder:	Enter the name of the folder that is to store sent emails.

## Reply Options

### Overview

The Reply Options page allows users to set reply options such as the Reply-to address, include message in reply, and to reply to all recipients.

### Reply Options page

Click **Reply Options** from the Preferences page and the Reply Options page will appear as shown below.

### Entry fields

The table below details the entry fields on the Send Options page.

Configure Options	
<b>Use Reply-To address:</b>	Click <b>Yes</b> to include the Reply to address in reply messages. Click <b>No</b> and the Reply to address will not be included.
<b>Include message in reply:</b>	Click <b>Yes</b> to include the original message in the reply. Click <b>No</b> and the reply will not include the original message.
<b>Reply to all recipients:</b>	Click <b>Yes</b> and the default reply option will be to reply to all recipients of the original message. Click <b>No</b> and the default reply option will be to reply to the sender of the original message.
<b>String to designate included text:</b>	Specifies what characters precede an included message. Included messages are enclosed by square brackets.

## Read Message Options

### Overview

The Read Message Options page allows users to set options such as to display HTML as source, display messages in fixed font, automatically display attached images, show full headers, and automatically remove deleted messages.

### Read Message Options page

Click **Read Message Options** from the Preferences page and the Read Message Options page will appear as shown below.

### Entry fields

The table below details the entry fields on the Read Message Options page.

Configure Options	
<b>Display HTML as source:</b>	Click <b>Yes</b> to specify that Web Email is to print HTML source code. When this option is selected and the Display messages in fixed font option is set to <b>Yes</b> , the mail message appears exactly as the sender entered it. Click <b>No</b> to specify that HTML code is to be hidden.
<b>Display messages in fixed font:</b>	Click <b>Yes</b> to specify that the text of a message be displayed in a fixed or standard browser font. Click <b>No</b> and HTML new lines are inserted at the end of each text line of the message.
<b>Show full headers</b>	Click <b>Yes</b> to display full headers. Click <b>No</b> to and the full header will not display.

*Continued on next page*



## Read Message Options, Continued

### Entry fields (continued)

Configuration Options	
<b>Automatically display attached images</b>	Click <b>Yes</b> to specify that image attachments are to automatically display on the Read Message page. Click <b>No</b> to specify that image attachments be listed like any other attachments at the bottom of the Read Message page.
<b>Show full headers:</b>	Click <b>Yes</b> to specify that the header is to contain the following detailed information: <ul style="list-style-type: none"> <li>• Received</li> <li>• Reply to</li> <li>• Content-Type</li> <li>• Date</li> <li>• From</li> <li>• Message ID</li> <li>• To</li> <li>• Subject</li> </ul> Click <b>No</b> to specify that the header is to contain the following information: <ul style="list-style-type: none"> <li>• Date</li> <li>• From</li> <li>• Reply to</li> <li>• To</li> <li>• Subject</li> </ul>
<b>Automatically remove deleted messages:</b>	Click <b>Yes</b> to specify that messages be completely and permanently removed from the mailbox when delete is selected. Click <b>No</b> to specify that messages are to be marked for deletion. Users have the option to undelete the message.

## Compose Message Options

**Overview** The Compose Message Options page allows users to configure the default settings for composing email.

**Compose Options page** Click **Compose Message Options** from the Preferences area and the Compose Options page will appear as shown below.

**Entry fields** The table below details the entry fields on the Compose Options page.

Configure Options	
<b>Full name for outgoing mail:</b>	Specify the name recipients see in the From field when an email is received.
<b>Reply-to address for outgoing mail:</b>	Specify the email address where reply emails are to be sent.
<b>Width of compose box (min=1, max=100):</b>	Specify the width of the box used to compose email.
<b>Number of lines to display</b>	Specify how many lines to display in the To: box.
<b>Number of composed lines to display (min=1, max=100):</b>	Specify how many lines to display in the Message box.
<b>Number of attachments (min=0, max=10):</b>	Specify how many local files can be attached to a message.

*Continued on next page*

## Compose Message Options, continued

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### Entry fields (continued)

Configure Options	
<b>Display Cc line:</b>	Click <b>Yes</b> to specify that the Cc line is visible on the Compose Email page. Click <b>No</b> and the Cc line will not be visible on the Compose Email page.
<b>Display Bc line:</b>	Click <b>Yes</b> to specify that Bc line is visible on the Compose Email page. Click <b>No</b> and the Bc line will not be visible on the Compose Email page.
<b>Signature:</b>	Specify what information should be automatically added to the end of any message that is sent. Signature could include information such as sender's name, address, and phone number.


---

## Mail Folder Options

**Overview** The Mail Folder Options page allows users to set default mail folders, create folders, and delete folders.

**Folder Options page** Click **Mail Folder Options** from the Preferences page and the Folder Options page will appear as shown below.

**Entry fields** The table below details the entry fields on the Folder Options page.


Configure Options	
<b>Default save folder:</b>	Specify the default folder to which messages will be saved when the <b>Save</b> option is select. You can override this default by selecting a different mailbox from the drop-down list.
<b>Add new folder:</b>	Allows the creation of new mailbox folders.
<b>Delete folder:</b>	Allows the deletion of folders.
<div>  <p><b>Note:</b> The inbox cannot be deleted. To delete all of the messages in the Inbox, select and delete them from the Web Email page.</p> </div>	

## Remote Mailboxes

**Overview** The Remote Mailboxes page allows users to establish secondary email accounts.

**Remote Mailbox Options page** Click **Remote Mailbox Options** from the preferences page and the Remote Mailbox Options page will appear as shown below.

**Entry fields** The table below details the entry fields on the Folder Options page.

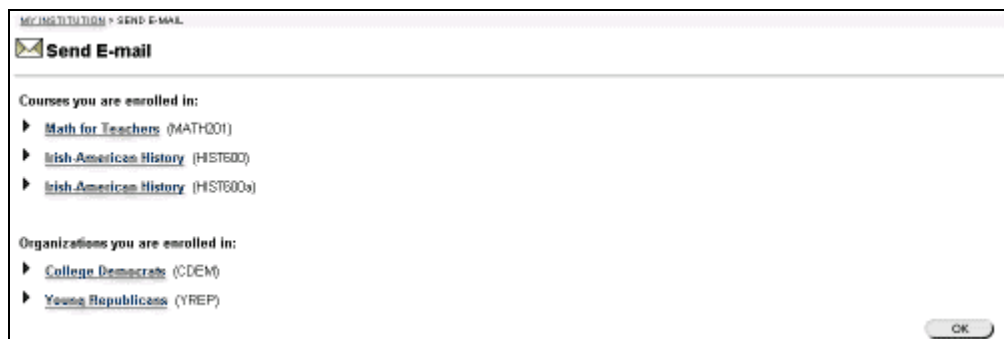
Configure Options	
<b>Remote Account Info:</b>	Enter the email address for a remote mailbox in the form johndoe@email.com.
<b>Remote Password:</b>	Enter a password for the email address.
<b>Advanced: IMAP Path:</b>	Enter the advanced IMAP path. The advanced IMAP path is the directory where the IMAP mail server stores mail.
<div>  <p><b>Note:</b></p> </div> <div> <p>An error message that says the account is not accessible, means the email address is incorrectly entered, the mail server is not available, or the domain name is invalid.</p> </div>	
Current Remote Mailboxes	
<b>Current Remote Mailboxes:</b>	Allows the deletion of any remote mailboxes.

## Send Email

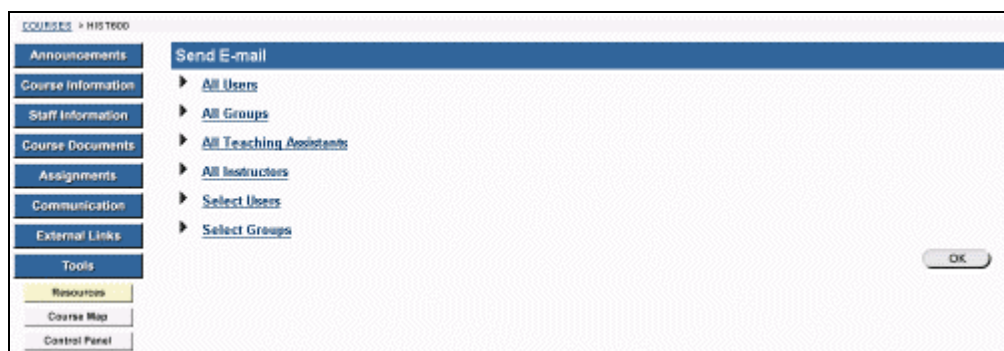
### Send Email

**Overview** Users access email functions for specific courses and organizations through the Send Email page. Users are able to send messages to other course or organization participants.

**Send Email page** Click **Send Email** from the Tools box on the My Institution area. The Send Email page will appear as shown below. Click on a course or organization to access the Send Email tool for that course or organization.



**Send Email tool** Click a course or organization and the Send Email tool for that course or organization will appear as shown below.



*Continued on next page*

## Send Email, continued

### Available functions

The following functions are available from the Send email page.

- **All Users:** Sends email to all users in a specified course or organization.
- **All Groups:** Sends email to all of the groups in a specified course or organization.
- **All Teaching Assistants:** Sends email to all of the teaching assistants in a specified course.
- **All Instructors:** Sends email to all of the instructors for a specified course.
- **Select Users:** Sends email to a single user or select users in a specified course.
- **Select Groups:** Send email to a single group or select groups in a course.

### Send Email – All Users

Click **All Users** and the Send email page will appear as shown below.



#### Note:

To minimize the distraction of long lists of To: addresses, and to make the re-use of the address lists more difficult for potential spammers all destination addresses are placed into the mail message's Bcc: (Blind Carbon Copy) field upon receipt.

*Continued on next page*

## Send Email, continued

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**Entry fields**

The table below details the entry fields on the Send Email page.

Select Students	
<b>To:</b>	All users enrolled in the course will appear.
<b>From:</b>	The user's email address will automatically be displayed in this field.
<b>Subject:</b>	Enter the subject of the email.
<b>Message:</b>	Enter the email message.
Select Message Options	
<b>Copy of message to self:</b>	Click the check box to send a copy of the message to the sender.
Add Attachments	
<b>Add:</b>	Click here to add attachments.

---



## User Directory

### User Directory

#### Overview

Users can list and contact via email system users through the User Directory. A search function at the top of the page creates a list of users. From the list, a user can click on a listed user's email address to send a message.

#### User Directory page

Click **User Directory** from the Tools box on the My Institution area. The User Directory page will appear as shown below.



#### Search the User Directory

The User Directory contains a search function at the top of the page. User can search using different variables selected from the search tabs. The following search tabs are available on the User Directory page:

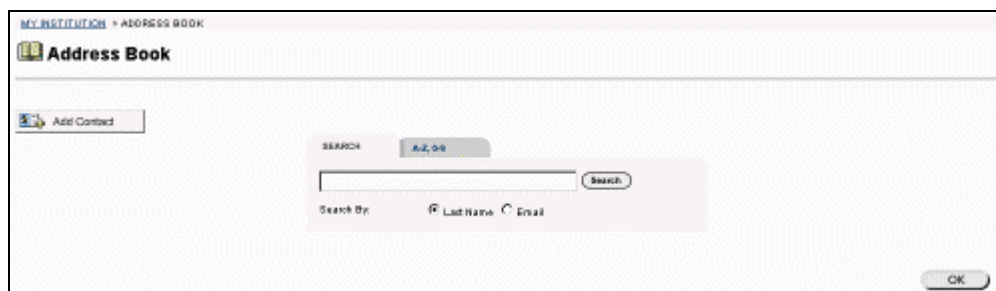
- Search: Click **Last Name** or **User Name** and enter a value. The search function will create a list of users with that last name or user name.
- A-Z, 0-9: Click the letter or number that represents the first character of a last name. The search function will create a list of all users with a last name that begins with that character.

## Address Book

### Address Book

**Overview** Users store contact information in the Address Book. The Address Book is empty until the user enters contacts. Users must enter in a profile for anyone they wish to add to their address book, even if the contact is a system user.

**Address Book page** Click **Address Book** from the Tools box on the My Institution area. The Address Book page will appear as shown below.



**Search the Address Book** The Address Book contains a search function at the top of the page. User can search using different variables selected from the search tabs. The following search tabs are available on the Address Book page:

- Search: Click **Last Name** or **User Name** and enter a value. The search function will create a list of contacts with that last name or user name.
- A-Z, 0-9: Click the letter or number that represents the first character of a last name. The search function will create a list of all contacts with a last name that begins with that character.

**Available functions** To use the functions available on the Address Book page, follow the table below.

To . . .	click . . .
create a contact and adding it to the Address Book	<a href="#">Add Contact</a> . The Add Profile page will appear.
modify a contact	<a href="#">Modify</a> for a contact.
remove a contact	<b>Remove</b> for a contact. This action is irreversible.

## Add or Modify Contact

### Overview

Users create contact profiles for their Address Book from the Add Contact page. Users can create profiles for any contact, including contacts outside of the institution.

The Modify Contact page contains the same fields as the Add contact page. To Modify a contact, click **Modify** for a contact and edit the profile on the Modify Contact page.



**Important:**

The user must create a profile for each contact, even those contacts that are also system users.

### Add Contact page

Click **Add Contact** from the Address Book page. The Add Contact page will appear as shown below.

*Continued on next page*

## Add or Modify Contact, continued

### Add Contact fields

The table below details the entry fields on the Add Contact page.

Personal Information	
<b>First Name:</b>	Enter the contact's first name. This field is required.
<b>Middle Name:</b>	Enter the contact's middle name.
<b>Last Name:</b>	Enter the contact's last name. This field is required.
<b>Title</b>	Enter the contact's title.
<b>Email:</b>	Enter the contact's email address.
Other Information	
<b>Company:</b>	Enter the contact's company.
<b>Department:</b>	Enter the contact's department.
<b>Job Title:</b>	Enter the contact's job title.
<b>Address:</b>	Enter the contact's address.
<b>Address: (cont.)</b>	Enter any additional address information.
<b>City:</b>	Enter the contact's city.
<b>State/Province:</b>	Enter the contact's state or province.
<b>ZIP/Postal Code:</b>	Enter the contact's ZIP code or postal code.
<b>Country:</b>	Enter the contact's country.
<b>Web Site:</b>	Enter the URL of the contact's personal Web site.
<b>Home Phone:</b>	Enter the home phone number of the contact. The phone number will display exactly as entered.
<b>Work Phone:</b>	Enter the work phone number of the contact. The phone number will display exactly as entered.
<b>Work Fax:</b>	Enter the fax of the contact. The phone number will display exactly as entered.
<b>Mobile Phone:</b>	Enter the mobile phone of the contact. The phone number will display exactly as entered.

## Personal Information

### Personal Information

---

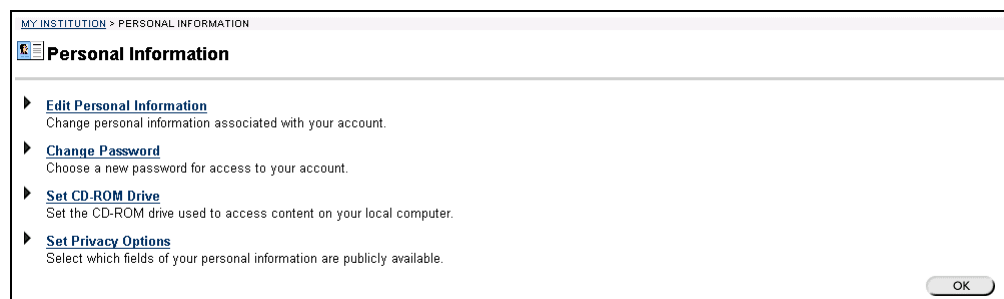
#### Overview

Users manage personal data and privacy settings from the Personal Information page. Users can edit their account profile, change their password, identify a CD-ROM drive to Blackboard 5, and define privacy settings.

---

#### Personal Information

Click **Personal Information** from the Tools box on the My Institution area. The Personal Information page will appear as shown below.



---

#### Available functions

The following functions are available from the Personal Information page:

- ▶ [Edit Personal Information](#)  
Make changes to the account profile.
  - ▶ [Change Password](#)  
Change the password associated with the user name.
  - ▶ [Set CD-ROM Drive](#)  
Identify a CD-ROM drive to Blackboard. This must be done during each session that the user uploads material to Blackboard 5.
  - ▶ [Set Privacy Options](#)  
Choose the information from the account profile that other users can view.
-

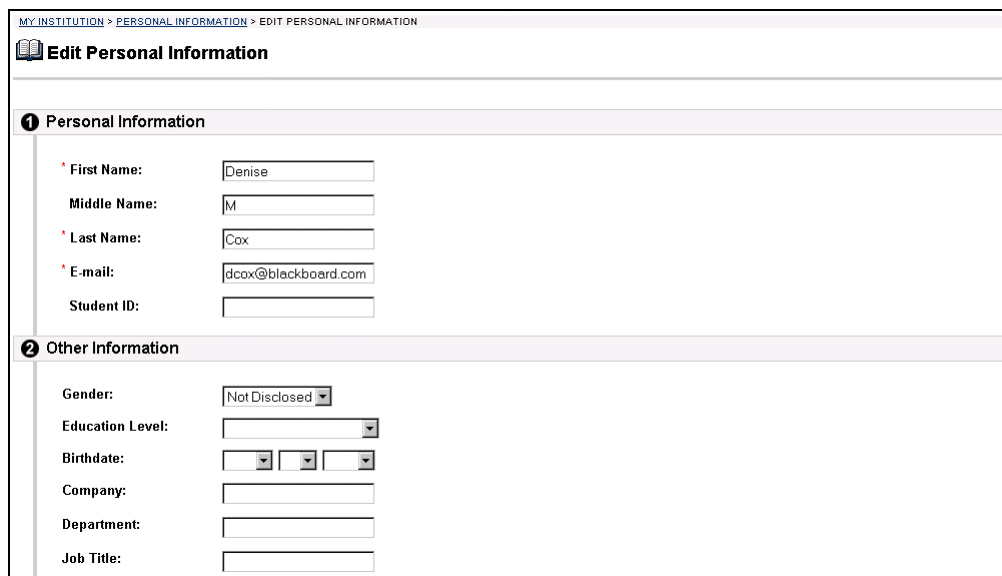
## Edit Personal Information

### Overview

Users control the information that appears in their account profile from the Edit Personal Information page. Users can change the values in fields, populate empty fields, or remove information from fields.

### Edit Your Information page

Click **Edit Personal Information** from the Personal Information page. The Edit Personal Information page will appear as shown below.



MY INSTITUTION > PERSONAL INFORMATION > EDIT PERSONAL INFORMATION

### Edit Personal Information

**1 Personal Information**

\* First Name:

Middle Name:

\* Last Name:

\* E-mail:

Student ID:

**2 Other Information**

Gender:

Education Level:

Birthdate:

Company:

Department:

Job Title:

*Continued on next page*

## Edit Personal Information, continued

### Edit Your Information fields


The table below details the entry fields on the Edit Personal Information page.

Personal Information	
<b>First Name:</b>	Edit first name. This field is required.
<b>Middle Name:</b>	Edit middle name.
<b>Last Name:</b>	Edit last name. This field is required.
<b>Email:</b>	Edit email address. This field is required.
<b>Student ID:</b>	Edit student ID as defined by the institution.
Other Information	
<b>Gender:</b>	Edit gender.
<b>Education Level:</b>	Edit education level.
<b>Birthday:</b>	Select birthday by clicking on the drop-down arrow and selecting date values.
<b>Company:</b>	Edit company.
<b>Department:</b>	Edit department.
<b>Job Title:</b>	Edit job title.
<b>Address:</b>	Edit address.
<b>Address: (cont.)</b>	Edit any additional address information.
<b>City:</b>	Edit city.
<b>State/Province:</b>	Edit state or province.
<b>Zip/Postal Code:</b>	Edit ZIP code or postal code.
<b>Country:</b>	Edit country.
<b>Web Site:</b>	Edit the URL of the user's personal Web site.
<b>Home Phone:</b>	Edit the home phone number of the user. The phone number will display exactly as entered.
<b>Work Phone:</b>	Edit the work phone number of the user. The phone number will display exactly as entered.
<b>Work Fax:</b>	Edit the fax of the user. The fax number will display exactly as entered.
<b>Mobile Phone:</b>	Edit the mobile phone of the user. The phone number will display exactly as entered.

## Change Password

### Overview

Users manage their account passwords from the Change Password page. Each user must enter a user name and password to enter the system.

 <b>Hint:</b>	<p>It is recommended that users change their passwords periodically to ensure security.</p>
---	---

### Change Your Password page

Click **Change Password** from the Personal Information page. The Change Password page will appear as shown below.

MY INSTITUTION > PERSONAL INFORMATION > CHANGE PASSWORD

 **Change Password**

---

**1 Change Password**

Complete this form to change your password.

\* **PASSWORD:**

\* **VERIFY PASSWORD:**

**2 Submit**

\* - Required Field for Form Entry

Click "**Submit**" to finish. Click "**Cancel**" to abort this process.

### Change Your Password fields

The table below details the entry fields on the Create Task or Modify Task page.

Reset Password	
<b>Password:</b>	Enter a new password for the user's account. The password must be at least 1 character and contain no spaces or special characters. This field is required.
<b>Verify Password:</b>	Enter the user's password again to ensure accuracy. This field is required.



## Set CD-ROM Drive

### Overview

Users identify the CD-ROM drive location on the current workstation to Blackboard 5 from the Set CD-ROM Drive page. The CD-ROM drive must be identified to Blackboard 5 before files can be uploaded from a CD-ROM to Blackboard 5.

### Set CD-ROM Drive page

Click **Set CD-ROM Drive** from the Personal Information. The Set CD-ROM Drive page will appear as shown below.



MY INSTITUTION > PERSONAL INFORMATION > SET CD-ROM DRIVE

### Set CD-ROM Drive

**1 Select CDROM Drive**

CD-ROM (for PC):

CD-ROM (for MAC):

**2 Submit**

Click "Submit" to finish. Click "Cancel" to abort this process.

### Set CD-ROM Drive fields

The table below details the entry fields on the Set CD-ROM Drive page.

CD-ROM Drive Information	
<b>CD-ROM for PC:</b>	Click the drop-down arrow and select the drive letter that maps to the CD-ROM drive from the list.
<b>CD-ROM for MAC:</b>	Enter the CD-ROM drive location.

## Set Privacy Options

### Overview

Users manage their profile in the User Directory from the Set Privacy Options page. Users must choose to make information available through the User Directory and what information will be displayed. The default setting excludes the user profile from the User Directory.

### Set Privacy Options page

Click **Set Privacy Options** from the Personal Information page. The Set Privacy Options page will appear as shown below.

MY INSTITUTION > PERSONAL INFORMATION > SET PRIVACY OPTIONS

### Set Privacy Options

**1 User Directory Status**

☒ Make information available to public

**2 Contact Information**

You may choose to include any of the following from your user profile:

☒ Email address

☒ Address (Street, City, State, Zip)

☒ Work Information (Company, Department, Job Title, Work Phone, Work Fax)

☒ Additional Contact Information (Home Phone, Mobile Phone, Web Site)

**3 Submit**

Click "Submit" to finish. Click "Cancel" to abort this process.

Cancel Submit

### Select Privacy Options fields

The table below details the entry fields on the Select Privacy Options page.

User Directory Status	
<b>Make information available to public</b>	Select this check box to make information available to other users through the User Directory.
Contact Information	
<b>Email address</b>	Select this check box to make the email address available to other users through the User Directory.
<b>Address</b>	Select this check box to make address information available to other users through the User Directory.
<b>Work Information</b>	Select this check box to make work information available to other users through the User Directory.
<b>Additional Contact Information</b>	Select this check box to make additional contact information available to other users through the User Directory.



## **Chapter 3—Content Areas**



## Introduction

- Introduction** The Content Areas contain tools to use to make learning materials available to students anytime and anywhere. The Content Areas allows instructors to:
- Post course documents, staff information, assignments and more.
  - Incorporate text, spreadsheet, slideshow, and graphics files; audio and video clips; and interactive simulations.

**Content Areas** Content Areas functions are found in the top left portion of the Instructor Control Panel.



**In this chapter** This chapter includes information on the following functions available from the Content Areas Tab:

- [Announcements](#)
- [Course Information](#)
- [Staff Information](#)
- [Course Documents](#)
- [Assignments](#)
- [Books](#)
- [External Links](#)

## How to add Course Information

### Overview

This section provides an overview of how to add course information. The sections that follow provide more specific detail about each Web page discussed.

### How to enter course information, documents, assignments and external links


Follow the steps below to enter course information, documents, assignments, and external links.



**Hint:**

When organizing the course and deciding what information to place where, try to group like items together as well as information that will be reused at the end of the course. This makes it easier to recycle the course information at the end of the course.

Blackboard 5™ has a Course Recycler page that facilitates deleting portions of the course Web site so that the course can be easily reused.

Step	Action
1	<p>Add course objectives, syllabus, and other course information.</p> <ul style="list-style-type: none"> <li>• Access the Instructor's Control Panel.</li> <li>• Access the Course Information page.</li> <li>• Click <b>Add Item</b> to access the Add Item page.</li> <li>• Add the course information and click <b>Submit</b>.</li> <li>• Repeat these steps as necessary to add additional course information.</li> </ul>
	<div>  <p><b>Hint:</b></p> </div> <p>To modify an item that has been submitted, click <b>Modify</b> next to the item that needs to be modified.</p>

*Continued on next page*

## How to add Course Information, continued

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### How to enter course information, documents, assignments and external links (continued)

Step	Action
2	Add handouts, lecture notes, and other course documents. <ul style="list-style-type: none"><li>• Access the Course Document page.</li><li>• Click <b>Add Item</b> to access the Add Item page.</li><li>• Add the course documents information and click <b>Submit</b>.</li><li>• Repeat these steps as necessary to add additional course documents.</li></ul>
3	Add assignments. <ul style="list-style-type: none"><li>• Access the Assignment page.</li><li>• Click <b>Add Item</b> to access the Add Item page.</li><li>• Add the assignment and click <b>Submit</b>.</li><li>• Repeat these steps as necessary to add additional assignments.</li></ul>
4	Add external links. <ul style="list-style-type: none"><li>• Access the External Links page.</li><li>• Click <b>Add Link</b> to access the Add Link page.</li><li>• Add the external link and click <b>Submit</b>.</li><li>• Repeat these steps as necessary to add additional links.</li></ul>

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## Announcements

### Announcements Page

#### Overview

Announcements post timely information critical to course success. The instructor can add, modify, and remove announcements from the Announcements page. This is an ideal place to post time-sensitive material such as:

- When assignments are due
- Changes in the syllabus
- Corrections/Clarifications of materials
- Exam schedules


#### Announcements page

Click **Announcements** from the Content Areas section of the Instructor Control Panel to access the Announcements page.

Select a time period from the tabs to view specific announcements.

#### Available functions

The functions available on this window are described in the table below.

To ...	click ...
add an announcement	<b>Add Announcement.</b> The Add Announcement page will appear.
modify an announcement	<b>Modify.</b> The Modify Announcement page will appear.
remove an announcement	<b>Remove.</b> A confirmation box will appear. <div>  <div>Removing an announcement is irreversible.</div> </div>

	 <b>Warning:</b>	
--	--	--

## Add or Modify Announcement

### Overview

The Add Announcement page is used to add announcements to the course Web site. The announcements will appear in the order posted with the most recent announcements posted first. Instructors have the option to have the announcement posted to the My Institution area as well as the Course area.

### Add Announcement page

Click **Add Announcement** on the Instructor Control Panel. The Add Announcement page will appear as shown below.

COURSES > HIST600 > CONTROL PANEL > ANNOUNCEMENTS > ADD ANNOUNCEMENT

**Add Announcement**

**1 Announcement Information**

Subject:

Message:

☒ Smart Text ☐ Plain Text ☐ HTML

**2 Options**

Always show this announcement on the course's main page. ☒ Yes ☐ No

**3 Submit**

*Continued on next page*

## Add or Modify Announcement, continued

**Entry fields**

The table below details the entry fields on the Add Announcement page.

Announcement Information	
<b>Subject:</b>	Enter a subject for the announcement.
<b>Message:</b>	Enter the announcement by either typing directly into the field or copy and paste text from another word processing document. Select a text type for the description from the following options: <ul style="list-style-type: none"><li>• Smart Text: Displays text as written and creates links to URLs and email addresses that appear in the text.</li><li>• Plain Text: Displays text as written.</li><li>• HTML: Displays text as coded using HTML tags.</li></ul>
Options	
<b>Always show this announcement on the course's main page.</b>	Select <b>Yes</b> and the announcement will appear on the My Institution area. Select <b>No</b> and the announcement will only appear on the Course area.

## Course Information

### Course Information Page

#### Overview

Course Information displays descriptive materials about the course. The Course Information page is used to add and modify information such as course syllabus and course objectives. This page may also be used to create new folders. Folders are helpful for grouping like information together.

#### Course Information

Click **Course Information** in the Content Area of the Instructor Control Panel. The Course Information page will appear as shown below.

COURSES > HIST600 > CONTROL PANEL > COURSE INFORMATION

### Course Information

Add Item Add Folder

Current Location: Course Information

1 **Itinerary for Ireland**

July 5-18

July 5 Leave Dulles Airport 5:30 pm on Air Lingus

July 6 Arrive Shannon Airport 8:10 am Go to The Crooked Chimney or The Dorrer. After a brief rest go to Bunratty Castle and Limerick.

July 7 Head for beach town of Kilkee, then to Cliffs of Moher, then the Burren. Stay overnight at B & B in Lisdoonvarna Burren Breeze or Sunville.

July 8 Go on to Galway City, see various items along way before arriving. Walk around city in morning and see what's going on in the evening. Stay at Ross House.

July 9 Out of town through Oughterard, to the coastal village of Clifden, through Connemara Park, to Kylemore Abbey and to Westport for night. Stay at Cedar Lodge.


July 10 Leave toward Castlebar, Charlestown, and to Boyle and nearby Lough Key Forest Park; go southeast to Strokestown and visit museum about famine, to Athlone for night. Stay at Harbor House.

*Continued on next page*

## Course Information Page, continued

### Available functions

The functions available on this window are described in the table below.

To ...	click ...
add descriptive information about the course	<b>Add Item.</b> The Add Item page will appear. On the Add Item page files may be attached, links may be added and other options may be selected.
add or modify a folder	<b>Add Folder.</b> The Add Folder page will appear. On the Add Folder page new folders may be created to group similar information together.
modify an item	<b>Modify.</b> The Modify Item page will appear. On the Modify Item page the item name and text may be changed, files and links may be modified or removed, and the options may be changed.
modify a folder	<b>Modify.</b> The Modify Folder page will appear.
remove an item or folder	<b>Remove.</b> A warning pop-up window will appear. <div>  <p>Removing an item or folder is irreversible.</p> </div> <p><b>Warning:</b></p>
order content items	the drop-down arrow and select a number. The items will appear on the Course Information page in the order selected.


## Add or Modify Item

### Overview


Items may be added or modified by accessing the Add Item page or Modify Item page. The fields on the Add Item page and Modify Item page are the same. The Add Item page and Modify Item page function in a similar manner. The difference being, the Add Item page opens with empty fields while the Modify Item page opens with populated fields.

### Add Item page

Click **Add Item** on the Course Information page. The Add Item page will appear as shown below.

	To modify an item, click <b>Modify</b> . The Modify Item page will appear.
<b>Hint:</b>	

COURSES > HIST600 > CONTROL PANEL > COURSE INFORMATION > ADD ITEM

 **Add item**

---

**1 Item Information**

**Name:**

or specify your own name:

**Choose Color of Name:**

**Text:**

July 5-18

July 5 Leave Dulles Airport 5:30 pm on Air Lingus

July 6 Arrive Shannon Airport 8:10 am Go to The Crooked Chimney or The Dornier. After a brief rest go to Bunratty Castle and Limerick.

July 7 Head for beach town of Kilkee, then to Cliffs of Moher, then the Burren. Stay overnight at B & B in Lisdoonvarna Burren Breeze or Sunville.

☒ Smart Text ☐ Plain Text ☐ HTML

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**2 Item Attachments**


*Continued on next page*

## Add or Modify Item, continued

### Entry fields

Options to create a link, display a media file, or unpack a file are offered on this page. If the Display a media file within the page or Unpackage this file option is selected, it must be an application recognizable by Blackboard 5. If it is not, Blackboard 5 will automatically create a link to the file. If a Name of Link to File is entered, Blackboard 5 will use that name for the link, otherwise the saved file name will be used.

The table below details the entry fields on the Add Item page.

 <p><i>Note:</i></p>	<p>Blackboard 5 will delete any special characters and spaces when using the saved file name.</p> <p>For example a file saved as Chapter 1 will appear as Chapter1.</p>
---	---


Item Information	
<b>Name:</b>	Enter a name that best describes the item that is being added.
<b>Or, specify your own name:</b>	Enter a customized name for the information being added.
<b>Choose Color of Name:</b>	Click <b>Pick</b> to select an alternate test color for the name of the item. The default color is black.
<b>Text:</b>	<p>Enter text into the field by either typing directly into the box or copy and paste text from another source. Select a text type for the description from the following options:</p> <ul style="list-style-type: none"> <li>• Smart Text: Displays text as written and creates links to URLs and email addresses that appear in the text.</li> <li>• Plain Text: Displays text as written.</li> <li>• HTML: Displays text as coded using HTML tags.</li> </ul>
Item Attachments	
<b>File to Attach:</b>	Enter the file path or click <b>Browse</b> to locate a file. The file will appear with the item as either a link or the actual file contents. This option is specified in the Special Action field.

*Continued on next page*



## Add or Modify Item, continued



### Item Information (continued)

Item Attachments	
<b>Name of Link to File:</b>	Enter the name of the link that students click to access the attached file.
<b>Special Action:</b>	<p>Select the special action for the link from the following options:</p> <ul style="list-style-type: none"> <li>• Create a link to this file: Selecting this option attaches the file to the Blackboard document. A link is automatically inserted below the document title to access the file.</li> <li>• Display media file within the page: Selecting this option embeds certain kinds of media within the page itself instead of creating a link.</li> <li>• Unpackage this file: Selecting this option indicates to the system that the file must be unpackaged before displaying.</li> </ul> <div style="border: 1px solid black; padding: 10px; margin-top: 10px;"> <div style="display: flex; align-items: center;">  <div> <p><b>Important:</b></p> <p>If the file format is not one of the supported digital media formats, the Display media file within the page feature will default instead to the Create a link to this file feature.</p> <p>Supported digital media formats are:</p> <ul style="list-style-type: none"> <li>• Graphics: GIF and JPEG</li> <li>• Video: MPEG, Quicktime, AVI</li> <li>• Audio: WAV and AIFF</li> <li>• Multimedia: Shockwave Flash</li> </ul> </div> </div> </div>
<b>Current Attached Files:</b>	The attached files are listed here.

*Continued on next page*

## Add or Modify Item, Continued

### Item Information (continued)

Options	
<b>Do you want to add offline content?</b>	Select <b>Yes</b> or <b>No</b> to indicate that offline content is allowed or not allowed.
<b>Do you want to track the number of views?</b>	<p>Select <b>Yes</b> to indicate that the system is to track the number of times a user accesses this item. Use the Course Statistics page to view a comprehensive report about the number of times</p> <p>Select <b>No</b> to indicate that the number of time this page is accessed is not to be tracked.</p>
<b>Do you want to add Meta-Data?</b>	<p>Select <b>Yes</b> or <b>No</b> to indicate if meta-data is to be used.</p> <div style="border: 1px solid black; padding: 10px;"> <div style="display: flex; align-items: center;">  <div style="margin-left: 10px;"> <p>Meta-data is data about the added item, such as ownership, resource format, and copyright information.</p> </div> </div> <p><i>Note:</i></p> </div>
<b>Do you want to make item visible?</b>	<p>Select <b>Yes</b> to indicate that the item is to be available for viewing when a user accesses the Course Information page. Select <b>No</b> to indicate that the item is not to be available.</p> <div style="border: 1px solid black; padding: 10px;"> <div style="display: flex; align-items: center;">  <div style="margin-left: 10px;"> <p>An instructor may want to create the entire course ahead of time, and refrain from posting certain information until a later date.</p> </div> </div> <p><i>Note:</i></p> </div>

## Add or Modify Folder

### Overview

Folders may be added or modified by accessing the Add Folder page or Modify Folder page. The fields on the Add Folder page and Modify Folder page are the same. The Add Folder page and Modify Folder page function in a similar manner. The difference being, the Add Folder page opens with empty fields while the Modify Folder page opens with populated fields.


**Add Folder page** Click **Add Folder** from the Course Information page. The Add Folder page will appear as shown.



**Hint:**

To modify a folder, click **Modify**. The Modify Folder page will appear.



COURSES > HIST600 > CONTROL PANEL > COURSE INFORMATION > ADD FOLDER

 **Add folder**

**1 Item Information**

Name:

or specify your own name:

Choose Color of Name:  

Text:

☒ Smart Text ☐ Plain Text ☐ HTML



**2 Options**

*Continued on next page*

## Add or Modify Folder, continued

### Entry fields

The table below details the entry fields on the Add Folder or Modify Folder page.

Folder Information	
<b>Name:</b>	<p>Select a folder name from the drop-down list.</p> <div>  <p>If a folder name does not exist, select the <b>Other – Add Text Below</b> option and enter the name of the folder.</p> </div> <p><i>Hint:</i></p>
<b>Or, specify your own name:</b>	Enter a name for the folder.
<b>Choose Color of Name:</b>	Click <b>Pick</b> to select a text color for the folder name. Blackboard 5 allows the instructor to select from 216 different colors to customize the color the folder name.
<b>Text:</b>	<p>Enter a description of the folder. Select a text type for the description from the following options:</p> <ul style="list-style-type: none"> <li>• Smart Text: Displays text as written and creates links to URL and email addresses that appear in the text.</li> <li>• Plain text: Displays text as written.</li> <li>• HTML: Displays text as coded using HTML tags.</li> </ul>
Options	
<b>Do you want to make folder visible:</b>	<p>Click <b>Yes</b> or <b>No</b> to indicate whether or not the folder is to be available.</p> <div>  <p>An instructor may want to create the entire course ahead of time, and refrain from posting certain information until a later date.</p> </div> <p><i>Note:</i></p>

## Staff Information

### Staff Information Page

**Overview** Staff Information provides background and contact information on course instructors and teaching assistants. The Staff Information page allows instructors to post information about themselves, teaching assistants, and guest speakers. The page gives users a resource to look up names, email addresses, office hours, and photographs of course instructors.

**Staff page** Click **Staff Information** from the Content Areas section of the Instructor Control Panel. The Staff Information page will appear as shown below.

COURSES > HIST600 > CONTROL PANEL > STAFF INFORMATION

### Staff Information

Add Profile Add Folder

Current Location: Staff Information

1 **Professor Jack Smith** Modify Remove  
E-mail: [jsmith@yourinstitution](mailto:jsmith@yourinstitution)  
Work phone: 202-111-2222  
Office Location: History Building  
Office hours: 7:00 - 8:00 am

2 **Teachers' Assistants** Modify Remove










OK

*Continued on next page*

## Staff Information Page, continued

### Available functions

The functions available on this window are described in the table below.

To . . .	click . . .		
add a staff profile	<b>Add Profile.</b> The Add Profile page will appear. On the Add Profile page information such as name, title, phone number, office hours, office location, optional photo, and optional personal link may be added.		
add a new folder	<b>Add Folder.</b> The Add Folder page will appear. On the Add Folder page new folders may be created to group similar information together. <table border="1"> <tr> <td data-bbox="716 783 889 1024">    <b>Example:</b> </td><td data-bbox="894 783 1421 1024">  <b><u>Teaching Assistants</u></b>            folder contains staff profiles for teaching assistants and the Staff Information folder.         </td></tr> </table>	  <b>Example:</b>	 <b><u>Teaching Assistants</u></b> folder contains staff profiles for teaching assistants and the Staff Information folder.
  <b>Example:</b>	 <b><u>Teaching Assistants</u></b> folder contains staff profiles for teaching assistants and the Staff Information folder.		
modify a profile	<b>Modify.</b> The Modify Profile page will appear. On the Modify Profile page information such as name, title, phone number, office hours, office location, optional photo and optional personal link, may be updated.		
modify a folder	<b>Modify.</b> The Modify Folder page will appear.		
remove an item or folder	<b>Remove.</b> A warning pop-up window appears. Click <b>Ok</b> . <table border="1"> <tr> <td data-bbox="716 1367 915 1549">    <b>Warning:</b> </td><td data-bbox="920 1367 1430 1549">           Removing a staff profile or folder is irreversible.         </td></tr> </table>	  <b>Warning:</b>	Removing a staff profile or folder is irreversible.
  <b>Warning:</b>	Removing a staff profile or folder is irreversible.		
order content items	the drop-down arrow and select a number. The items will appear on the Staff Information page in the order selected.		

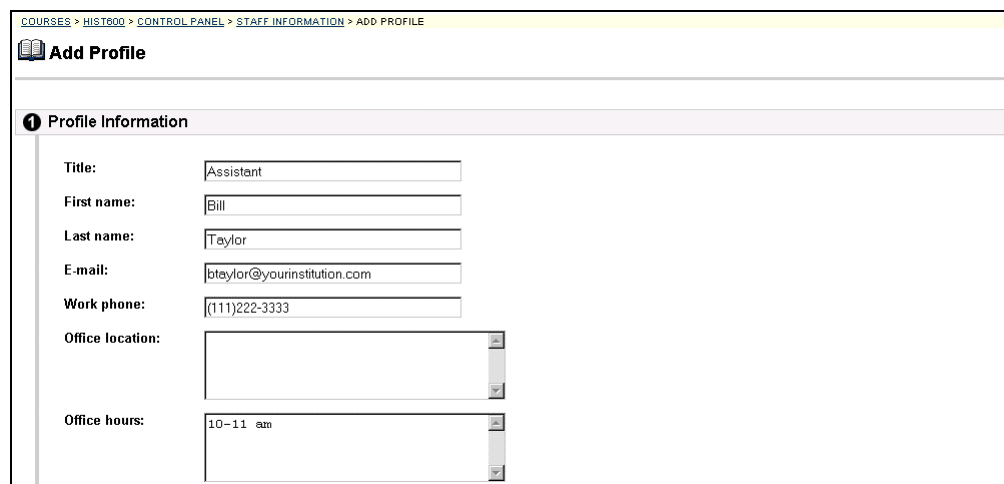
## Add or Modify Profile

### Overview


Profiles may be added or modified by accessing the Add Profile or Modify Profile page. The fields on the Add Profile page and Modify Profile page are the same. The Add Profile page and Modify Profile page function in a similar manner. The difference being, the Add Profile page opens with empty fields while the Modify Profile page opens with populated fields.

### Add Profile

Click **Add Profile** from the Staff Information page. The Add Profile page will appear as shown below. To modify a profile, click **Modify**. The Modify Profile page will appear.



COURSES > HIST600 > CONTROL PANEL > STAFF INFORMATION > ADD PROFILE

 **Add Profile**

**1 Profile Information**

Title:

First name:

Last name:

E-mail:

Work phone:

Office location:


Office hours:

*Continued on next page*

## Add or Modify Profile, continued

### Entry fields

The table below details the entry fields on the Add Profile or Modify Profile page.

 <p><b>Note:</b></p>	<p>To remove a staff image from the Staff Information page without deleting all the information, replace the image file with a blank image file.</p>
---	--

Profile Information	
<b>Title:</b>	Enter the staff member's title
<b>First Name:</b>	Enter the staff member's first name.
<b>Last Name:</b>	Enter the staff member's last name.
<b>Email:</b>	Enter the staff member's email address.
<b>Work Phone:</b>	Enter the staff member's work phone
<b>Office Location:</b>	Enter the staff member's office location
<b>Office Hours:</b>	Enter the staff member's office hours
<b>Notes:</b>	Enter any additional information about the staff member.
Options	
<b>Profile Image:</b>	Upload the staff member's image by clicking on the browse button
<b>Personal link:</b>	Enter the URL for the staff member's home page.
<b>Do you want to make item visible:</b>	Select <b>Yes</b> or <b>No</b> to make the staff member's image visible.



## Add or Modify Folder

### Overview

Folders may be added or modified by accessing the Add Folder page or Modify Folder page. The fields on the Add Folder page and Modify Folder page are the same. The Add Folder page and Modify Folder page function in a similar manner. The difference being, the Add Folder page opens with empty fields while the Modify Folder page opens with populated fields.

### Add Folder page

Click **Add Folder** from the Staff Information page. The Add Folder page will appear as shown. To modify a folder, click **Modify**. The Modify Folder page will appear as shown below.

COURSES > HIST600 > CONTROL PANEL > STAFF INFORMATION > ADD FOLDER

### Add Folder

#### 1 Folder Information

Name: Teachers' Assistants

or specify your own name:

Choose Color of Name:

Text:

☒ Plain Text ☐ HTML



#### 2 Options

*Continued on next page*

## Add or Modify Folder, continued

### Entry fields

The table below details the entry fields on the Add Folder or Modify Folder page.

Folder Information	
<b>Name:</b>	<p>Select a folder name from the drop-down list.</p> <div>  <p>If a folder name does not exist, select the <b>Other – Add Text Below</b> option and enter the name of the folder.</p> </div> <p><i>Hint:</i></p>
<b>Or, specify your own name:</b>	Enter a name for the folder.
<b>Choose color of name:</b>	Click <b>Pick</b> to select color for the folder name display. Blackboard 5 allows the instructor to select from 216 different colors to customize the color of the folder.
<b>Text:</b>	<p>Enter a description of the folder. Select a text type for the description from the following options:</p> <ul style="list-style-type: none"> <li>• Smart Text: Displays text as written and creates links to URL and email addresses that appear in the text.</li> <li>• Plain text: Displays text as written.</li> <li>• HTML: Displays text as coded using HTML tags.</li> </ul>
Options	
<b>Do you want to make folder visible:</b>	<p>Click <b>Yes</b> or <b>No</b> to indicate whether or not the folder is to be available.</p> <div>  <p>An instructor may want to create the entire course ahead of time, and refrain from posting certain information until a later date.</p> </div> <p><i>Note:</i></p>

## Course Documents

### Course Documents page

#### Overview

Course Documents can be used to organize learning materials and lesson aids. The instructor can add, modify, and remove Course Document files and folders from the Course Documents page.

#### Course Documents

Click **Course Documents** from the Content Areas section of the Instructor Control Panel. The Course Documents page will appear as shown below.



**Note:**

Course document item 1 was added to the Course Document page from the Set Availability page in the Assessment section. Instructors may display assessments and surveys in the Course Information area, Course Documents area, Assignments area, or Books area.

COURSES > HIST600 > CONTROL PANEL > COURSE DOCUMENTS

### Course Documents

Add Item Add Folder

Current Location: Course Documents

	1 Survey of the Trip to Ireland <a href="#">Take survey</a>	<a href="#">Modify</a> <a href="#">Remove</a>
	2 Course Documents Term Paper Standards	<a href="#">Modify</a> <a href="#">Remove</a>

Please follow the guidelines below when submitting a term paper for this class.

1. Use double spacing.
2. Set right and left margins to 1.25."
3. Set the upper and lower margins to 1."
4. Late papers will not be accepted.
5. Include a title page with name, date, course name and id and title.
6. Please use spell check and review grammar.



[OK](#)

*Continued on next page*

## Course Documents page, continued

### Available functions

The functions available on this window are described in the table below.

To ...	click ...
add information relative to the course	<b>Add Item.</b> The Add Item page will appear. On the Add Item page files may be attached, links may be added and other options may be selected.
add a new folder	<b>Add Folder.</b> The Add Folder page will appear. On the Add Folder page new folders may be created to group similar information together.
modify an item	<b>Modify.</b> The Modify Item page will appear.
modify a folder	<b>Modify.</b> The Modify Folder page will appear.
remove an item or folder	<b>Remove.</b> A confirmation box will appear. <div>  <p>Removing a course document is irreversible.</p> </div> <p><b>Warning:</b></p>
add meta-data information	<b>Describe.</b> The Content Meta-data window will appear. <div>  <p>Meta-data is data about the added item, such as ownership, resource format, and copyright information.</p> </div> <p><b>Note:</b></p>
order content items	the down arrow and select a number. The items will appear on the Course Documents page in the order selected.

## Add or Modify Item

### Overview

Items may be added or modified by accessing the Add Item page or Modify Item page. The fields on the Add Item page and Modify Item page are the same. The Add Item page and Modify Item page function in a similar manner. The difference being the Add Item page opens with empty fields while the Modify Item page opens with populated fields.



**Note:**

This section reviews the Add Item page. The appearances of the page and field instructions are the same for the Modify Item page.

### Add Item page


Click **Add Item** on the Course Documents main page. The Add Item page will appear as shown below. To modify an item, click **Modify**. The Modify Item page will appear.

*Continued on next page*

## Add or Modify Item, continued

### Entry fields

Options to create a link, display a media file, or unpackage a file are offered on this page. If the **Display a media file within the page** or **Unpackage this file** option is selected, it must be an application recognizable by Blackboard 5. If it is not, Blackboard 5 will automatically create a link to the file. If a Name of Link to File is entered, Blackboard 5 will use that name for the link, otherwise the saved file name will be used. The table below details the entry fields on the Adding an Item or Modifying an Item page.


 <p><b>Note:</b></p>	<p>Blackboard 5 will delete any special characters and spaces when using the saved file name.</p> <p>For example a file saved as Chapter 1 will appear as Chapter1.</p>
---	---

Item Information	
<b>Name:</b>	Select a folder name from the drop-down list.
<b>Or, specify your own name:</b>	Enter a name for the folder
<b>Choose color of name:</b>	Click <b>Pick</b> to select an alternate text color for the folder name display.
<b>Text:</b>	Enter a description of the folder. Select a text type for the description from the following options: <ul style="list-style-type: none"> <li>• Smart Text: Displays text as written and creates links to URL and email addresses that appear in the text.</li> <li>• Plain text: Displays text as written.</li> <li>• HTML: Displays text as coded using HTML tags.</li> </ul>
Item Attachments	
<b>File to Attach:</b>	Click <b>Browse</b> to attach the file.
<b>Name of Link to File:</b>	Enter the file name to attach.

*Continued on next page*

## Add or Modify Item, continued



### Entry fields (continued)

Item Attachments	
<b>Special Action:</b>	<p>Select from the drop down list one of the following:</p> <ul style="list-style-type: none"> <li>• Create a link to this file: Selecting this option attaches the file to the Blackboard document. A link is automatically inserted below the document title to access the file.</li> <li>• Display media file within the page: Selecting this option embeds certain kinds of media within the page itself instead of creating a link.</li> <li>• Unpackage this file: Selecting this option indicates to the system that the file must be unpackaged before displaying.</li> </ul> <div style="border: 1px solid black; padding: 10px; margin-top: 10px;"> <div style="display: flex; align-items: center;">  <div> <p><b><i>Important:</i></b></p> <p>If the file format is not one of the supported digital media formats, the Display media file within the page feature will default instead to the Create a link to this file feature.</p> <p>Supported digital media formats are:</p> <ul style="list-style-type: none"> <li>• Graphics: GIF and JPEG</li> <li>• Video: MPEG, Quicktime, AVI</li> <li>• Audio: WAV and AIFF</li> <li>• Multimedia: Shockwave Flash</li> </ul> </div> </div> </div>
<b>Current Attached Files:</b>	The attached files are listed here.

*Continued on next page*

## Add or Modify Item, Continued

### Entry fields (continued)

Options	
<b>Do you want to add offline content?</b>	Click <b>Yes</b> or <b>No</b> . If the user clicks yes, then the user must enter the following information: <ul style="list-style-type: none"> <li>• Path to Content</li> <li>• Name of Link</li> </ul>
<b>Do you want to track the number of views?</b>	Select <b>Yes</b> to indicate that the system is to track the number of times a user accesses this item. Select <b>No</b> to indicate that the number of times this page is accessed is not to be tracked.
<b>Do you want to add Meta-Data?</b>	<p>Select <b>Yes</b> to indicate that meta-data is to be used. A new detail button appears with this selection. Select <b>No</b> to indicate that meta-data is not to be used.</p> <div>  <p><b>Note:</b> Meta-data is data about the added item, such as ownership, resource format, and copyright information.</p> </div>
<b>Do you want to make item visible?</b>	<p>Select <b>Yes</b> to indicate that the item is to be available for viewing when a user accesses the Course Documents page. Select <b>No</b> to indicate that the item is not to be available until a later date.</p> <div>  <p><b>Note:</b> An instructor may want to create the entire course ahead of time, and refrain from posting certain information until a later date.</p> </div>



## Add or Modify Folder

### Overview

Folders may be added or modified by accessing the Add Folder page or Modify Folder page. The fields on the Add Folder page and Modify Folder page are the same. The Add Folder page and Modify Folder page function in a similar manner. The difference being, the Add Folder page opens with empty fields while the Modify Folder page opens with populated fields.

### Add Folder page

Click **Add Folder** on the Course Documents main page. The Add Folder page will appear as shown below. To modify a folder, click **Modify**. The Modify Folder page will appear.

COURSES > HIST600 > CONTROL PANEL > COURSE DOCUMENTS > ADD FOLDER

### Add folder

**1 Item Information**

**Name:** Course Documents

or specify your own name:

**Choose Color of Name:**

**Text:**

☒ Smart Text ☐ Plain Text ☐ HTML


**2 Options**

*Continued on next page*

## Add or Modify Folder, continued

### Entry fields

The table below details the entry fields on the Add Folder or Modify Folder page.

Folder Information	
<b>Name:</b>	Select a folder name from the drop-down list.
<b>Or, specify your own name:</b>	Enter a name for the folder.
<b>Select color of name:</b>	Click <b>Pick</b> and select a text color for the folder name display. Black is the default.
<b>Text:</b>	Enter a description of the folder. Select a text type for the description from the following options: <ul style="list-style-type: none"> <li>• Smart Text: Displays text as written and creates links to URL and email addresses that appear in the text.</li> <li>• Plain text: Displays text as written.</li> <li>• HTML: Displays text as coded using HTML tags.</li> </ul>
Options	
<b>Do you want to make folder visible:</b>	Click <b>Yes</b> or <b>No</b> . <div>  <p>An instructor may want to create the entire course ahead of time, and refrain from posting certain information until a later date.</p> <p><i>Note:</i></p> </div>

# Assignments

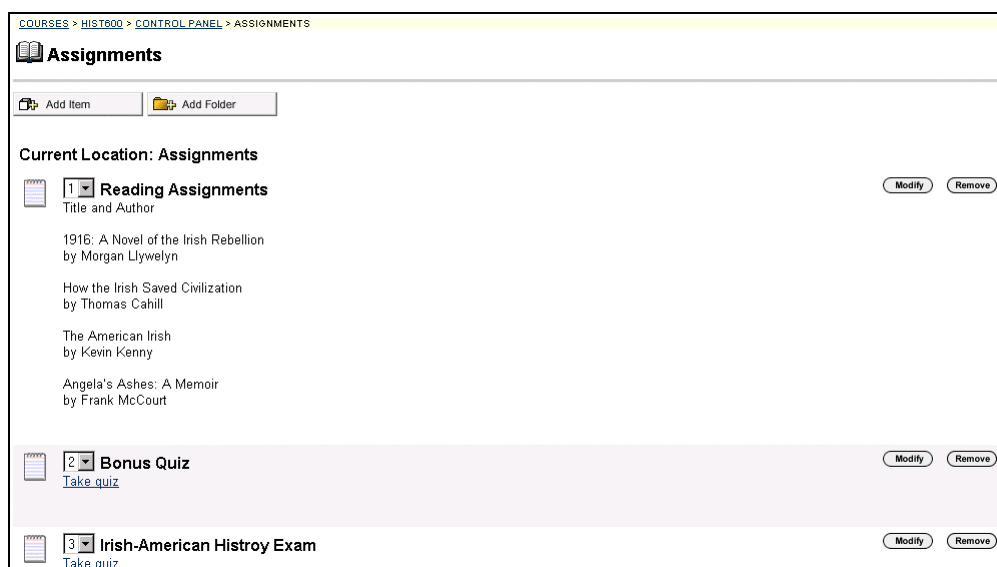
## Assignments Page

### Overview

Assignments lists the due date and description for class work. The instructor posts assignments and can modify the task and due date from the Assignments page.

### Assignments page

Click **Assignments** from the Content Areas section of the Instructor Control Panel. The Assignments page will appear as shown below.



### Available functions

The functions available on this window are described in the table below.


To . . .	click . . .
add information relative to the course	<b>Add Item.</b> The Add Item page will appear. On the Add Item page files may be attached, links may be added and other options may be selected.
add a new folder	<b>Add Folder.</b> The Add Folder page will appear. On the Add Folder page new folders may be created to group similar information together.
modify an item	<b>Modify.</b> The Modify Item page will appear.
modify a folder	<b>Modify.</b> The Modify Folder page will appear.

*Continued on next page*

## Assignments Page, continued

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### Available functions (continued)

To ...	click ...
remove an item or folder	<div><div><b>Remove.</b> A confirmation box will appear.</div><div><div>Removing an item or folder is irreversible.</div></div><div><b>Warning:</b></div></div>
order content items	the drop-down arrow and select a number. The items will appear on the Assignments page in the order selected.

---

## Add or Modify Item

### Overview

Items may be added or modified by accessing the Add Item page or Modify Item page. The fields on the Add Item page and Modify Item page are the same. The Add Item page and Modify Item page function in a similar manner. The difference being, the Add Item page opens with empty fields while the Modify Item page opens with populated fields.

### Add Item page

Click **Add Item** on the Assignments page. The Add Item page will appear as shown below. To modify an item, click **Modify**. The Modify Item page will appear.

COURSES > HIST600 > CONTROL PANEL > ASSIGNMENTS > ADD ITEM

Add item

**1 Item Information**

Name:

or specify your own name:

Choose Color of Name:

Text:

Title and Author

1916: A Novel of the Irish Rebellion  
by Morgan Llywelyn

How the Irish Saved Civilization  
by Thomas Cahill

The American Irish  
by Kevin Kenny

Angela's Ashes: A Memoir

☒ Smart Text ☐ Plain Text ☐ HTML


**2 Item Attachments**

*Continued on next page*

## Add or Modify Item, continued

### Entry fields

The table below details the entry fields on the Adding an Item or Modifying an Item page. Options to create a link, display a media file, or unpackage a file are offered on this page. If the **Display a media file within the page** or **Unpackage this file** option is selected, it must be an application recognizable by Blackboard 5. If it is not, Blackboard 5 will automatically create a link to the file. If the name of a link to a file is entered, Blackboard 5 will use that name for the link, otherwise the saved file name will be used.


 <p><i>Note:</i></p>	<p>Blackboard 5 will delete any special characters and spaces when using the saved file name.</p> <p>For example a file saved as Chapter 1 will appear as Chapter1.</p>
---	---

Item Information	
<b>Name:</b>	Enter a name that best describes the type of item that is being added.
<b>Or, specify your own name:</b>	Enter a customized name for the information being added.
<b>Choose color of name:</b>	Click <b>Pick</b> to select an alternate color text for the name of the item. The default color for the name of the item entered is black.
<b>Text:</b>	Enter text into the text box by either typing directly into the box or copy and paste text from another word processing document. Select a text type for the description from the following options: <ul style="list-style-type: none"> <li>• Smart Text: Displays text as written and creates links to URL and email addresses that appear in the text.</li> <li>• Plain Text: Displays text as written.</li> <li>• HTML: Displays text as coded using HTML tags.</li> </ul>
Item Attachments	
<b>File to Attach:</b>	Enter the file path or click <b>Browse</b> to locate the desired file. The file will appear with the item as either a link or the actual file contents. This option is specified in the Special action field.
<b>Name of link to file:</b>	Enter the name of the link that students click to access the attached file.

*Continued on next page*

## Add or Modify Item, continued



### Item Information (continued)

Item Attachments	
<b>Special action:</b>	<p>Select the special action for the link from the following options:</p> <ul style="list-style-type: none"> <li>• Create a link to this file: Selecting this option attaches the file to the Blackboard document. A link is automatically inserted below the document title to access the file.</li> <li>• Display media file within the page: Selecting this option embeds certain kinds of media within the page itself instead of creating a link.</li> <li>• Unpackage this file: Selecting this option indicates to the system that the file must be unpackaged before displaying.</li> </ul> <div style="border: 1px solid black; padding: 10px; margin-top: 10px;"> <div style="display: flex; align-items: center;">  <div> <p><b>Important:</b></p> <p>If the file format is not one of the supported digital media formats, the Display media file within the page feature will default instead to the Create a link to this file feature.</p> <p>Supported digital media formats are:</p> <ul style="list-style-type: none"> <li>• Graphics: GIF and JPEG</li> <li>• Video: MPEG, Quicktime, AVI</li> <li>• Audio: WAV and AIFF</li> <li>• Multimedia: Shockwave Flash</li> </ul> </div> </div> </div>
<b>Current Attached Files</b>	The attached files are listed here.
<b>Options</b>	
<b>Do you want to add offline content:</b>	<p>Select <b>Yes</b> to indicate to allow students to add offline content.</p> <p>Select <b>No</b> if offline content is not to be available.</p>

*Continued on next page*

## Add or Modify Item, continued

### Options (continued)

Options	
<b>Do you want to track the number of views:</b>	<p>Select <b>Yes</b> to indicate that the system is to track the number of times a user accesses this item.</p> <p>Select <b>No</b> to indicate that the number of time this page is accessed is not to be tracked.</p>
<b>Do you want to add Meta-Data:</b>	<p>Select <b>Yes</b> to indicate that meta-data is to be used. A new detail button appears with this selection. Select <b>No</b> to indicate that meta data is not to be used.</p> <div>  <p>Meta-data is data about the added item, such as ownership, resource format, and copyright information.</p> </div> <p><i>Note:</i></p>
<b>Do you want to make item visible:</b>	<p>Select <b>Yes</b> to indicate that the item is to be available for viewing when a user accesses the Assignments page. Select <b>No</b> to indicate that the item is not to be available until a later date.</p> <div>  <p>An instructor may want to create the entire course ahead of time, and hide certain information until a later date.</p> </div> <p><i>Note:</i></p>



## Add or Modify Folder

### Overview

Folders may be added or modified by accessing the Add Folder page or Modify Folder page. The fields on the Add Folder page and Modify Folder page are the same. The Add Folder page and Modify Folder page function in a similar manner. The difference being, the Add Folder page opens with empty fields while the Modify Folder page opens with populated fields.

### Add Folder page

Click **Add Folder** from the Assignments page. The Add Folder page will appear as shown. To modify a folder, click **Modify**. The Modify Folder page will appear.

COURSES > HIST600 > CONTROL PANEL > ASSIGNMENTS > ADD FOLDER

### Add folder

#### 1 Item Information

**Name:**

or specify your own name:

**Choose Color of Name:**

**Text:**

☒ Smart Text ☐ Plain Text ☐ HTML



#### 2 Options

*Continued on next page*

## Add or Modify Folder, continued

### Entry fields

The table below details the entry fields on the Add Folder or Modify Folder page.

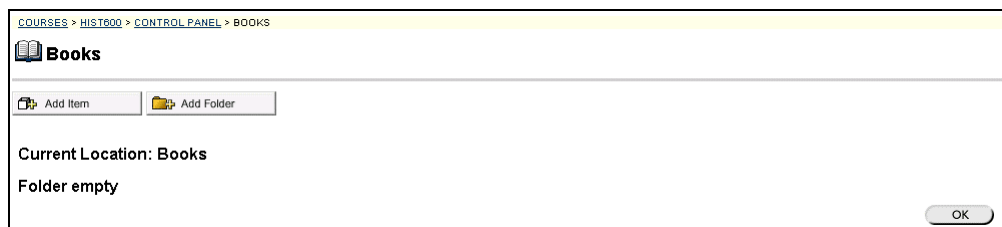
Folder Information	
<b>Name:</b>	<p>Select a folder name from the drop-down list.</p> <div>  <p>If a folder name does not exist, select the Other – Add Text Below option and enter the name of the folder in the following field.</p> </div> <p><i>Hint:</i></p>
<b>Or, specify your own name:</b>	Enter a name for the folder.
<b>Choose color of name:</b>	Click <b>Pick</b> to select a text color for the folder name display. Blackboard 5 allows the instructor to select from 216 different colors to customize the color the folder name.
<b>Text:</b>	<p>Enter a description of the folder. Select a text type for the description from the following options:</p> <ul style="list-style-type: none"> <li>• Smart Text: Displays text as written and creates links to URL and email addresses that appear in the text.</li> <li>• Plain text: Displays text as written</li> <li>• HTML: Displays text as coded using HTML tags</li> </ul>
Options	
<b>Do you want to make folder visible:</b>	<p>Click <b>Yes</b> or <b>No</b>.</p> <div>  <p>An instructor may want to create the entire course ahead of time, and refrain from posting certain information until a later date.</p> </div> <p><i>Note:</i></p>

## Books

### Books Page

**Overview** Instructors post content including recommended reading lists and items relating to articles of literature in the Books area. Instructors control the content of the Books area from the Books page available through the Instructor Control Panel. The Books area may also be renamed and used to organize other course material. For more information about renaming see [Area Availability](#).

**Books page** Click **Books** on the Instructor Control Panel. The Books page will appear as shown below.



**Available functions**

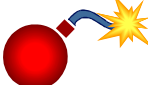
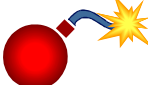
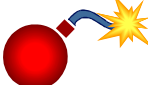



The functions available on this window are described in the table below.

To . . .	click . . .
add a reading list or other course information	<a href="#">Add Item</a> . The Add Item page will appear. On the Add Item page files may be attached, links may be added and other options may be selected.
add a new folder	<a href="#">Add Folder</a> . The Add Folder page will appear. On the Add Folder page new folders may be created to group similar information together.
modify an item	<a href="#">Modify</a> . The Modify Item page will appear. On the Modify Item page the item name and text may be changed, files and links may be modified or removed and the options may be changed.

*Continued on next page*

## Books Page, continued

### Available functions (continued)

To ...	click ...		
remove an item or folder	<p><b>Remove.</b> A confirmation box will appear.</p> <table border="1"> <tr> <td>  <p><b>Warning:</b></p> </td><td>Removing an item or folder is irreversible.</td></tr> </table>	 <p><b>Warning:</b></p>	Removing an item or folder is irreversible.
 <p><b>Warning:</b></p>	Removing an item or folder is irreversible.		
add descriptive information about the meta-data	<p><b>Describe.</b></p> <table border="1"> <tr> <td>  <p><b>Note:</b></p> </td><td>Meta-data is data about the added item, such as ownership, resource format, and copyright information.</td></tr> </table>	 <p><b>Note:</b></p>	Meta-data is data about the added item, such as ownership, resource format, and copyright information.
 <p><b>Note:</b></p>	Meta-data is data about the added item, such as ownership, resource format, and copyright information.		
order content items	the drop-down arrow and select a number. The items will appear on the Books page in the order selected.		

## Add or Modify Item

### Overview

Items may be added or modified by accessing the Add Item page or Modify Item page. The fields on the Add Item page and Modify Item page are the same. The Add Item page and Modify Item page function in a similar manner. The difference being, the Add Item page opens with empty fields while the Modify Item page opens with populated fields.

### Add Item page

Click **Add Item** on the Books page. The Add Item page will appear as shown below. To modify an item, click on the corresponding **Modify** button. The Modify Item page will appear.

COURSES > HIST600 > CONTROL PANEL > BOOKS > ADD ITEM

Add item

**1 Item Information**

Name:

or specify your own name:

Choose Color of Name:

Text:

☒ Smart Text ☐ Plain Text ☐ HTML


**2 Item Attachments**

*Continued on next page*

## Add or Modify Item, continued

### Entry fields

Options to create a link, display a media file, or unpack a file are offered on this page. If the **Display a media file** within the page or **Unpackage this file** option is selected, it must be an application recognizable by Blackboard 5. If it is not, Blackboard 5 will automatically create a link to the file. If the name of a link to a file is entered, Blackboard 5 will use that name for the link, otherwise the saved file name will be used. The table below details the entry fields on the Adding an Item or Modifying an Item page.


 <p><b>Note:</b></p>	<p>Blackboard 5 will delete any special characters and spaces when using the saved file name.</p> <p>For example a file saved as Chapter 1 will appear as Chapter1.</p>
---	---

Item Information	
<b>Name:</b>	Enter a name that best describes the item that is being added.
<b>Or, specify your own name:</b>	Enter a customized name for the information being added.
<b>Choose color of name:</b>	Click <b>Pick</b> to select an alternate text color for the name of the item. The default color is black.
<b>Text:</b>	<p>Enter text into the text box by either typing directly into the box or copy and paste text from another source. Select a text type for the description from the following options:</p> <ul style="list-style-type: none"> <li>• Smart Text: Displays text as written and creates links to URL and email addresses that appear in the text.</li> <li>• Plain Text: Displays text as written.</li> <li>• HTML: Displays text as coded using HTML tags.</li> </ul>
Item Attachments	
<b>File to Attach:</b>	Enter the file path or click <b>Browse</b> to locate a file. The file will appear with the item as either a link or the actual file contents. This option is specified in the Special action field.
<b>Name of link to file:</b>	Enter the name of the link that students click to access the attached file.

*Continued on next page*

## Add or Modify Item, continued







### Item Information (continued)

Item Attachments	
<b>Special action:</b>	<p>Select the special action for the link from the following options:</p> <ul style="list-style-type: none"> <li>• Create a link to this file: Selecting this option attaches the file to the Blackboard document. A link is automatically inserted below the document title to access the file.</li> <li>• Display media file within the page: Selecting this option embeds certain kinds of media within the page itself instead of creating a link.</li> <li>• Unpackage this file: Selecting this option indicates to the system that the file must be unpackaged before displaying.</li> </ul> <div style="border: 1px solid black; padding: 10px; margin-top: 10px;"> <div style="display: flex; align-items: center;">  <div> <p><b><i>Important:</i></b></p> <p>If the file format is not one of the supported digital media formats, the Display media file within the page feature will default instead to the Create a link to this file feature.</p> <p>Supported digital media formats are:</p> <ul style="list-style-type: none"> <li>• Graphics: GIF and JPEG</li> <li>• Video: MPEG, Quicktime, AVI</li> <li>• Audio: WAV and AIFF</li> <li>• Multimedia: Shockwave Flash</li> </ul> </div> </div> </div>
<b>Current Attached Files:</b>	The attached files are listed here.

*Continued on next page*

## Add or Modify Item, Continued

### Item Information (continued)

Options			
<b>Do you want to add offline content:</b>	Select <b>Yes</b> to indicate that offline content is allowed. Select <b>No</b> if offline content is not allowed.		
<b>Do you want to track number of views:</b>	Select <b>Yes</b> to indicate that the system is to track the number of times a user accesses this item. Select <b>No</b> to indicate that the number of time this page is accessed is not to be tracked.		
<b>Do you want to add Meta-Data:</b>	<p>Select <b>Yes</b> to indicate that meta-data is to be used. A new detail button appears with this selection. Select <b>No</b> to indicate that meta-data is not to be used.</p> <table border="1"> <tr> <td>   <b>Note:</b> </td><td>Meta-data is data about the added item, such as ownership, resource format, and copyright information.</td></tr> </table>	 <b>Note:</b>	Meta-data is data about the added item, such as ownership, resource format, and copyright information.
 <b>Note:</b>	Meta-data is data about the added item, such as ownership, resource format, and copyright information.		
<b>Do you want to make item visible:</b>	<p>Select <b>Yes</b> to indicate that the item is to be available for viewing when a user accesses the Books page. Select <b>No</b> to indicate that the item is not to be available until a later date.</p> <table border="1"> <tr> <td>   <b>Note:</b> </td><td>An instructor may want to create the entire course ahead of time, and hide certain information until a later date.</td></tr> </table>	 <b>Note:</b>	An instructor may want to create the entire course ahead of time, and hide certain information until a later date.
 <b>Note:</b>	An instructor may want to create the entire course ahead of time, and hide certain information until a later date.		



## Add or Modify Folder

### Overview

Folders may be added or modified by accessing the Add Folder page or Modify Folder page. The fields on the Add Folder page and Modify Folder page are the same. The Add Folder page and Modify Folder page function in a similar manner. The difference being, the Add Folder page opens with empty fields while the Modify Folder page opens with populated fields.

### Add Folder page

Click **Add Folder** from the Books page. The Add Folder page will appear as shown. To modify a folder, click **Modify**. The Modify Folder page will appear.


COURSES > HIST600 > CONTROL PANEL > BOOKS > ADD FOLDER

**Add folder**

**1 Item Information**

**Name:** Bibliography

or specify your own name:

**Choose Color of Name:** 

**Text:**

☒ Smart Text ☐ Plain Text ☐ HTML



**2 Options**

*Continued on next page*

## Add or Modify Folder, continued

### Add a Folder fields

The table below details the entry fields on the Add Folder or Modify Folder page.

Folder Information	
<b>Name:</b>	<p>Select a folder name from the drop-down list.</p> <div>  <p>If a folder name does not exist, select the <b>Other – Add Text Below</b> option and enter the name of the folder in the following field.</p> </div> <p><i>Hint:</i></p>
<b>Or, specify your own name:</b>	Enter a name for the folder.
<b>Choose color of name:</b>	Click <b>Pick</b> to select a text color for the folder name display. Blackboard 5 allows the instructor to select from 216 different colors to customize the color of the folder.
<b>Text:</b>	<p>Enter a description of the folder. Select a text type for the description from the following options:</p> <ul style="list-style-type: none"> <li>• Smart Text: Displays text as written and creates links to URL and email addresses that appear in the text.</li> <li>• Plain text: Displays text as written.</li> <li>• HTML: Displays text as coded using HTML tags.</li> </ul>
Options	
<b>Do you want to make folder visible:</b>	<p>Click <b>Yes</b> or <b>No</b>.</p> <div>  <p>An instructor may want to create the entire course ahead of time, and refrain from posting certain information until a later date.</p> </div> <p><i>Note:</i></p>

## External Links

### External Links Page

#### Overview

The External Links area connects course users to outside learning materials. Instructors select outside materials and post a hyperlink and brief description for each external source. The instructor can add, modify, and remove external links using the External Links page.



**Hint:**

The External Links feature provides a page to reference useful Web sites in a course. This can be used to guide students on virtual field trips to Web sites containing relevant information, research, reports, and data.

#### External Links

Click **External Links** from the Content Areas section of the Instructor Control Panel to access the External Links page.

COURSES > HIST600 > CONTROL PANEL > EXTERNAL LINKS

**External Links**

Add Item Add Folder

**Current Location: External Links**

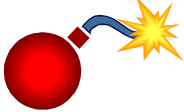
	1 <b>Irish Peatland Conservation Council</b> ( <a href="http://indigo.ie/~ipcc/">http://indigo.ie/~ipcc/</a> ) Visit this Web site to learn more about Ireland's heat source, peat, and what is being done to conserve this natural resource.	
	2 <b>Ireland's Weather</b> ( <a href="http://uk.weather.yahoo.com/Europe/Ireland/">http://uk.weather.yahoo.com/Europe/Ireland/</a> ) Go to this link to find out about Ireland's weather.	
	3 <b>High Cross at Clonmacnois</b> ( <a href="http://www2.hawaii.edu/~mcarson/clonmacnois.html">http://www2.hawaii.edu/~mcarson/clonmacnois.html</a> ) Monasteries play an important role in Ireland's history. This Web site provides an overview of the Clonmacnois Monastery.	
	4 <b>The Irish Famine Museum</b> ( <a href="http://www.strokestownpark.ie/">http://www.strokestownpark.ie/</a> ) View this Web site for information the potato famines.	

*Continued on next page*

## External Links Page, continued

### Available functions

The functions available on this window are described in the table below.

To ...	click ...
add information relative to the course	<b>Add Link.</b> The Add Link page will appear. On the Add Link page links may be added and other options may be selected.
add a new folder	<b>Add Folder.</b> The Add Folder page will appear. On the Add Folder page new folders may be created to group similar information together.
modify an item	<b>Modify.</b> The Modify Item page will appear.
modify a folder	<b>Modify.</b> The Modify Folder page will appear.
remove an item or folder	<b>Remove.</b> A confirmation box will appear. <div>  <p>Removing an item or folder is irreversible.</p> </div> <p><b>Warning:</b></p>
order content items	the drop-down arrow to select a number. The items will appear on External Links page in the order selected.

## Add or Modify Link

### Overview

Links may be added or modified by accessing the Add Link page or Modify Link page. The fields on the Add Link page and Modify Link page are the same. The Add Link page and Modify Link page function in a similar manner. The difference being, the Add Link page opens with empty fields while the Modify Link page opens with populated fields.

### Add Link page

Click **Add Link** from the External Links page. The Add Link page will appear as shown. To modify a link, click **Modify**. The Modify Link page will appear.

COURSES > HIST600 > CONTROL PANEL > EXTERNAL LINKS > ADD LINK

**Add link**

**1 Link Information**

Name:

URL:

Description:

☐ Plain Text ☒ HTML

**2 Options**

Launch Item in external window ☒ Yes ☐ No

Do you want to make item visible: ☒ Yes ☐ No

**3 Submit**

*Continued on next page*

## Add or Modify Link, continued

**Entry fields**

The table below details the entry fields on the Add Link or Modify Link page.

Item Information	
<b>Name:</b>	Select a folder name from the drop-down list.
<b>URL:</b>	Enter the Web address to the link.
<b>Description:</b>	Enter a description of the folder. Select a text type for the description from the following options: <ul style="list-style-type: none"><li>• Plain text: Displays text as written.</li><li>• HTML: Displays text as coded using HTML tags.</li></ul>
Options	
<b>Launch item in external window:</b>	Select <b>Yes</b> to have the Web site open as a new separate window. Select <b>No</b> to have the Web site open on the same window.
<b>Do you want to make item visible:</b>	Click <b>Yes</b> to have the link appear on the External Links page. Click <b>No</b> so that the link will not appear on the External Links page.

## Add or Modify Folder

### Overview

Folders may be added or modified by accessing the Add Folder page or Modify Folder page. The fields on the Add Folder page and Modify Folder page are the same. The Add Folder page and Modify Folder page function in a similar manner. The difference being, the Add Folder page opens with empty fields while the Modify Folder page opens with populated fields.

### Add Folder page

Click **Add Folder** from the External Links page. The Add Folder page will appear as shown. To modify a folder, click **Modify**. The Modify Folder page will appear.

COURSES > HIST600 > CONTROL PANEL > EXTERNAL LINKS > ADD FOLDER

**Add folder**

**1 Folder Information**

**Name:** External Links

or specify your own name:

**Choose Color of Name:**   **Pick**

**Text:**



☐ Plain Text ☒ HTML

*Continued on next page*

## Add or Modify Folder, continued

### Entry fields

The table below details the entry fields on the Add Folder or Modify Folder page.

Folder Information	
<b>Name:</b>	<p>Select a folder name from the drop-down list.</p> <div style="border: 1px solid black; padding: 10px; margin-top: 10px;"> <div style="display: flex; align-items: center;">  <div> <p>If a folder name does not exist, select the <b>Other – Add Text Below</b> option and enter the name of the folder in the following field.</p> </div> </div> <p><i>Hint:</i></p> </div>
<b>Or, specify your own name:</b>	Enter a name for the folder.
<b>Choose color of name:</b>	Click <b>Pick</b> to select a text color for the folder name display. Blackboard 5 allows the instructor to select from 216 different colors to customize the color of the folder.
<b>Text:</b>	<p>Enter a description of the folder. Select a text type for the description from the following options:</p> <ul style="list-style-type: none"> <li>• Smart Text: Displays text as written and creates links to URL and email addresses that appear in the text.</li> <li>• Plain text: Displays text as written.</li> <li>• HTML: Displays text as coded using HTML tags.</li> </ul>
Options	
<b>Do you want to make folder visible:</b>	<p>Click <b>Yes</b> or <b>No</b>.</p> <div style="border: 1px solid black; padding: 10px; margin-top: 10px;"> <div style="display: flex; align-items: center;">  <div> <p>An instructor may want to create the entire course ahead of time, and hide certain information until a later date.</p> </div> </div> <p><i>Note:</i></p> </div>





## **Chapter 4 - Course Tools**



## Introduction

### Overview

The Course Tools contains communication and collaboration tools that enhance interaction between students and instructors with asynchronous discussion boards and synchronous chat tools. The tools allow users to:

- interact and learn from each other with threaded discussion boards,
- manage online discussions such as sort messages by author, date and/or title, collect all messages in a printer-friendly format, and archive discussions at any time,
- share documents as discussion board attachments or through the Digital Dropbox,
- hold virtual office hours or field trips through the updated Virtual Classroom™ environment with real time chat, whiteboard, and slide creation.

### Course Tools

Course Tools are found in the center left portion of the Instructor Control Panel.



### In this Section

This section includes information on the following functions available from Course Tools:

- [Course Calendar](#)
- [Course Tasks](#)
- [Send Email](#)
- [Discussion Board](#)
- [Virtual Classroom](#)
- [Digital Dropbox](#)

## Course Calendar

### Course Calendar Page

#### Overview

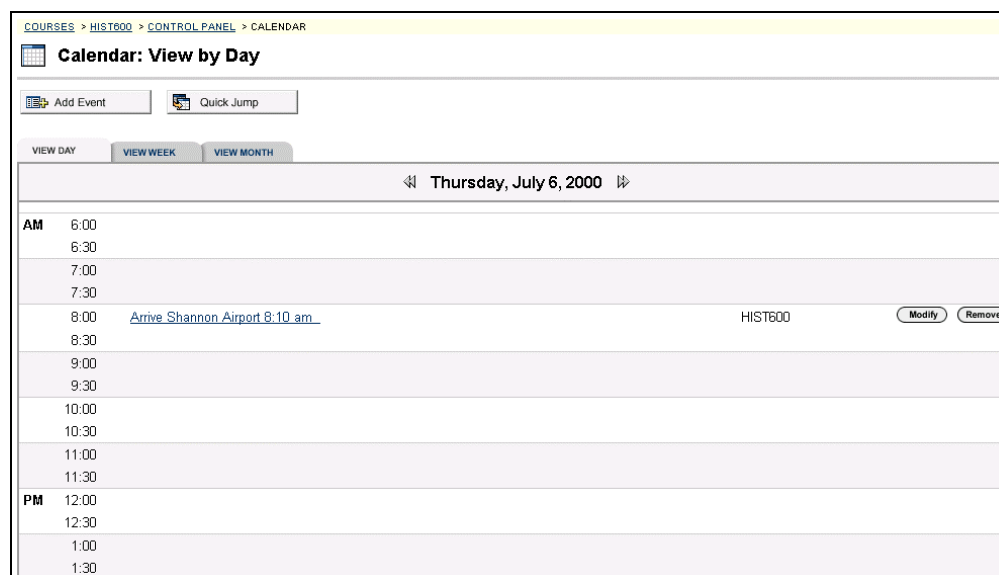
Instructors can use the calendar to indicate important course related events. The dates and events that appear on the Course Calendar are for all students registered in a specific course.

Suggested items to include in the calendar:

- Section Meetings
- Assignments Due
- Exams
- Guest Speakers

#### Calendar page

Click Course Calendar from the Course Tools box on the Instructor Control Panel. The Calendar page will appear as shown below. The default view shows the day's events, however, users may also select a weekly or monthly view by clicking on the appropriate tab.



#### Available functions

To use the functions available on the Calendar page, follow the table below.

To ...	click ...
create an event and add it to the calendar	<b>Add Event</b> to access the Add Event page.
view events for a specific date and time	<b>Quick Jump</b> to access the Quick Jump page. From here, select a date and time and the calendar will immediately display events for that time.

## Course Calendar Page, continued

### Available functions (continued)

To . . .	click . . .
view events by day, week, or month	the tab to view events for the current day, current week, or current month.
view previous or future events	the right arrow to view future events or left arrow to view previous events.
view event details	the calendar event to view details.
modify an event	<b>Modify</b> corresponding to an event to make changes.
Remove an event	<b>Remove</b> corresponding to an event to remove it from the calendar. This action is irreversible.

### View Event

Click an event to view event details. The Calendar: View Event page will appear as shown below.

COURSES > HIST600 > CONTROL PANEL > CALENDAR

**Calendar: View Event**

**Arrive Shannon Airport 8:10 am**

**Date:** Thursday, July 6, 2000  
**Start Time:** 08:10 AM  
**End Time:** 08:10 AM  
**Category:** Course (HIST600)

[Modify](#) [Remove](#)

[OK](#)


## Add or Modify Event

### Overview

Events may be added or modified by accessing the Add Event page or Modify Event page. The fields on the Add Event page and Modify Event page are the same. The Add Event page and Modify Event page function in a similar manner. The difference being, the Add Event page opens with empty fields where as the Modify Event page opens with populated fields.

### Add Event page

Click **Add Event** from the Calendar page. The Add Event page will appear as shown.

	<p>To modify an event, click <b>Modify</b>. The Modify Event page will appear.</p>
<p><b>Hint:</b></p>	

COURSES > HIST600 > CONTROL PANEL > CALENDAR

### Add Calendar Event

- Event Information**

Event Title:

Event Description:   
(255 characters maximum)

☒ Plain Text ☐ HTML
- Event Time**

Event Date:

Event Start Time:

Event End Time:
- Submit**

*Continued on next page*

## Add or Modify Event, continued

**Entry fields**

The table below details the entry fields on the Create Event page and Modify Event page.

Event Information	
<b>Event Title:</b>	Enter the title of the event. This title will appear on the Calendar page at the date and time indicated on the Event Time fields.
<b>Description:</b>	Enter a description of the event. The maximum number of characters is 255. Click on a text type for the description from the following options: <ul style="list-style-type: none"><li>• Smart Text: Displays text as written and creates links to URLs and email addresses that appear in the text.</li><li>• Plain Text: Displays text as written.</li><li>• HTML: Displays text as coded using HTML tags.</li></ul>
Event Time	
<b>Event Date:</b>	Select the date of the event from the drop-down list.
<b>Event Start Time:</b>	Select the time the event will begin from the drop-down list.
<b>Event End Time:</b>	Select the time the event will end from the drop-down list.



## Quick Jump Page

### Overview

The Quick Jump page allows users to quickly access a month, week, or day in the calendar. Quick jump is useful when looking for events planned for months in advance of the current date. It is also useful for looking up the events of a past day, week, or month.

**Quick Jump page** Click **Quick Jump** from the Calendar page. The Quick Jump page will appear as shown below.

### Quick Jump fields

The table below details the entry fields on the Quick Jump page.

Calendar Quick Jump	
<b>Please select the date you wish to access.</b>	Use the drop-down arrow to select the calendar date you wish to view. The My Calendar page will appear with the selected date.
<b>Please choose the type of view you wish to access the specified date.</b>	Click on an option to indicate the type of calendar view: <ul style="list-style-type: none"> <li>• Month will display the month that the date falls.</li> <li>• Week will display the week that the date falls.</li> <li>• Day will display that date only.</li> </ul>

# Tasks

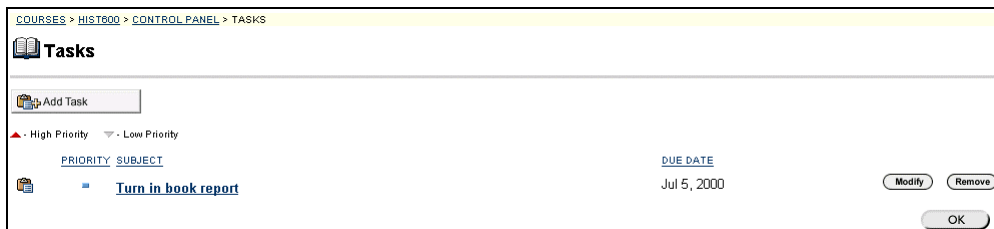
## Tasks Page

### Overview

The Tasks page organizes projects (referred to as tasks), defines task priority, and tracks task status. A user can create tasks and post them to the Tasks page. Each user can post personal tasks to their page, instructors and managers can post tasks to users participating in their course and organization, and system administrators can post tasks to all users' Tasks pages.

### Tasks page

Task information is arranged in columns that display the priority, task name, status, and due date. Click **Tasks** from the Course Tools box on the Instructor Control Panel. The Tasks page will appear as shown below.



### Available functions

To use the functions available on the Tasks page, follow the table below.

To ...	click ...
view a task and the details of the task	the task link.
create and post a task	<b>Add Task</b> to access the Create Task page.
modifying a task	<b>Modify</b> to access the Modify Task page for a particular task.
removing a task	<b>Remove</b> to remove a task. A box will appear asking to verify that a task should be removed. This action is irreversible.
resort the tasks by priority	<b>Priority</b> .

*Continued on next page*

## Tasks Page, continued


### Available functions (continued)


To . . .	click . . .
resort the tasks alphabetically by subject	<b>Subject.</b>
resort the tasks by the date	<b>Due Date.</b>

### View Task detail


Click a task from the Course Task page to view task details. The task details display the task name, due date, priority, status, and a description of the task. Additionally the task status of users may be viewed.

[COURSES](#) > [HIST600](#) > [CONTROL PANEL](#) > [TASKS](#)

 **Tasks**

 **Turn in book report**  
 Due Date: Jul 5, 2000  
 Priority: Normal  
 Status: Not Started

A book report on one of the required readings is due July 5th.

 **Task Status**

User	Status
Clinton, William	Not Started
Doe, Jane	Not Started
McEntire, Laura	Not Started
Smith, Beth	Not Started
Smith, John	Not Started

OK

## Add or Modify Task

### Overview

Tasks may be added or modified by accessing the Add Task page or Modify Tasks page. The fields on the Add Task page and Modify Task page are the same. The Add Task page and Modify Task page function in a similar manner. The difference being, the Add Task page opens with empty fields where as the Modify Task page opens with populated fields.

**Create Task page** Click **Add Task** from the Tasks page. The Add Task page will appear as shown. To modify a task, click **Modify**. The Modify Task page will appear.

COURSES > HIST600 > CONTROL PANEL > TASKS > ADD TASK

**Add Task**

**1 Task Information**

Task Title:

Description:

☒ Smart Text ☐ Plain Text ☐ HTML

Due Date:

**2 Task Options**

Priority:

**3 Submit**

*Continued on next page*

## Add or Modify Task, continued

**Add Task fields**      The table below details the entry fields on the Create Task or Modify Task page.

Task Information	
<b>Task Title:</b>	Enter the title of the task.
<b>Description:</b>	Enter a description of the task. Select a text type for the description from the following options: <ul style="list-style-type: none"><li>• Smart Text: Displays text as written and creates links to URLs and email addresses that appear in the text.</li><li>• Plain Text: Displays text as written.</li><li>• HTML: Displays text as coded using HTML tags</li></ul>
<b>Due Date:</b>	Select the date the task is due from the drop-down list.
Task Options	
<b>Priority:</b>	Select a priority. The options are: <ul style="list-style-type: none"><li>• Low (task appears with a blue arrow pointed down)</li><li>• Normal</li><li>• High (task appears with a red arrow pointed up)</li><li>• </li></ul> The selected priority appears on the Tasks page.

# Send Email

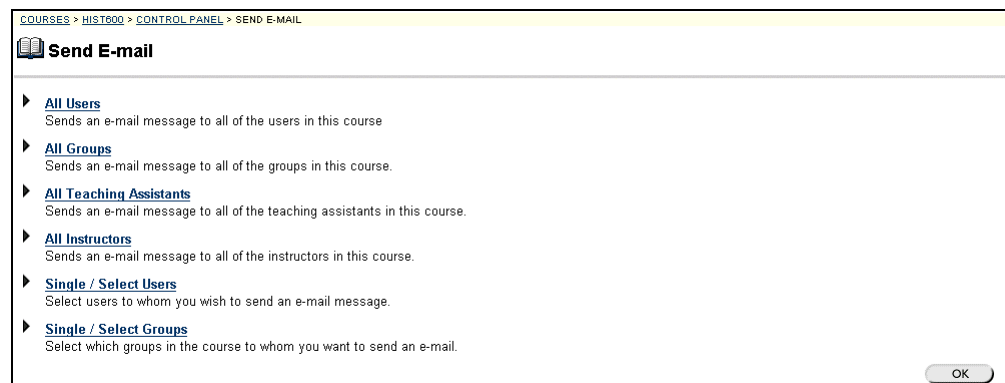
## Send Email Page

### Overview

Instructors can send email to individuals to participate in a particular course or organization from the Send Email page. Instructors cannot send email to others via the Internet with Send Email function; however, instructors can use the Web email function to email via the Internet. This section reviews the Send Email page.

### Send Email page

Click **Send Email** from the Instructor Control Panel to access the Send email functions. The Send email page will appear as shown below.



### Available Functions

The following functions are available from the Send email page.

- **All Users:** Sends email to all users in a specified course or organization.
- **All Groups:** Sends email to all of the groups in a specified course or organization.
- **All Teaching Assistants:** Sends email to all of the teaching assistants in a specified course.
- **All Instructors:** Sends email to all of the instructors for a specified course.
- **Select Users:** Sends email to a single user or select users in a specified course.
- **Select Groups:** Send email to a single group or select groups in a course.

*Continued on next page*

## Send Email Page, continued

### Send Email – All Users

The table below details the entry fields on the Send email page. The Send email page will appear as shown below.

### Entry fields

The table below details the entry fields on the Send email page.

Select Students	
<b>To:</b>	All users enrolled in the course will appear.
<b>From:</b>	The user's email address will automatically be displayed in this field.
<b>Subject:</b>	Enter the subject of the email.
<b>Message:</b>	Enter the email message.
Select Message Options	
<b>Copy of message to self:</b>	Click the check box to send a copy of the message to the sender.
Add Attachments	
<b>Add:</b>	Click here to add attachments.

## Discussion Board – Adding Forums

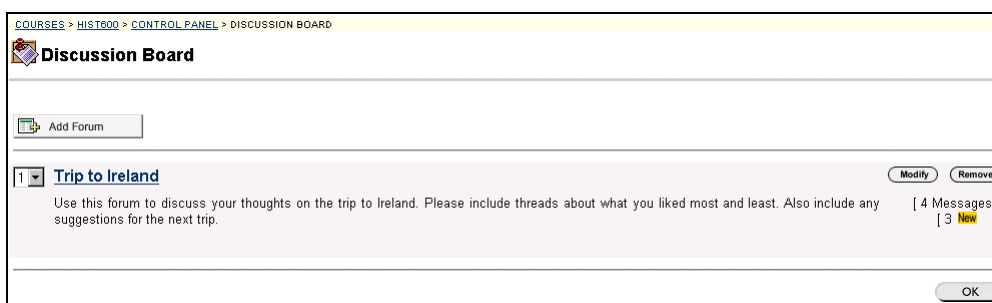
### Discussion Board Forum Page

#### Overview

The Discussion Board is another communication tool that can be used to enhance a course Web site. This feature is similar to the chat, but is designed for asynchronous use, users are not present at the same time to converse on-line. For example email is asynchronous. An additional advantage of the discussion board is that student conversations are logged and organized. Conversations are grouped into threads that contain a main posting and all related replies. The Discussion Board Forum page is the first page accessed when Discussion Board is clicked from the Instructor Control Panel.

#### Discussion Board page

Click **Discussion Board** from the Course Tools section of the Instructor Control Panel to access the Discussion Boards page.



#### Available functions

The functions available on this window are described in the table below.

To . . .	click . . .
add a new discussion forum	<a href="#">Add Forum</a> .
access a forum listed on the Discussion Board page	a forum topic link, such as <a href="#">Trip to Ireland</a> from the page above. The Discussion Forum Board will appear. Additional functions are available on this page and are discussed in the following section.
modify a forum	<a href="#">Modify</a> . The Modify Forum page will appear.




*Continued on next page*



## Discussion Board Forum Page, continued

---

### Available functions (continued)

To ...	click ...		
remove a forum	<b>Remove.</b> A confirmation box will appear. <table><tr><td> <b>Warning:</b></td><td>Removing a forum is irreversible.</td></tr></table>	 <b>Warning:</b>	Removing a forum is irreversible.
 <b>Warning:</b>	Removing a forum is irreversible.		
order content items	the drop-down arrow and select an number. The forums will appear on the Discussion Board in the order selected.		

---

## Add or Modify Forum

### Overview

Forums may be added or modified by accessing the Add Forum page or Modify Forum page. The fields on the Add Folder page and Modify Folder page are the same. The Add Folder page and Modify Folder page function in a similar manner. The difference being, the Add Folder page opens with empty fields while the Modify Folder page opens with populated fields.

**Add Forum page** Click **Add Forum**. The Add Forum page will appear as shown below.

COURSES > HIST600 > CONTROL PANEL > DISCUSSION BOARD > ADD FORUM

### Add Forum

**Title:**

**Description:**

Use this forum to discuss your thoughts on the trip to Ireland. Please include threads about what you liked most and least. Also include any suggestions for the next trip.

☒ Smart Text ☐ Plain Text ☐ HTML

**Forum Settings:**

- ☒ Allow anonymous posts
- ☐ Allow author to edit message after posting
- ☐ Allow author to remove own posted messages
- ☒ Allow file attachments
- ☒ Allow new threads

**Forum User Settings:**

- ★ = Forum Administrator privileges
- ★ = Permanent Forum Administrator
- ★ = User is blocked from posting

*Continued on next page*

## Add or Modify Forum, continued

### Entry field

The table below details the entry fields on this page.

Forum Information	
<b>Title:</b>	Enter the forum's title.
<b>Description:</b>	Enter a description of the forum. Select a text type for the description from the following options: <ul style="list-style-type: none"> <li>• Smart Text: Displays text as written and creates links to URLs and email addresses that appear in the text.</li> <li>• Plain Text: Displays text as written.</li> <li>• HTML: Displays text as coded using HTML tags.</li> </ul>
Forum Settings:	
Forum Options provides options to allow or disallow users to post anonymously, to allow or disallow editing of the message once it has been posted, to allow or disallow file attachments and to allow or disallow new messages. Check the appropriate check boxes to: <ul style="list-style-type: none"> <li>• Allow anonymous posts</li> <li>• Allow author to edit message after posting</li> <li>• Allow author to remove own messages</li> <li>• Allow file attachments</li> <li>• Allow new messages.</li> </ul>	
Forum User Settings:	
Highlight a user and click the appropriate button to assign forum user settings.	
<b>Normal</b>	Revokes the forum administrator privileges to a selected user.
<b>Admin</b>	Assigns forum administrator privileges to a selected user. <ul style="list-style-type: none"> <li>• Permanent Forum Administrator – the person creating the forum, no one can take away these privileges.</li> <li>• Forum Administrator privileges are privileges assigned by the Permanent Forum Administrator.</li> </ul>
<b>Block</b>	Blocks a user from posting to the discussion board forum. The forum administrator or the permanent forum administrator can only block a user.
<b>Unblock</b>	Unblocks a user that was formerly blocked from posting to the discussion board forum.

## Discussion Board – Add Threads and Reply to Messages

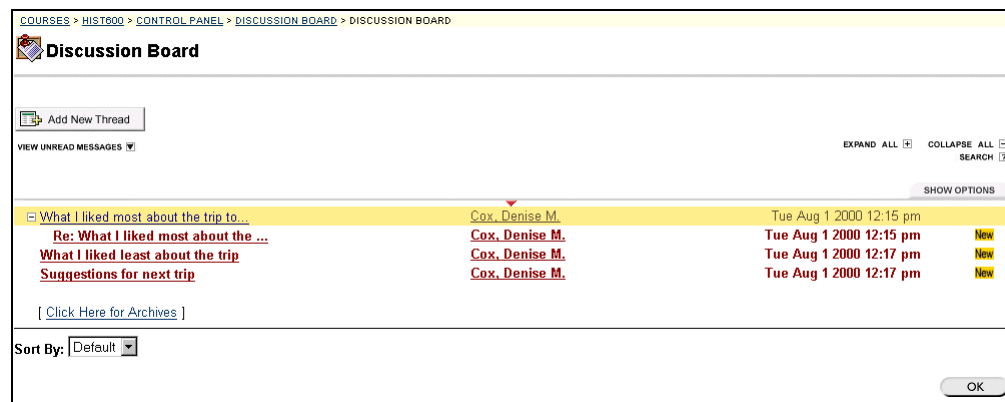
### Discussion Board Threads Page

#### Overview

From the first Discussion Board page students and instructors click discussion links to access the discussion forum. Once a forum has been accessed a new Discussion Board page appears.

#### Forum Discussion Board page

Click the forum link. The Forum Discussion Board will appear as shown below.



#### Available functions

The table below details the functions available on the Discussion Board page.

To . . .	click . . .
start a new discussion, which is called a thread	<a href="#">Add New Thread</a> . The Add Thread page will appear. On the Add Thread page a new subject title and new discussion description may be added.
view all messages	the <b>View all Messages</b> up arrow. All messages will be shown.
view unread messages	the <b>View Unread Messages</b> down arrow. All unread messages will be shown.
see all the threads and responses	the <b>EXPAND ALL</b> (+) option. All threads and responses will appear.
see only the threads	the <b>CLAPSE ALL</b> (-) option. The topic threads will appear.
read a message	a link, such as <a href="#">What I liked most about the tr...</a> . A new Discussion Board page will appear. Depending on the settings selected by the person who created the discussion form, a user may modify, remove, or reply to a message.

*Continued on next page*

## Discussion Board Threads Page, continued

### Available functions (continued)

To . . .	click . . .
view tool bar	<b>Options</b> tab. The options tool bar will appear. The options include select all, unselect all, invert action, mark as read, mark as unread, collect selected messages in one place for reading, lock marked threads, unlock marked threads, and remove the selected messages.
resort the list of messages	the drop-down arrow and select one of the following options to sort by: <ul style="list-style-type: none"> <li>• Default to have the message sort by the earliest date.</li> <li>• Author to have the messages sort by the author of the message.</li> <li>• Date to have the messages sort by the earliest date. Note this is the default.</li> <li>• Subject to have the messages sort by the subject.</li> </ul>

### About the Options tab

The table below describes the options available on the Options tab.

To . . .	Then . . .
select all threads and messages in the forum	click <b>Select All</b> .
unselect the selections	click <b>Unselect All</b> .
unselect the threads and messages that have been selected and select the threads and messages that have not been selected	click <b>Invert</b> .
mark messages as read	select the threads and messages and click <b>Read</b> .
mark messages as unread	select the threads and messages and click <b>Unread</b> .
view multiple threads or messages	select the threads and messages and click <b>Collect</b> .
lock a thread or message	select the thread and messages and click <b>Lock</b> .
unlock a thread or message	select the thread and messages and click <b>Unlock</b> .
remove a thread or message	select the thread and message and click <b>Remove</b> .

## Add New Thread

**Overview** The Add Thread page is used to add a new discussion. The new thread will appear in the discussion area.

**Add New Thread page** Click **Add New Thread** on the Forum Discussion Board. The Create New Message page will appear.

**Entry fields** The table below details the entry fields on the Create New Thread page.


Message Information	
<b>Subject:</b>	Enter the subject of the thread.
<b>Message:</b>	Enter a message. Select a text type for the message from the following options: <ul style="list-style-type: none"> <li>• Smart Text: Displays text as written and creates links to URLs and email addresses that appear in the text.</li> <li>• Plain Text: Displays text as written.</li> <li>• HTML: Displays text as coded using HTML tags.</li> </ul>

*Continued on next page*

## Add New Thread, continued

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### Entry fields (continued)

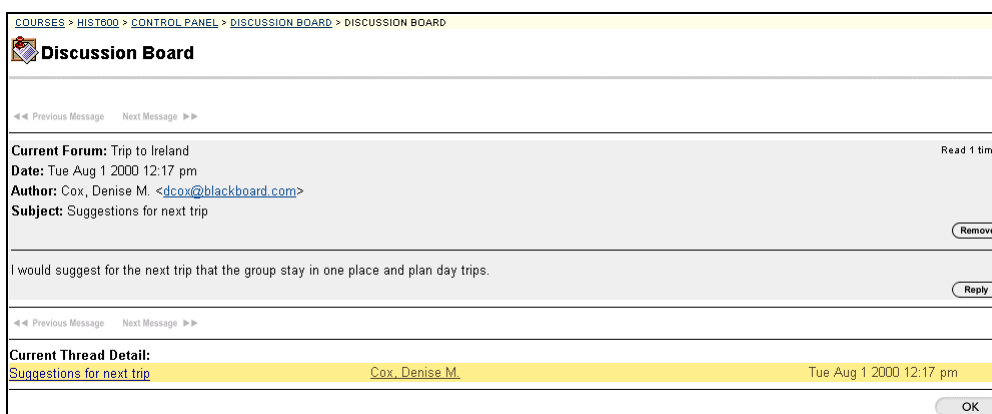
Options	
<b>Post message as Anonymous</b>	<p>Check the box to post an anonymous message</p> <div><p><b>Note:</b></p></div> <p>This option may or may not be available depending on the options selected when the discussion forum was set up.</p>
<b>Attachment:</b>	Enter the file path or click <b>Browse</b> to locate a file.

---


## View Messages

**Overview** This section describes the Discussion Board once a message has been selected for viewing.

**Discussion Board page** Click a message link from the Discussion Board page. The Discussion Board page will appear as shown below.



**Available functions** The table below details the available functions on the Discussion Board page once a message has been accessed.




To . . .	click . . .
access a previous message	the <b>Previous Message</b> double-arrow.
access the next message	the <b>Next Message</b> double-arrow.
modify a message	<b>Modify.</b> <div>  <p>This option may or may not be available depending on the options selected when the discussion forum was added.</p> </div> <p><b>Note:</b></p>

*Continued on next page*



## View Messages, continued

### Available functions (continued)

To . . .	click . . .		
remove a message	<b>Remove.</b> <table border="1"> <tr> <td>  <p><i>Note:</i></p> </td><td> This option may or may not be available depending on the options selected when the discussion forum was added. </td></tr> </table>	 <p><i>Note:</i></p>	This option may or may not be available depending on the options selected when the discussion forum was added.
 <p><i>Note:</i></p>	This option may or may not be available depending on the options selected when the discussion forum was added.		
reply to a message	<b>Reply.</b> A new Discussion Board – Your Response page will appear.		
access another message in that in the thread	message link. The selected message will appear.		
return to the previous Discussion Board page	<b>OK.</b>		

## Reply to a Message

**Overview** Respond to a message by clicking **Reply**. This section describes the Discussion Board's Your Response page.

**Discussion Board page** Click **Reply** on the Discussion Board page. The Discussion Board's Your Response page will appear as shown below.

**Entry fields** The table below details the entry fields on this page.




Message Information	
<b>Subject:</b>	Subject defaults from the Create New Thread page.
<b>Message:</b>	<p>Enter a message.</p> <p>Select a text type for the message from the following options:</p> <ul style="list-style-type: none"> <li>• Smart Text: Displays text as written and creates links to URLs and email addresses that appear in the text.</li> <li>• Plain Text: Displays text as written.</li> <li>• HTML: Displays text as coded using HTML tags.</li> </ul>

*Continued on next page*

## Reply to a Message, continued

---

### Entry fields (continued)

Options			
<b>Post message as Anonymous</b>	<p>Check the box to post an anonymous message.</p> <table border="1"><tr><td> <i>Note:</i></td><td>This option may or may not be available depending on the options selected when discussion forum was added.</td></tr></table>	 <i>Note:</i>	This option may or may not be available depending on the options selected when discussion forum was added.
 <i>Note:</i>	This option may or may not be available depending on the options selected when discussion forum was added.		
<b>Attachment</b>	Enter the file path or click <b>Browse</b> to locate the desired file.		

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### Available functions

To preview a message, click **Preview**. The Discussion Board page will display the message, as it will appear to the reader.

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## Virtual Classroom

### Virtual Classroom Page

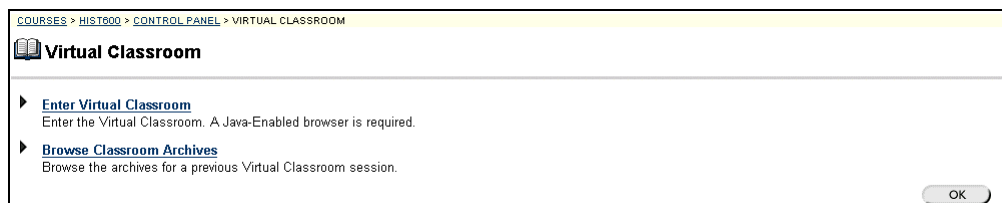
#### Overview

The Virtual Classroom allows the instructor and students to participate in real time lessons and discussions and also view archives of previous classroom sessions. The virtual classroom, or the chat room, can be used to hold real-time, online classroom discussions, TA sessions, and office hour type question/answer forums. You can even have guest speakers and subject matter experts talk with the class in the Virtual Classroom. When developing an activity that requires a Virtual Classroom, consider the following:

- The Virtual Classroom is a Java application and may initially take a few moments to load into a browser window. Before developing assignments that require the Virtual Classroom, be sure that all students have Java enabled browsers.
- Due to the synchronous nature of the Virtual Classroom, multiple users must participate at the same time. Be sure to notify students about a scheduled Virtual Classroom session to ensure attendance.
- Sometimes a Virtual Classroom session can be overwhelming if there are too many users. Consider grouping students into several small groups to keep the conversation manageable.

#### Virtual Classroom page

Click **Virtual Classroom** from the Instructor Control Panel.



#### Available functions


The following functions are available from the Virtual Classroom page:

- ▶ [Enter Virtual Classroom](#)  
Allows users to enter a real-time discussion with instructors, students, and colleagues.
- ▶ [Browse Classroom Archives](#)  
Allows users to browse the virtual classroom archives for previous discussions.

## Use the Virtual Classroom

### Overview

Selecting the Entering Virtual Classroom link calls the Virtual Classroom, which allows real-time interaction between the student and instructor. This section discusses the whiteboard tool bar, the discussion tabs, and the menu items.

	<p>To run Tutornet on Macintosh Netscape 4.x the following two utilities, the MRJ from Apple, and the Netscape MRJ Plug-in from Mozilla, must be downloaded. Please access the following Web site to down load these utilities.</p> <p><a href="http://company.blackboard.com/support/CourseInfoTutornet/">http://company.blackboard.com/support/CourseInfoTutornet/</a></p>
<p><i>Note:</i></p>	

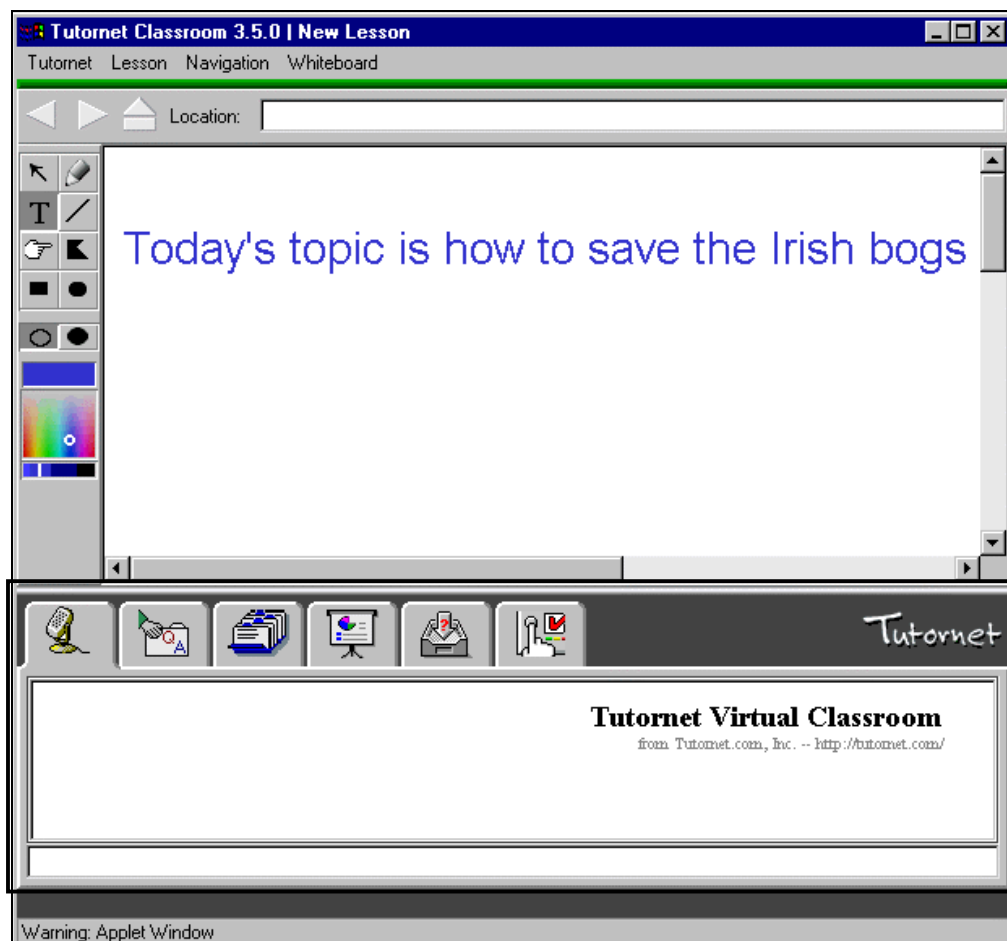
### Virtual Classroom

Click the **Enter the Virtual Classroom** link and the Virtual Classroom page will appear as shown below.

Menu items →


Whiteboard tool bar →

Discussion tabs →



## Use the Virtual Classroom, continued


**Whiteboard tools** The table below details the tools available for use on the whiteboard. The tool bar has been highlighted in the page above.

To ...	click ...
select an item	the <b>Arrow</b> tool. Then click on an item for selection. The following may be performed on selected items: <ul style="list-style-type: none"> <li>• Enlarge: Click on one of the small black boxes that surround the item and drag it to the desired size.</li> <li>• Move: Click on the item and move it to the desired location</li> <li>• Delete: Click on the Whiteboard menu item; then click on the selected object; then click delete.</li> <li>• Bring front: Click on the Whiteboard menu item then click on selected object then bring to front.</li> <li>• Bring back: Click on the Whiteboard menu item then click on selected object, then click bring to back.</li> </ul>
draw free hand	the <b>Pencil</b> drawing tool.
enter text using the keyboard	the <b>Insert Text</b> .
draw a straight line	the <b>Slanted Line</b> tool.
highlight something with an arrow	the <b>Pointer</b> .
draw a multi-sided object either filled or unfilled	the <b>Polygon</b> drawing tool. <div>  <p>To change the direction of the object single-click. To stop drawing, double-click.</p> <p><b>Hint:</b></p> </div>

*Continued on next page*

## Use the Virtual Classroom, continued

### Whiteboard tools (continued)


To . . .	click . . .
draw a rectangle or square	the <b>Rectangle</b> drawing tool. To change the direction of the object single-click. To stop drawing, double-click.
draw a circle either filled or unfilled	the <b>Oval</b> drawing tool. To change the direction of the object single-click. To stop drawing, double-click.
draw unfilled objects	unfilled oval.  <div data-bbox="722 646 1409 924" data-label="Complex-Block"> <div>  <p><b>Example:</b></p> </div> <div> <p>For example, to draw an unfilled rectangle, click on both the rectangle tool button and the unfilled oval.</p> </div> </div>
draw filled objects	the filled oval.
select a color	the color palette. The color will appear in the color display window.
make the color lighter or dark	in the color palette below. The color will appear in the color display window.

*Continued on next page*

## Use the Virtual Classroom, continued

### Virtual chat

The table below describes the virtual chat tab functions.

To . . .	click . . .
read the discussion	<b>Microphone</b> tab. The discussion log appears.
add to the discussion	small lower box. <ul style="list-style-type: none"> <li>• Enter a comment.</li> <li>• Press enter to have the comment added to the discussion.</li> </ul>
ask a question and answer a question	<b>QA</b> tab. <ul style="list-style-type: none"> <li>• Click in the box in the right hand corner.</li> <li>• Enter the question or answer.</li> <li>• Click <b>Send</b>.</li> <li>• Click the <b>In-box</b> tab.</li> <li>• Click in the box in the right hand corner.</li> <li>• Type the answer.</li> <li>• Click <b>send</b>.</li> </ul> <div>  <p><b>Note:</b> While using the discussion tab questions may be asked and can be stored in the QA tab, without disrupting the discussion.</p> </div>
view a student's name or other information about the student	<b>Rotary File</b> tab.
grant a student access to the floor	<b>Floor</b> . The button becomes disabled.
get the floor back	<b>No Floor</b> .
move to another slide	<b>Navigate Slides</b> tab. <p>Three options are available for moving to another slide.</p> <ul style="list-style-type: none"> <li>• Option 1: Use the arrow to point to the slide that you wish to move to. Click the green round button.</li> <li>• Option 2: Use the yellow arrows to move to the desired slide.</li> <li>• Option 3: Click on the Navigation menu item. Select to move to first slide, next slide, previous slide, or last slide.</li> </ul>



## Use the Virtual Classroom, continued

### Virtual chat (continued)

To ...	click ...
grant permissions	<p><b>Control Panel</b> tab. Student functionality is controlled on the control panel. Instructors may elect to limit:</p> <ul style="list-style-type: none"> <li>• who may ask questions</li> <li>• who may enter the chat</li> <li>• who may draw on the white board</li> <li>• who may navigate.</li> </ul> <p>Click on one of the following for each option:</p> <ul style="list-style-type: none"> <li>• All – To indicate all students may have access to that function.</li> <li>• Floor – To indicate only the student with the floor may perform the function.</li> <li>• None – To indicate that only the instructor may perform the function.</li> </ul>

### Menu items

The table below describes the functions of the Virtual Classroom menu bar items.

To ...	click ...
clear the discussion board	<b>File</b> menu, then click <b>Clear Discussion Log</b> .
clear the question board	<b>File</b> menu, then click <b>Clear Question Log</b> .
quit the virtual classroom	<b>File</b> menu, then click <b>Quit</b> .
add a slide	<b>Lesson</b> menu, then click <b>Add Slide</b> . You will be asked to provide information such as title of the slide that is being added.
add a slide without being ask about the title of the slide and other information	<b>Lesson</b> menu, then click <b>Quick Add From Display</b> . A new blank slide will appear and will have the same descriptive information as the slide that was used to create the quick slide.

*Continued on next page*

## Use the Virtual Classroom, continued

### Menu items (continued)

To . . .	click . . .
move to a specific slide	<b>Navigation</b> menu, then click <b>Set Current Slide</b> . Then click the slide title that you wish to move to.
move to the first slide	<b>Navigation</b> menu, then click <b>First Slide</b> .
move to the previous slide	<b>Navigation</b> menu, then click <b>Previous</b> .
move to the next slide	<b>Navigation</b> menu, then click <b>Next</b> .
last slide.	<b>Navigation</b> menu, then click <b>Last slide</b> .
clear the whiteboard	<b>Whiteboard</b> menu, then click <b>Clear Draw Layer</b> .
bring a selected object front	<b>Whiteboard</b> menu, then click <b>Selected Object</b> , then select <b>Bring to Front</b> .
move a selected object back	<b>Whiteboard</b> menu, then click <b>Selected Object</b> , then select <b>Move to Back</b> .
delete a selected object	<b>Whiteboard</b> menu, then click <b>Selected Object</b> , then select <b>Delete</b> .
select font as bold or italics, font type and font size	<b>Whiteboard</b> menu, then click <b>font</b> .
select a line width to be used with the freehand drawing pencil tool and the object lines	<b>Whiteboard</b> menu, then click <b>Line Width</b> , then make a selection.
add grid lines to the whiteboard	<b>Whiteboard</b> menu, then click <b>Show Grid</b> .

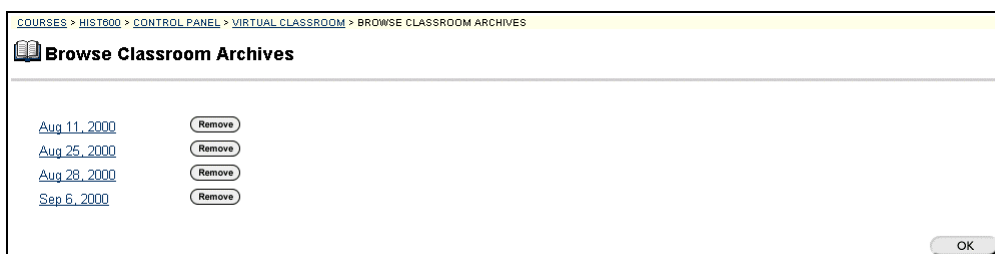
## Browse Classroom Archives Page

### Overview

The Browse Classroom Archives feature gives instructors and students the option to review the discussions and questions raised during a virtual classroom setting. The virtual classrooms are archived by date. The option to remove an archive is available.

### Browse Classroom Archives page

Click the **Browse Classroom Archives** link on the Virtual Classroom page. The Browse Classroom Archives page will appear as shown below.



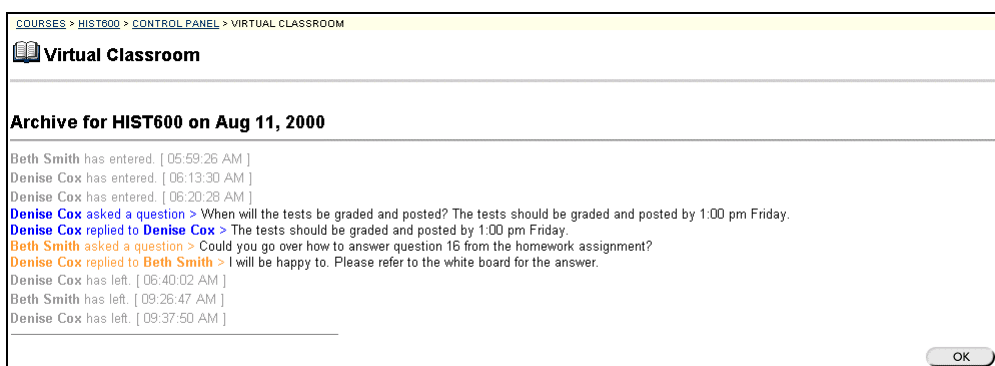
### Available functions

The table below details the available functions on this page.

To . . .	click . . .
access an archived classroom	the date that represents the date of the virtual classroom. The Virtual Classroom page will appear with the course name and date. The time that the classroom started and ended is provided as well as the discussions and questions that were raised.
delete a virtual classroom archive	<b>Remove.</b>

### Archive example

Below is an example of a Virtual Classroom archive.



## Digital Dropbox

### Digital Dropbox Page

#### Overview

The Digital Dropbox is a tool that instructor and students can use to exchange files. The dropbox works by uploading a file from a disk or a computer to a central location. A participant can then download the file to work on it locally. Individual student access to the dropbox is available from the Digital Dropbox area located in Student Tools area on the course Web site. Students also have group access to a private dropbox from a group homepage.




**Note:**


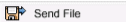
The Digital Dropbox is used to exchange materials between a single student and the instructor. Information that needs to be posted for all students should be placed in the Course Documents area.



#### Digital Dropbox page

Click **Digital Dropbox** from the Course Tools section of the Instructor Control Panel.


COURSES > HIST600 > CONTROL PANEL > DIGITAL DROP BOX

 **Digital Drop Box**

 Add File  Send File

 **Irish-American History Project** 

Submitted by: Beth Smith (bsmith)  
Received on: Fri Aug 18 05:58:19 2000  
Comments: Here's my completed project. Thanks




*Continued on next page*

## Digital Dropbox Page, continued

**Available  
functions**

The functions available on this window are described in the table below.

To ...	click ...
add a file	<b>Add File.</b> The Add File page will appear.
send a file	<b>Send File.</b> The Send File to Students page will appear.
remove a file	<b>Remove</b> next to the file that is to be removed. A warning pop-up window will appear. <div><div><p><b>Warning:</b></p></div><div>Removing a file permanently deletes the file from Blackboard 5.</div></div>

## Add File

### Overview

Files may be added to the Digital Dropbox page by accessing the Add File page. This section discusses the Add File page.

### Add File page

Click **Add File** on the Digital Dropbox page. The Add File page will appear as shown below. To modify a file, click **Modify**. The Modify File page will appear.

COURSES > HIST600 > CONTROL PANEL > DIGITAL DROP BOX

**Digital Drop Box**

**1 File Information**

Title: Irish-American History Project

File: Book Report on How the Irish Saved Civiliz

Comments: Here's my completed project. Thanks

**2 Submit**

Click "Submit" to finish. Click "Cancel" to abort this process.

### Entry Fields

The table below details the entry fields on this page.

File Information	
<b>Title:</b>	Enter the title of the file.
<b>File:</b>	Enter the file path or click <b>Browse</b> to locate the desired file.
<b>Comments:</b>	Enter comments about the file.

## Send File to Students

### Overview

Instructors may send files to students using the Send File page. Instructors may select one or many students to receive the file. The file will appear in each student's digital dropbox.

### Send File page

Click **Send File** on the Digital Dropbox page. The Send a File to Students page will appear as shown below.

### Entry field

The table below details the entry fields on this page.

Select Users	
<b>To:</b>	Select a user who is to receive the file.
File Information	
<b>Select file:</b>	Select a file from the drop-down list or upload a new file.
<b>Title:</b>	Enter the title of the file that is to be sent to students.
<b>File:</b>	Enter the file path or click the <b>Browse</b> button to locate the desired file.
<b>Comments:</b>	Enter comments about the file.

## **Chapter 5—Course Options**





## Introduction

### Overview

The instructor can manage the appearance and structure of the course from Course Options. Options include the ability to customize navigational buttons.



*Example:*

For example, under the Course Settings area, instructors may designate subject headers from a menu of options, as well as determine whether the box is enabled or disabled.

### Course Options

The Course Options functions appear in the lower right portion of the Instructor Control Panel.

COURSES > HIST600 > CONTROL PANEL

**Control Panel**

HIST600: Irish-American History  
Denise Cox, Instructor

CONTENT AREAS	USER MANAGEMENT
Announcements Course Information Staff Information Course Documents	Add Users List / Modify Users Remove Users Manage Groups
COURSE TOOLS	ASSESSMENT
Course Calendar Tasks Send E-mail Discussion Board Virtual Classroom Digital Drop Box	Assessment Manager Pool Manager Online Gradebook Course Statistics
COURSE OPTIONS	ASSISTANCE
Course Settings Course Utilities Course Images Resources Course Marketing	Online Support Online Manual Contact Sys Admin

### In this chapter

This chapter contains information on the following:

- [Course Settings](#)
- [Course Utilities](#)
- [Course Images](#)
- [Resources](#)
- [Course Marketing](#)

## Course Settings

### Course Settings Page

#### Overview

Instructors can use the Properties link to change the name, description, and subject type of a course, the Course Availability link to make the course available to students, the Course Duration link to set the duration of the course, Enrollment Options to set how students are to enroll in the course, and select a course catalog for the course to appear.




**Important:**

To maintain a consistent appearance and functionality for all course Web sites, administrators may remove options by setting overrides.

#### Course Setting page

Click **Course Settings** from the Course Options section of the Instructor Control Panel to access the Course Options page.

COURSES > HIST600 > CONTROL PANEL > COURSE SETTINGS

 **Course Settings**

- ▶ [Course Properties](#)  
Set the title, description and category for your course
- ▶ [Area Availability](#)  
Set the areas that are used in your course.
- ▶ [Course Availability](#)  
Set user availability for this course
- ▶ [Guest Access](#)  
Set guest access for this course
- ▶ [Course Duration](#)  
Set duration of the course
- ▶ [Enrollment Options](#)  
Control the enrollment options in the course.
- ▶ [Categorize Course](#)  
Manage categories in the course catalog where this course is listed.

OK

*Continued on next page*

## Course Settings Page, continued

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### Available functions


The following functions are available from the Course Options page:

- ▶ [Course Properties](#)  
Manage the course name, description, and subject type.
  - ▶ [Area Availability](#)  
Enable or disable the buttons that are to appear on the course Web site page.
  - ▶ [Course Availability](#)  
Manage when the course is to be available to students.
  - ▶ [Guest Access](#)  
Manage guest access to the course.
  - ▶ [Course Duration](#)  
Set the duration of the course.
  - ▶ [Enrollment Options](#)  
Manage how students are to enroll in the course.
  - ▶ [Categorize Course](#)  
Indicate which categories the course is to be listed under in the Course Catalog.
-

## Course Properties Page

### Overview


Instructors change the name, description, and subject type of a course from the Course Properties page. This is a detail page attached to the Course Options page that allows instructors to configure individual course Web sites.

 <b>Important:</b>	To maintain a consistent appearance and functionality for all course Web sites, administrators may remove the options by selecting overrides
--	--

### Course Properties page

Click the **Course Properties** link on the Course Settings page and the Course Properties page will appear as shown below.

COURSES > HIST000 > CONTROL PANEL > COURSE SETTINGS > COURSE PROPERTIES

 **Course Properties**

**1 Course Title / Description**

Course Name:

Description:

**2 Course Classification**

Subject Area:


Discipline:

**3 Submit**

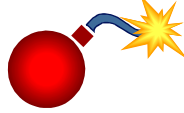
*Continued on next page*

## Course Properties Page, continued

**About the course name** The course name is used to describe the course Web site.

 <p><b>Warning:</b></p>	<p>When naming the course keep in mind the following limitations:</p> <ul style="list-style-type: none"> <li>• maximum character length is 50 characters</li> <li>• may not contain spaces or commas</li> <li>• any character that requires a function key to create is not valid</li> <li>• invalid characters are:             <ul style="list-style-type: none"> <li>• plus (+) sign</li> <li>• ampersand (&amp;)</li> <li>• backward slash (\)</li> <li>• forward slash(/)</li> <li>• open parentheses('(')</li> <li>• closed parentheses(')').</li> </ul> </li> </ul>
--	--


**Entry fields** The table below details the entry fields on the Add or Modify File page.

Course Title/Description	
<b>Course Name:</b>	<p>Enter the name of the course.</p> <div data-bbox="716 1136 1421 1367">  <p><b>Warning:</b></p> <p>Keep in mind the limitations listed in the previous section when choosing the Course Name.</p> </div>
<b>Description:</b>	<p>Enter a description of the course.</p>
Course Categorization	
<b>Subject Area:</b>	<p>Select the subject area that best describes the course.</p>
<b>Discipline:</b>	<p>The subject area can be further defined by discipline.</p>

## Area Availability Page

### Overview


This option allows the instructor to turn on and off buttons that appear on the course Web site. Setting a feature to enabled or disabled, adds or removes that feature from the course Web site. The Security option limits access to students only. Guests are not allowed to access secured areas and tools.

 <p><b>Important:</b></p>	<p>To maintain a consistent appearance and functionality for all course Web sites, administrators may remove options by setting overrides.</p>
--	--

### Area Availability page

Click the **Area Availability** link on the Course Settings page and the Area Availability page will appear as shown below.

COURSES > HIST600 > CONTROL PANEL > COURSE SETTINGS > AREA AVAILABILITY

 **Area Availability**

**1 Set Default Course Properties**

You can designate the various areas for your course below. Simply select the area title from the lists below, and check whether it is "Enabled" or "Disabled". You can also secure the area by checking the box related to each area under the "Secure" heading. By setting an area to "Secure", only users who are enrolled in your course will have access to the area.

Areas	Enable	Disable	Secure
1) Announcements	n/a	n/a	n/a
2) <input type="text" value="Course Information"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="checkbox"/>
3) <input type="text" value="Staff Information"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="checkbox"/>
4) <input type="text" value="Course Documents"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="checkbox"/>
5) <input type="text" value="Assignments"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="checkbox"/>
6) <input type="text" value="Books"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="checkbox"/>
7) Communication	<input checked="" type="radio"/>	<input type="radio"/>	n/a
8) <input type="text" value="Virtual Classroom"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="checkbox"/>
9) Discussion Board	<input type="radio"/>	<input checked="" type="radio"/>	n/a
10) Groups	<input type="radio"/>	<input checked="" type="radio"/>	n/a
11) <input type="text" value="External Links"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="checkbox"/>
12) <input type="text" value="Tools"/>	<input checked="" type="radio"/>	<input type="radio"/>	n/a

*Continued on next page*

## Area Availability Page, continued

### Setting button availability

To select a button for availability follow the steps below.

Step	Action
1	Does the course Areas have more than one option for the name? If yes, use the drop-down arrow to select the course Areas name that is being used. If no, go to the next step.
2	Should the course Area be available? If yes, select <b>Enabled</b> . If no, select <b>Disabled</b> .
3	Should the course Areas be viewable by those students who have enrolled in the course Web site? If yes, then click the <b>Secure</b> check box. If no, do not click the <b>Secure</b> check box.

### Example

An administrator selects Staff Information as the name for the Staff Area, naming the Staff Areas in all new course Web sites as Staff Information. Instructors may change the name of the Staff Area from the Instructor Control Panel.

If the instructor decides not to include the Staff Area in the course Web site, the instructor would simply click the **Disabled** option next to Staff Area.

### Enable/Disable Communication Areas

The table below details the available functions in the Enable/Disable Communication Areas section of the Tools Availability page.

Enable/Disable Communication Areas	
<b>Send Email:</b>	Click either the <b>Enabled</b> or <b>Disabled</b> option, to control the email functionality in the Communications area. Further define who is enabled or disabled by clicking the check box next to the appropriate group.
<b>Roster</b>	Click the <b>Enabled</b> or <b>Disabled</b> option to control the Student Roster functionality in the Communications area.
<b>Group Pages</b>	Click the <b>Enabled</b> or <b>Disabled</b> option to control the Group Pages functionality in the Communications area.
Enable/Disable Tools	
<b>Digital Drop-box:</b>	Click the <b>Enabled</b> or <b>Disabled</b> option to control the Digital Drop-box functionality in the Tools area.
<b>Edit Your Homepage</b>	Click the <b>Enabled</b> or <b>Disabled</b> option to control the Edit Your Homepage functionality in the Tools area.

*Continued on next page*



## Area Availability Page, continued

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### Enable/Disable Communication Areas (continued)

Enable/Disable Tools	
<b>Personal Information</b>	Click the <b>Enabled</b> or <b>Disabled</b> option to control the Personal Information functionality in the Tools area.
<b>Course Calendar</b>	Click the <b>Enabled</b> or <b>Disabled</b> option to control the Course Calendar functionality in the Tools area.
<b>Check Grade</b>	Click the <b>Enabled</b> or <b>Disabled</b> option to control the Check Grade functionality in the Tools area.
<b>Tasks</b>	Click the <b>Enabled</b> or <b>Disabled</b> option to control the Tasks functionality in the Tools area.
<b>Electric Blackboard</b>	Click the <b>Enabled Disabled</b> option to control the Electric Blackboard functionality.
<b>Manual</b>	Click the <b>Enabled</b> or <b>Disabled</b> option to control the Manual functionality in the Tools area.

---

## Course Availability Page

### Overview

The Course Availability page is used to give users access to the course.

### Course Availability Page

Click the **Course Availability** link on the Course Settings page. The Course Availability page will appear as shown below.

COURSES > HIST000 > CONTROL PANEL > COURSE SETTINGS > COURSE AVAILABILITY

**Course Availability**

**1 Set Course Availability**

Do you want this course available to users?

**Make Course Available:** ☒ Yes ☐ No

**2 Submit**

Click "Submit" to finish. Click "Cancel" to abort this process.

### Entry fields

The table below details the entry fields on the Course Availability page.

Set Course Availability	
<b>Make course available:</b>	Click <b>Yes</b> or <b>No</b> to make the course available.

## Guest Access Page

### Overview

The Guest Access page is used to control whether or not guests, those users not enrolled in the course, are to have access to the course.

### Guest Availability page

Click the **Guest Access** link on the Course Settings page. The Guest Availability page will appear as shown below.

COURSES > HIST600 > CONTROL PANEL > COURSE SETTINGS > GUEST ACCESS

### Guest Access

**1 Allow Guest Access**

Do you want guests to be able to access this course?

**Allow Guests:** ☒ Yes ☐ No

**2 Submit**

Click "**Submit**" to finish. Click "**Cancel**" to abort this process.

Cancel Submit

### Entry field

The table below details the entry fields on this page.

Allow Guest Access	
<b>Allow guests:</b>	Click either <b>Yes</b> or <b>No</b> to make the course available to guests.

## Course Duration Page


### Overview

Instructors set the length of the course from the Course Duration page. The course can be continuously available, available from a set start to a set end date, or available for a number of days.

### Course Duration page

Click **Course Duration** from the Course Options page. The Course Duration page will appear as shown below.

COURSES > HIST600 > CONTROL PANEL > COURSE SETTINGS > COURSE DURATION

 **Course Duration**

**1 Set Course Duration**

☒ Continuous  
☐ Select Dates

Starting Date: Sep 06 2000  
 Ending Date: Sep 07 2000

☐ Days (from the date of enrollment)


**2 Submit**

Click "Submit" to finish. Click "Cancel" to abort this process.

Cancel Submit

### Entry Fields

The table below details the entry fields on the Course Duration page.

Set Course Duration	
<b>Continuous:</b>	Select this option to make the course continuous.
<b>Select Dates:</b>	<p>Select this option to set the course for a specific number of days. Use the drop down list to select the starting and ending dates of the course.</p> <div>  <p><b>Note:</b> After the end date, the course is no longer available for students but is otherwise unchanged. Students who attempt to login to the course Web site are told that the course has ended.</p> </div>
<b>Days:</b>	Select this option to place a time limit on a self-paced course. The course will be available for that number of days from the enrollment date.

## Enrollment Options Page

### Overview

Instructors set the enrollment process for a course from the Enrollment Options page. Instructors can lead enrollment by processing enrollment requests from students through the Instructor Control Panel. Enrollment can also be limited to a set time and to those students that receive approval and are granted an access code.

### Enrollment Options Page

Click **Enrollment Options** on the Course Settings page and the Enrollment Options page will appear as shown below.

### Entry fields

The table below details the entry fields on this page.




Select Enrollment Options	
<b>Instructor/Admin:</b>	Select this option to make course enrollment instructor and or administrator led. Click the check box to create a link for students to email an enrollment request to the instructor. The link appears in the course catalog.
<b>Self Enrollment:</b>	Select this option to allow students to enroll in a course as determined by the limits defined below.

*Continued on next page*

## Enrollment Options Page, continued

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### Entry fields (continued)

Select Enrollment Options			
<b>Starting Date:</b>	<p>Select this option to set an enrollment start date. Choose an enrollment start date by clicking the drop-down arrow and selecting date values.</p> <table><tr><td> <b>Note:</b></td><td>A starting and end date is not required.</td></tr></table>	 <b>Note:</b>	A starting and end date is not required.
 <b>Note:</b>	A starting and end date is not required.		
<b>Ending Date:</b>	<p>Select this option to set enrollment end date. Choose an enrollment end date by clicking the drop-down arrows and selecting date values.</p>		
<b>Require an Access Code to Enroll:</b>	<p>Select this option to require an access code to enroll. Enter an Access Code that will be distributed to approved students. If selected, students will need this Access Code to enroll in the course.</p>		

---

## Categorize Course Page

### Overview



The Categorize Course page allows instructors to indicate the catalog the course is to appear. The instructor may select multiple catalogs or he or she may remove catalogs. This section discusses the Categorize Course page.

### Categorize Course page

Click the **Categorize Course** link on the Course Settings page. The Categorize Course page as shown below will appear.

### Entry fields

The table below details the entry fields on this page.

Course Catalog	
<b>Add Category</b>	<p>Click the drop-down arrow and select a catalog category that the course is to appear. Click <b>Add</b>.</p> <div>  <p><b>Note:</b> More than one category may be selected. Select a category then click <b>Add</b>. The category will appear in the field below. Repeat the process to add another category.</p> </div>
<b>Currently Categorized In:</b>	<p>Displays the catalog categories that have been selected.</p> <div>  <p><b>Note:</b> To remove a category, click <b>Remove</b> next to the category that is to be removed.</p> </div>

## Course Utilities

### Course Utilities Page

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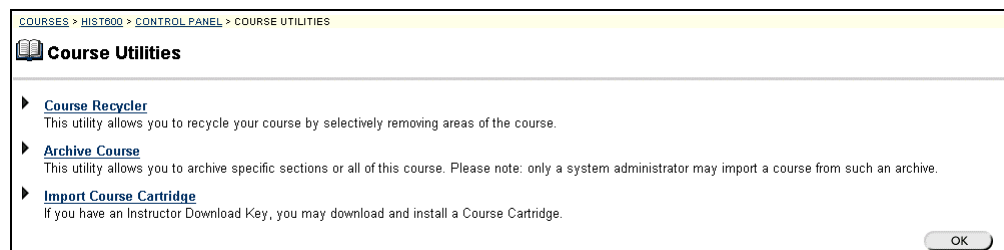
#### Overview

Course Utilities allow instructors to recycle, archive, and import a course to manage disk space by archiving courses and importing courses back into the system when needed. Recycling a course removes grades and other areas and allows a course to be given again to a new group of students.

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#### Course Utilities page

Click **Course Utilities** from the Instructor Control Panel to access the Course Utilities page.



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#### Available functions

The following functions are available from the Course Images page:

- ▶ [Course Recycler](#)  
Delete areas of a course Web site to prepare it for a new group of students.
  - ▶ [Archive Course](#)  
Create an archive file of the course.
  - ▶ [Import Course Cartridge](#)  
Import a course cartridge.
-



## Course Recycler Page

### Overview

The Course Recycler page is a useful tool for instructors to use at the end of a course. The Course Recycler allows instructors to select information to be deleted from a course.



*Example:*

For example, click the check box next to gradebook and all the names of students and their grades will be deleted from the course Web site. The instructor will have a clean gradebook to start the new semester.

### Course Recycler page

Click **Course Recycler** on the Course Utilities page and the Course Recycler page will appear as shown below.

[COURSES](#) > [HIST600](#) > [CONTROL PANEL](#) > [COURSE UTILITIES](#) > [COURSE RECYCLER](#)

### Course Recycler

**1 Select Content Areas To Recycle**

This utility allows you to recycle your course by selectively removing areas of your course. Simply select the area(s) that you want to remove the information from by checking the box next to each area. Type Remove in the box, and then click on the **"Submit"** button.

**Warning: this process is irreversible**

- ☐ Course Information
- ☐ Course Documents
- ☒ Assignments
- ☐ Books
- ☐ Staff Information
- ☐ External Links

**2 Select Other Areas To Recycle**

- ☒ Announcements
- ☒ Users
- ☒ Groups
- ☒ Discussion Board
- ☒ Assessment
- ☒ Gradebook
- ☒ Statistics

*Continued on next page*

## Course Recycler Page, continued

### Entry fields

The table below details the entry fields on this page.

<b>Select Content Areas to Recycle</b>	
<b>Course Information</b>	Select the Course Information check box to delete the course information, such as course syllabus from the course Web site.
<b>Course Documents</b>	Select the Course Document check box to delete the information, such as lecture notes stored in the Course Document area of the course Web site.
<b>Assignments</b>	Select the Assignments check box to delete the assigned assignments in the Assignment area of the course Web site.
<b>Books</b>	Select the Books check box to delete reading information from the course Web site.
<b>Staff Information</b>	Select the Staff Information check box to delete the information about the staff from the course Web site.
<b>External links</b>	Select the External Links check box to delete the external links in the course Web site.
<b>Select Other Areas to Recycle</b>	
<b>Announcements</b>	Select the Announcements check box to delete the announcements that had been entered for the course.
<b>Users</b>	Select the Users check box to delete the students that had been enrolled in the course.
<b>Groups</b>	Select the Groups check box to delete the groups that had been formed.
<b>Discussion Board</b>	Select the Discussion Board check box to delete the discussion forums from the course Web site.
<b>Assessment</b>	Select the Assessments check box to delete the assessments that had been given in the course Web site.
<b>Gradebook</b>	Select the Gradebook check box to delete the gradebook names, items, and assessments for the course.
<b>Statistics</b>	Select the Statistics check box to delete the information such as how many students accessed the course from the course.

## Archive Course Page

### Overview

Instructors can create archive files and save in .ZIP format, from the Archive Course page. Archived course materials can be imported to an existing course using the Import Course Cartridges tool. Archiving a course does not remove it from the system.




**Note:**

Textbook publishers use the Archive Course tool to create Course Cartridges. Course Cartridges are packaged course materials distributed along with textbooks. For a listing of Course Cartridges, please see the Resource Center's Course Cartridge.

### Archive Course page

Click **Archive Course** on the Course Utilities page. The Archive Course page appears as shown below.

COURSES > HIST600 > CONTROL PANEL > COURSE UTILITIES > ARCHIVE COURSE

 **Archive Course**

---

**1 Content Areas**

Select the content areas you want to archive for this Course

☐ Content

☐ Course Settings

☒ Users and Groups

☐ Assessments and Pools

☐ Discussion Board

---

**2 Submit**

Click "Submit" to finish. Click "Cancel" to abort this process.

*Continued on next page*

## Archive Course Page, continued

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**Entry fields**

The table below details the entry fields on this page.

Select Areas to Export	
<b>Content</b>	Select the check box to archive content for the course.
<b>Course Settings</b>	Select the check box to archive the course settings for the course.
<b>Users and Groups</b>	Select the check box to archive the course users and groups.
<b>Assessments and Pools</b>	Select the check box to archive the course assessments and pools.
<b>Discussion Board</b>	Select the check box to archive the course discussion board.

---


## Import Course Cartridge Page

### Overview


Course cartridges are comprehensive collections of publisher-created content, available for import to instructor-designed course Web sites powered by Blackboard. Content ranges from textbooks to slides, documents, quiz banks, lists of relevant links, and other materials. This section discusses the Import Course Cartridge page.

### Course Cartridge Page

Click **Import Course Cartridge** on the Course Utilities page from the Instructor Control Panel. The Import Course Cartridge page will appear as shown below.

 <p><b>Important:</b></p>	<p>Access the Download Key from the publisher.</p>
--	--

COURSES > HIST600 > CONTROL PANEL > COURSE UTILITIES > IMPORT COURSE CARTRIDGE

 **Import Course Cartridge**

---

**1 Add Course Cartridge Content**

Please enter your Course Cartridge Instructor Download Key:

If you don't have an Instructor Download Key, please visit [the Course Cartridges Server](#) to locate a Course Cartridge.

**2 Submit**

Click "Submit" to finish. Click "Cancel" to abort this process.

### Entry fields

The table below details the entry fields on this page.

Select Areas to Export	
<p><b>Please enter your Course Cartridge Instructor Download Key:</b></p>	<p>Enter the Course Cartridge Download Key. Course Cartridge content will be added to course materials.</p>


## How to Add Course Cartridge Materials during a Course Creation

### Overview

To download a Course Cartridge into a Blackboard 5 course Web site, instructors and administrators follow a series of simple steps. These steps are provided below.

### How to download a Course Cartridge

Follow the steps below to download a Course Cartridge.

 <p><b>Note:</b></p>	<p>Complete details for using and downloading course cartridges are available from the publisher.</p> <p>You must contact the publisher to acquire the “Instructor Download Key” that is required to use a Course Cartridge.</p>
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Step	Action
1	Select an appropriate textbook from a publisher and determine if the textbook has a companion Course Cartridge by browsing the Course Cartridge Catalog, accessible through the Blackboard Resource Center.
2	Obtain Instructor Download Key from textbook publisher.
3	Begin the course Web site creation process.
4	During the course creation process, you will be prompted for the Instructor Download Key you obtained in Step 2.
5	Click <b>Submit</b> to create your course.
6	You will receive notification that your course was created and that you will receive an email when the Course Cartridge has finished loading into your new course.

### How students access course cartridges

Students must follow the steps below to access the course cartridge materials.

Step	Action
1	Provide students with URL for Blackboard-powered course Web site.
2	Instruct students to purchase required textbook or other publisher provided materials that contain the Access Key.
3	When first accessing course Web site content, students will be required to enter their Access Key. Once validated, students will no longer need the Access Key.

## Course Images

### Course Images Page

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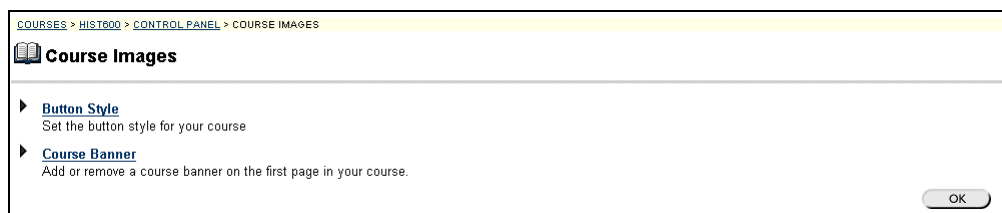
#### Overview

Instructors set the appearance of a course Web site through the tools on the Course Images page. The instructor can add a course banner and change the button style from this page.

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#### Course Images page

Click **Course Images** from the Course Properties page. The Course Images page will appear as shown below.



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#### Available functions

The following functions are available from the Course Images page:

- ▶ [Button Style](#)  
Set the button style for the course Web site.
  - ▶ [Course Banner](#)  
Add a banner to the course Web site.
-

## Button Style Page

### Overview

The button style is originally set when the course is created from the Create Course page. This page allows the instructor to change the appearance of the buttons in the course Web site. The instructor may not be able to customize certain button feature depending on the system overrides set by the administrator.

**Button Style page** Click **Button Style** from the Course Properties page. The Button Style page will appear as shown below.

### Entry field

The table below details the entry fields on this page.

Select a Button Style	
<b>Button Type:</b>	Select a button type from the drop-down list. The button type is simply the pattern that will appear in the button background.
<b>Button Shape:</b>	Click a button shape. The button shape may be, rectangular, rounded ends or rounded corners.
<b>Button Style:</b>	Select a button style from the drop-down list. The button style is made up of colors and shapes. Click the Gallery of Buttons link to preview button styles.



## Course Banner Page

### Overview

Instructors can add a banner to the top of the Announcements area on the course Web site. The banner will appear only in this course Web site and cannot be linked to a URL. Instructors may not be able to customize a course banner if the administrator has overridden this option.

### Course Banner Page

Click **Course Banner** from the Course Images page. The Course Banner page will appear as shown below.

### Entry field


The table below details the entry fields on this page.

Select Course Banner	
<b>Current Banner:</b>	Displays the banner that currently appears at the top of the Announcements area.
<b>New Banner:</b>	Either enter the path to the new banner file or click <b>Browse</b> to upload a new course banner.

*Continued on next page*

## Course Banner Page, continued

Entry field (continued)

Select Course Banner	
<b>Remove this banner:</b>	Select this check box to remove the banner image from the course Web site.
 <i>Note:</i>	A banner will not appear at the top of the Announcements area.

## Resources

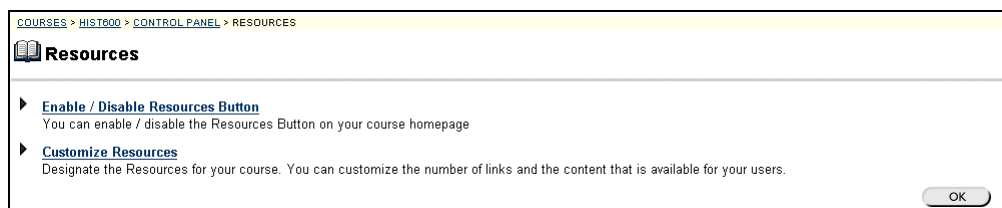
### Resources Page

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**Overview** Blackboard 5 offers access to the Resource Center. The Resource Center is a customizable Web site of educational resources. For more information about the Resource Center, please refer to the *Resource Center Instructor Manual*.

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**Resources page** Click **Resources** on the Control Panel to access the Resources page. The Resources page will appear as shown below.



**Available functions**

The following functions are available from the Resources Page:

- ▶ [\*\*Enable/Disable Resources Button\*\*](#)  
This allows the Instructor to either enable or disable the resources button displayed on the course Web site.
  - ▶ [\*\*Customize Resources\*\*](#)  
This allows the Instructor to customize the Resources for a particular course.
-

## Enable/Disable Resources Button Page

### Overview

The instructor has the option of customizing a Resource Center page for the course Web site. To allow access to the Resource Center, the instructor must enable the **Resource** button on the course Web site. If the Resource Center is not being utilized, then the instructor may wish to disable the **Resource** button.

### Enable/Disable Resources Button

Click **Enable/Disable Resources Button** on the Control Panel to access the Resources page. The Resources page will appear as shown below.

COURSES > HIST600 > CONTROL PANEL > RESOURCES > ENABLE / DISABLE RESOURCES BUTTON

### Enable / Disable Resources Button

**1 Select Button Availability**

The Resources button can be enabled or disabled.

Enable Resources Button ☒ Yes ☐ No

**2 Submit**

Click "Submit" to finish. Click "Cancel" to abort this process.

Cancel Submit

### Entry field

The table below details the entry fields on this page.

Select Button Availability	
<b>Enable Resources Button</b>	Select <b>Yes</b> or <b>No</b> to either enable or disable the Resources button.

## Customize Resource Page

### Overview

The Resource Center may be customized to a specific course Web site. You can customize the number of links and the content that is available for your users. For more information about the Resource Center please refer to the *Resource Center Instructor Manual*.

### Customize Resource page

Click **Customize Resources** on the Resources page. The Resource Center page will be accessed as shown below.

The screenshot shows the Blackboard Resources page. At the top is the Blackboard logo and 'Blackboard Resources' text. Below this is a navigation bar with links: Resources Login | Register | Resources Main Page | Course View | Customize Resources | Back to Course | Instructor Center | Feedback | Help. Below the navigation bar is a breadcrumb trail: COURSES > HIST600 > HELP. The main content area is titled 'About the Resource Center' with a question mark icon. It says 'Welcome, Instructors!'. The text explains that before using the Resource Center's customizable educational resources, users must complete all 3 sections in the order presented. It then lists three steps in numbered boxes: 1. OVERVIEW AND DEMO OF THE RESOURCE CENTER, 2. COMPLETE YOUR REGISTRATION, and 3. You are now ready to use the Resource Center. Please click the Course View button at the top of the page.

## Course Marketing

### Course Marketing Page

**Overview** The Course Marketing page allows the instructors to customize course marketing.

**Course Marketing page** Click on the Course Marketing button in the Course Options area of the Instructor Control Panel. The Course Marketing page will appear.

COURSES > HIST600 > CONTROL PANEL > COURSE MARKETING

**Course Marketing**

**1 Instructor Information**

\*First Name:

Middle Name:

\*Last Name:

\*E-mail:

Submitted by: Instructor

**2 Course Information**

\*Course Name:

Course Description:

\*Course URL:

**Entry field** The table below details the entry fields on this page.

Instructor Information	
<b>First Name:</b>	Enter the instructor's first name.
<b>Middle Name:</b>	Enter the instructor's middle name or middle initial.
<b>Last Name:</b>	Enter the instructor's last name.
<b>Email:</b>	Enter the instructor's email address.
<b>Additional Instructors:</b>	Enter additional instructors', names and email addresses that are pertinent to the course.
<b>Submitted by:</b>	Indicates who submitted the Course Marketing information.

*Continued on next page*

## Course Marketing Page, continued

### Entry field (continued)

Course Information	
<b>Course Name:</b>	Enter the course name.
<b>Course Description:</b>	Enter a description of the course.
<b>Course URL:</b>	Enter a web site address for the course.
<b>Target Audience 1:</b>	Select a target audience for this course from the drop-down list. This should be the main or first choice.
<b>Target Audience 2:</b>	Select a target audience for this course from the drop-down list. This should be the second choice.
<b>Target Audience 3:</b>	Select a target audience for this course from the drop-down list. This should be the third choice.
<b>Target Audience 4:</b>	Select a target audience for this course from the drop-down list. This should be the fourth choice.
<b>Subject Area:</b>	Select a subject area that best describes the course. Further describe by selecting a more descriptive subject area from the second drop-down box.
<b>Course Duration:</b>	<p>Click a button to indicate if the course duration is to be one of the following:</p> <ul style="list-style-type: none"> <li>• Continuous, to make the course unending.</li> <li>• Select Days, to set a specific start and end date for the course. Enter a start and finish date.</li> <li>• Days, to make the course available for an indicated number of days. Enter a number in the box. This function is useful to place a time limit on a self-paced course.</li> </ul>
Contact Information	
<b>Institution Name:</b>	Enter the institution's name where the course is to be taught.
<b>System Admin Email:</b>	Enter the system administrator's email address.
<b>Address:</b>	Enter the institution's address.
<b>City:</b>	Enter the institution's city.
<b>State/Providence:</b>	Enter the institution's state or providence.
<b>Zip/Postal Code:</b>	Enter the institution's zip or postal code.
<b>Country:</b>	Enter the country where the institution is located.

## **Chapter 6 - User Management**





## Introduction

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### Overview

User Management allows the instructor to manage the users of the course Web site. For example instructors may:

- Add and drop individuals or groups of students to and from courses.
  - Limit enrollment to certain dates or time periods.
  - Control how a student may enroll. For example instructors may require a password to enroll in the course.
- 

### User Management

The User Management functions appear in the top right portion of the Instructor Control Panel.



### In this chapter

This chapter contains information on the following:

- [Add Users](#)
  - [List/Modify Users](#)
  - [Remove Users](#)
  - [Manage Groups](#)
-

## Add Users

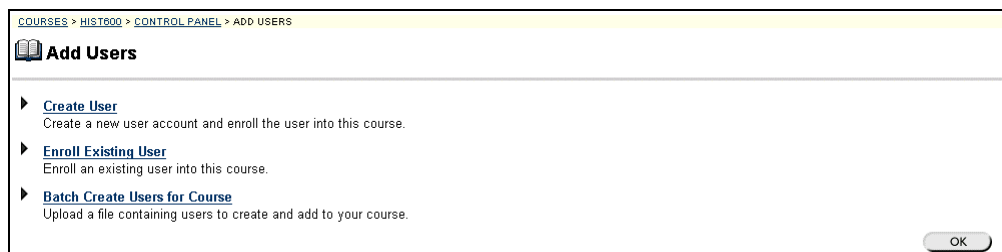
### Add Users Page

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**Overview** The Add Users page allows instructors to add students to the system. If enrolling a large number of users, consider using the Batch Create Users for Course page.

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**Add Users page** Click **Add Users** from the User Management section of the Instructor Control Panel to access the Add Users page.



**Available Functions from the Add Users page**

The following functions are available from the Add Users page:

- ▶ [Create User](#)  
Allows instructor to create new accounts and enroll users in a course.
  - ▶ [Enroll Existing User](#)  
Allows instructor to enroll an existing user in the course.
  - ▶ [Batch Create Users for Course](#)  
Allows instructor to create and enroll a large group of students.
-

## Create User Page

**Overview** Instructors can create a profile for a user. The action of creating a user also enrolls the user in the course.

**Create User page** Click **Create User** on the Add User page. The Create User page as shown below will appear.

**Entry fields** The table below details the entry fields on the Modify User page.

Personal Information	
<b>First Name:</b>	Enter the new user's first name. This field is required.
<b>Middle Name:</b>	Enter the new user's middle name.
<b>Last Name:</b>	Enter the new user's last name. This field is required.
<b>Email:</b>	Enter the new user's email address. This field is required.
<b>Student ID:</b>	Enter the new user's student ID as defined by the institution.
Account Information	
<b>User Name:</b>	Enter a user name for the new user. This field is required.
<b>Password:</b>	Enter a password for the user's account. The password must be at least 1 character and contain no spaces or special characters.
<b>Verify Password:</b>	Enter the user's password again to ensure accuracy.

*Continued on next page*

## Create User Page, continued

### Entry fields (continued)

Other Information	
<b>Gender:</b>	Enter the new user's gender.
<b>Education Level:</b>	Enter the new user's education level.
<b>Birthdate:</b>	Select the new user's birthday from the drop-down list.
<b>Company:</b>	Enter the new user's company.
<b>Department:</b>	Enter the new user's department.
<b>Job Title:</b>	Enter the new user's job title.
<b>Address:</b>	Enter the new user's address.
<b>Address: (cont.)</b>	Enter any additional address information.
<b>City:</b>	Enter the new user's city.
<b>State/Province:</b>	Enter the new user's state or province.
<b>ZIP/Postal Code:</b>	Enter the new user's ZIP code or postal code.
<b>Country:</b>	Enter the new user's country.
<b>Web Site:</b>	Enter the URL of the user's personal Web site.
<b>Home Phone:</b>	Enter the home phone number of the user. The phone number will display exactly as entered.
<b>Work Phone:</b>	Enter the work phone number of the user. The phone number will display exactly as entered.
<b>Work Fax:</b>	Enter the fax of the user. The phone number will display exactly as entered.
<b>Mobile Phone:</b>	Enter the mobile phone of the user. The phone number will display exactly as entered.
Role and Availability	
<b>Role and Availability:</b>	Select a role option. Available roles are: <ul style="list-style-type: none"> <li>• Student</li> <li>• Instructor</li> <li>• Teachers Assistant</li> <li>• Grader</li> <li>• Course Builder</li> </ul>

*Continued on next page*

## Create User Page, continued

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### More about Roles

A user's course role defines that user's permissions within a specific course or organization. A user may have different roles for different courses.



*Example:*

A graduate student may be a Teaching Assistant in one course and a student in another course.

The following course roles are available:

- Student: User is able to access all available course content and will be graded on assessments.
  - Instructor: User is able to control all aspects of the course through the Instructor Control Panel.
  - Teacher's Assistant: User is able to control most aspects of the course through the Instructor Control Panel. A Teacher's Assistant cannot access Course Marketing.
  - Grader: User is able to access all areas under Assessments.
  - Course Builder: User is able to add content to the course through the Content Areas and the Course Tools on the Instructor Control Panel.
-

## Enroll Existing User Page

**Overview** Instructors may enroll an existing user into the course using the Enroll Existing User page.

**Enroll Existing User page** Click **Enroll Users** on the Add User page. The Enroll Existing Users page will appear as shown below.

**Search functions** The table below details the search functions.

To . . .	Then . . .
search for a user using the user's last name or user's ID	<ul style="list-style-type: none"> <li>Select the Search tab.</li> <li>Enter either a last name or a user ID.</li> <li>Select either the <b>Last Name</b> or <b>User ID</b> option. All matching entries will be displayed.</li> </ul>
search for a group of last names that start with a particular letter or a user ID that starts with a particular number	<ul style="list-style-type: none"> <li>Select the A-Z, 0-9 tab.</li> <li>Click on the first letter of the last name or on the first number of the user's ID. All matching entries will be displayed.</li> </ul>
search using a value found in the user's first or last name	<ul style="list-style-type: none"> <li>Select the Advanced tab</li> <li>Enter a value in the Containing: field.</li> <li>The search will return all users with that value in their User Name.</li> <li>Click the check boxes and select values from the drop-down list to narrow the search.</li> </ul>
list all users	<ul style="list-style-type: none"> <li>Select the tab.</li> <li>Click <b>List All</b> to list all the names enrolled. All entries will be displayed.</li> </ul>

*Continued on next page*

## Enroll Existing User Page, continued

### Search results

Below is an example of the Enroll Existing User page that displays the search results.

[COURSES](#) > [HIST600](#) > [CONTROL PANEL](#) > [ADD USERS](#) > ENROLL EXISTING USER

### Enroll Existing User

[SEARCH](#)
[A-Z, 0-9](#)
[ADVANCED](#)
[LIST ALL](#)

**NOTE:** Depending on the number of records, this function may take some time to process. Click the List All button to show the list.

[List All](#)

**10 user(s) located**  
Displaying records 1-10

ADD	NAME	USER NAME	E-MAIL	ROLE
<input type="checkbox"/>	Bailey, Steven	sbailey	<a href="mailto:sbailey@yourinstitution.com">sbailey@yourinstitution.com</a>	None
<input type="checkbox"/>	berry, Kyle	kberry	<a href="mailto:kberry@yourinstitution.com">kberry@yourinstitution.com</a>	None
<input type="checkbox"/>	Berry, Todd	tberry	<a href="mailto:tberry@yourinstitution.com">tberry@yourinstitution.com</a>	None
<input type="checkbox"/>	Bush, Betsy	bbush	<a href="mailto:bbush@blackboard.com">bbush@blackboard.com</a>	None
<input type="checkbox"/>	Jacobson, Andy	ajacobson	<a href="mailto:ajacobson@blackboard.com">ajacobson@blackboard.com</a>	None
<input type="checkbox"/>	Kendrick, Sarah	skendr	<a href="mailto:skendr@yourinstitution.com">skendr@yourinstitution.com</a>	None
<input type="checkbox"/>	Sellers, Sally	sseller	<a href="mailto:sseller@yourinstitution.com">sseller@yourinstitution.com</a>	None
<input type="checkbox"/>	Smith, Jennifer	jsmith	<a href="mailto:jsmith@yourinstitution.com">jsmith@yourinstitution.com</a>	None
<input type="checkbox"/>	Taylor, John	jtaylor	<a href="mailto:jtaylor@yourinstitution.com">jtaylor@yourinstitution.com</a>	None

### Enroll the user

Click next to the name of the user that is to be enrolled and click **Submit**. A Receipt: Success page will appear to indicate that the user was enrolled.



## Batch Create Users for Course Page

### Overview

Instructors may enroll large numbers of users into courses from the Batch Create Users for Course page. Using a batch file, users are entered into courses quickly. A batch file for enrolling users can enroll many users into many different courses.

### Batch Create Users for Course page

Click **Batch Create Users for Course** from the Add Users page. The Batch Enroll Users page will appear as shown below.

COURSES > HIST600 > CONTROL PANEL > ADD USERS > BATCH CREATE USERS FOR COURSE

### Batch Create Users for Course

#### 1 Instructions

Click the **"Browse"** button to select the file to attach from your computer. Then select the **delimiter** that separates your data.

**Note:** Due to timeout issues associated with various browsers, you should break down your batch files into allotments of 500 courses or less.

The Batch Create Users utility allows you to add multiple users to the system. In order for the batch add process to work, the file **must** be in the following format, with each entry delimited (separated) by either a comma, tab, or colon:

User ID, User Last Name, User First Name, Email, Password, Role, Student ID, Middle Name, Job Title, Department, Company, Address, Address (cont.), City, State, Zip Code, Country, Business Phone, Home Phone, Business Fax, Mobile Phone, Web Page

Fields colored **RED** are required.

Fields must be quoted using **double quotes** ("). You may escape quotes with a **backslash** (\).

Valid Roles are (s)tudent, (t)eaching assistant, (p)rofessor, (g)rader, and course (b)uilder.

If you supply a null password (""), it will default to the users **Student ID**.

**The following format is necessary for creating users:**

"userid", "last name", "first name", "email", "password", "role"...

**Here is what a sample file might look like:**

"jdoe", "Doe", "John", "email@email.com", "password", "p"

"jadoe", "Doe", "Jane", "email@email.com", "password", "s"

"psmith", "Smith", "Peter", "email@email.com", "password", "g"

#### 2 File Upload

### Entry fields

The table below details the entry fields on the Batch Create Users for Course page.

File Upload	
<b>File Location:</b>	Enter the location of the batch user file.
<b>Delimiter Type of Your File:</b>	Click on either the comma, tab, or colon delimiter used on the batch user file entered in the File Location field.

*Continued on next page*

## Batch Create Users for Course Page, continued

### Creating batch files

Batch files are .txt files that hold large quantities of information to upload to the system. Each batch utility contains specific instructions on creating the batch file. The following batch file standards are universal.

- Fields must be enclosed in double quotes.  
Example: "John"
- Each field must be separated with a delimiter. Commas, colons or tabs may be used, however, you may not use more than one as a delimiter in a batch file.  
Example: "John","Smith"
- Each record must be separated by a hard return.  
Example: "John","Smith"  
"Larry","Smith"
- Each batch file should not exceed 500 records due to time out restrictions associated with most browsers.



**Hint:**

Break up any batch files over 500 into separate files to avoid errors due to time out restrictions.

## List/Modify Users

### List/Modify Users Page

#### Overview

Instructors may view and update user information from the List/Modify Users page. User profiles and user roles for specific courses are updated by clicking the **Properties** button that appears next to user information. In addition, the instructor can send an email to a user by clicking on the user's email address in the Email column.

#### List/Modify Users page

Click **List/Modify Users** from the User Management page. The List/Modify Users page will appear as shown below.

#### Search for users

The List/Modify Users page contains a search function. The instructor can search using different variables selected from the search tabs. The following search tabs are available:

To ...	Then ...
search for a user using the user's last name or user's ID	<ul style="list-style-type: none"> <li>Select the Search tab.</li> <li>Enter either a last name or a user ID.</li> <li>Select either the Last Name or User ID option. All matching entries will be displayed.</li> </ul>
search for a group of last names that start with a particular letter or a user ID that starts with a particular number	<ul style="list-style-type: none"> <li>Select the A-Z, 0-9 tab.</li> <li>Click on the first letter of the last name or on the first number of the user's ID. All matching entries will be displayed.</li> </ul>
search using a value found in the user's name	<ul style="list-style-type: none"> <li>Select the Advanced tab</li> <li>Enter a value in the Containing: field.</li> <li>The search will return all users with that value in their User Name.</li> <li>Click the check boxes and select values from the drop-down list to narrow the search.</li> </ul>
list all users	<ul style="list-style-type: none"> <li>Select the tab.</li> <li>Click <b>List All</b> to list all the names enrolled. All entries will be displayed.</li> </ul>

## List/Modify Users Page, continued

### Search results

Below is an example of the List/Modify Users page that displays the search results.

COURSES > HIST600 > CONTROL PANEL > LIST / MODIFY USERS

### List / Modify Users

SEARCH A-Z 0-9 ADVANCED LIST ALL

**NOTE:** Depending on the number of records, this function may take some time to process. Click the List All button to show the list.

List All

**9 user(s) located**  
Displaying records 1-9

NAME	USER NAME	E-MAIL	COURSE ROLE	
Clinton, William	wclinton	<a href="mailto:wclinton@yourinstitution.com">wclinton@yourinstitution.com</a>	Student	<a href="#">Properties</a>
Cox, Denise	dcox	<a href="mailto:dcox@blackboard.com">dcox@blackboard.com</a>	Instructor	<a href="#">Properties</a>
Doe, Jane	jddoe	<a href="mailto:jdoe@yourinstitution.com">jdoe@yourinstitution.com</a>	Student	<a href="#">Properties</a>
Hernandez, Dennis	dherna	<a href="mailto:dherna@yourinstitution.com">dherna@yourinstitution.com</a>	Grader	<a href="#">Properties</a>
Huggins, Steve	shuggins	<a href="mailto:shuggins@yourinstitution.com">shuggins@yourinstitution.com</a>	T.A.	<a href="#">Properties</a>
McEntire, Laura	lmcentire	<a href="mailto:lmcentire@blackboard.com">lmcentire@blackboard.com</a>	Student	<a href="#">Properties</a>
Potter, Henry	hpotter	<a href="mailto:hpotter@yourinstitution.com">hpotter@yourinstitution.com</a>	Builder	<a href="#">Properties</a>
Smith, Beth	bsmith	<a href="mailto:bsmith@yourinstitution.com">bsmith@yourinstitution.com</a>	Student	<a href="#">Properties</a>
Smith, John	jssmith	<a href="mailto:jsmith@yourinstitution.com">jsmith@yourinstitution.com</a>	Student	<a href="#">Properties</a>

### Available functions

To use the functions available on the List/Modify Users page, follow the table below.

To . . .	click. . .
send an email to a user	the email address to open the Compose Email page.
edit a user profile	<b>Properties</b> to open the Modify User page.

## Modify User Page

**Overview** Instructors can update a user's profile information including the user role from the Modify User page.

**Modify User page** Click **Properties** for a user from the List/Modify Users page. The Modify Users page will appear.

COURSES > HIST600 > CONTROL PANEL > LIST/MODIFY USERS > MODIFY USER IN COURSE

**Modify User in Course**

**1 Personal Information**

\* First Name:

Middle Name:

\* Last Name:

\* E-mail:

Student ID:

**2 Account Information**

\* User name:

\* Password:

\* Verify Password:

**3 Other Information**

**Modify User fields**

The table below details the entry fields on the Modify User page.

Personal Information	
<b>First Name:</b>	Enter the new user's first name. This field is required.
<b>Middle Name:</b>	Enter the new user's middle name.
<b>Last Name:</b>	Enter the new user's last name. This field is required.
<b>Email:</b>	Enter the new user's email address. This field is required.
<b>Student ID:</b>	Enter the new user's student ID as defined by the institution.
Account Information	
<b>User Name:</b>	Enter a user name for the new user. This field is required.
<b>Password:</b>	Enter a password for the user's account. The password must be at least 1 character and contain no spaces or special characters.
<b>Verify Password:</b>	Enter the user's password again to ensure accuracy.

*Continued on next page*

## Modify User Page, continued

### Modify User fields (continued)


Other Information	
<b>Gender:</b>	Enter the new user's gender.
<b>Education Level:</b>	Enter the new user's education level.
<b>Birthdate:</b>	Select the new user's birthday from the drop-down list.
<b>Company:</b>	Enter the new user's company.
<b>Department:</b>	Enter the new user's department.
<b>Job Title:</b>	Enter the new user's job title.
<b>Address:</b>	Enter the new user's address.
<b>Address: (cont.)</b>	Enter any additional address information.
<b>City:</b>	Enter the new user's city.
<b>State/Province:</b>	Enter the new user's state or province.
<b>ZIP/Postal Code:</b>	Enter the new user's ZIP code or postal code.
<b>Country:</b>	Enter the new user's country.
<b>Web Site:</b>	Enter the URL of the user's personal Web site.
<b>Home Phone:</b>	Enter the home phone number of the user. The phone number will display exactly as entered.
<b>Work Phone:</b>	Enter the work phone number of the user. The phone number will display exactly as entered.
<b>Work Fax:</b>	Enter the fax of the user. The phone number will display exactly as entered.
<b>Mobile Phone:</b>	Enter the mobile phone of the user. The phone number will display exactly as entered.
Role and Availability	
<b>User Role:</b>	<p>Select a primary institution role from the drop-down list. Institution roles are defined as:</p> <ul style="list-style-type: none"> <li>• Student</li> <li>• Instructor</li> <li>• Teachers Assistant</li> <li>• Grader</li> <li>• Course Builder</li> </ul>

*Continued on next page*

## Modify User Page, continued

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**More about roles** A user's course role defines that user's permissions within a specific course or organization. A user may have different roles for different courses.

 <i>Example:</i>	A graduate student may be a Teaching Assistant in one course and a student in another course.
--	---

The following course roles are available:

- Student: User is able to access all available course content and will be graded on assessments.
- Instructor: User is able to control all aspects of the course through the Instructor Control Panel.
- Teacher's Assistant: User is able to control most aspects of the course through the Instructor Control Panel. A Teacher's Assistant cannot access Course Marketing.
- Grader: User is able to access all areas under Assessments.
- Course Builder: User is able to add content to the course through the Content Areas and the Course Tools on the Instructor Control Panel.

## Remove Users Page

### Overview

Instructors may remove users from a course from the Remove Users page. Removed users cannot be restored to the course. To restore a removed user, enroll the user in the course from the Add Users page.

### Remove Users page

Click **Remove Users** on User Management. The Remove Users page will appear as shown below

### Search for users

The Remove Users page contains a search function. The instructor can search using different variables selected from the search tabs. The following search tabs are available:

To ...	Then ...
search for a user using the user's last name or user's ID	<ul style="list-style-type: none"> <li>Select the Search tab.</li> <li>Enter either a last name or a user name.</li> <li>Select either the <b>Last Name</b> or <b>User ID</b> option. All matching entries will be displayed.</li> </ul>
search for a group of last names that start with a particular letter or a user ID that starts with a particular number	<ul style="list-style-type: none"> <li>Select the A-Z, 0-9 tab.</li> <li>Click on the first letter of the last name or on the first number of the user's ID. All matching entries will be displayed.</li> </ul>
search using a value found in the user's name	<ul style="list-style-type: none"> <li>Select the Advanced tab</li> <li>Enter a value in the Containing: field.</li> <li>The search will return all users with that value in their User Name.</li> <li>Click the check boxes and select values from the drop-down list to narrow the search.</li> </ul>
list all users	<ul style="list-style-type: none"> <li>Select the tab.</li> <li>Click <b>List All</b> to list all the names enrolled. All entries will be displayed.</li> </ul>

*Continued on next page*



## Remove Users Page, continued

### Search results

Below is an example of the Remove Users page that displays the search results.

COURSES > HIST600 > CONTROL PANEL > REMOVE USERS

### Remove Users

SEARCH A-Z 0-9 ADVANCED LIST ALL

**NOTE:** Depending on the number of records, this function may take some time to process. Click the List All button to show the list.

[List All](#)

**9 user(s) located**  
Displaying records 1-9

REMOVE	NAME	USER NAME	E-MAIL	COURSE ROLE
<input type="checkbox"/>	Clinton, William	wclinton	<a href="mailto:wclinton@yourinstitution.com">wclinton@yourinstitution.com</a>	Student
<input type="checkbox"/>	Cox, Denise	dcox	<a href="mailto:dcox@blackboard.com">dcox@blackboard.com</a>	Instructor
<input type="checkbox"/>	Doe, Jane	jddoe	<a href="mailto:jdoe@yourinstitution.com">jdoe@yourinstitution.com</a>	Student
<input type="checkbox"/>	Hernandez, Dennis	dherna	<a href="mailto:dherna@yourinstitution.com">dherna@yourinstitution.com</a>	Grader
<input type="checkbox"/>	Huggins, Steve	shuggins	<a href="mailto:shuggins@yourinstitution.com">shuggins@yourinstitution.com</a>	T.A.
<input type="checkbox"/>	McEntire, Laura	lmcentire	<a href="mailto:lmcentire@blackboard.com">lmcentire@blackboard.com</a>	Student
<input type="checkbox"/>	Potter, Henry	hpotter	<a href="mailto:hpotter@yourinstitution.com">hpotter@yourinstitution.com</a>	Builder
<input type="checkbox"/>	Smith, Beth	bsmith	<a href="mailto:bsmith@yourinstitution.com">bsmith@yourinstitution.com</a>	Student

### Remove users

Follow the steps below to remove users.

- Select the users to be removed.
- Type **Yes** in the entry field at the bottom of the page.
- Click **Submit**. The selected users will be removed from the course.

## Manage Groups - Add a Group

### Manage Groups Page

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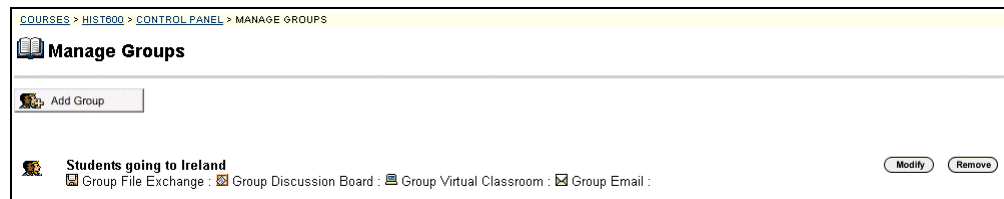
#### Overview

Build study or project groups using the Manage Groups page. Instructors can add, remove, and modify groups of users within a course from the Manage Groups page. The instructor has the option of giving the group discussion board functions, virtual classroom functions, group file exchange functions, and group email functions. These functions are displayed on the Manage Groups page under the group name. Also displayed are the group's members.

---

#### Manage Groups

Click **Manage Groups** from the User Management section of the Instructor Control Panel. The Manage Groups page will appear as shown below.






*Continued on next page*

## Manage Groups Page, continued

### Available functions

The table below details the available functions on this page.

To . . .	click. . .		
add a group	<p><b>Add Group.</b> The Add Group page will appear. On the Add Group page new groups may be created with a group name, description, and various options.</p> <table border="1"> <tr> <td>   <b>Important:</b> </td><td> <p>Once a group has been created, students must be added. Click <b>Modify</b> to access another Manage Group page. Click the Add Users to Group link to add students to the group.</p> </td></tr> </table>	 <b>Important:</b>	<p>Once a group has been created, students must be added. Click <b>Modify</b> to access another Manage Group page. Click the Add Users to Group link to add students to the group.</p>
 <b>Important:</b>	<p>Once a group has been created, students must be added. Click <b>Modify</b> to access another Manage Group page. Click the Add Users to Group link to add students to the group.</p>		
modify a group	<b>Modify.</b> A Manage Group page will appear. On the Manage Group page, group properties may be modified, new students may be added, group users may be listed or modified, and users may be removed from the group.		
remove a group	<b>Remove.</b>		

## Add Group

### Overview

Groups may be added by accessing the Add Group page.

### Add Group page

Click **Add Group** on the Manage Group page. The Add Group page will appear as shown below.

### Entry fields

The table below details the entry fields on this page.

Main Group Information	
<b>Group name:</b>	Enter a group name.
<b>Description:</b>	Enter a description of the group. Select a text type for the description from the following options: <ul style="list-style-type: none"> <li>• Smart Text: Displays text as written and creates links to URLs and email addresses that appear in the text.</li> <li>• Plain text: Displays text as written.</li> <li>• HTML: Displays text as coded using HTML tags.</li> </ul>

*Continued on next page*

## Add Group, continued

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### Entry fields (continued)

Group Options	
<b>Enable Group Discussion Board function:</b>	Click <b>Yes</b> to indicate that this group will have access to the Discussion Board functions. Click <b>No</b> to indicate that this group is not to have access to the Discussion Board functions.
<b>Enable Group Virtual Classroom function:</b>	Click <b>Yes</b> to indicate that this group will have access to the Virtual Classroom functions. Click <b>No</b> to indicate that this group is not to have access to the Virtual Classroom functions.
<b>Enable Group File Exchange function:</b>	Click <b>Yes</b> to indicate that this group will have access to the group file exchange function. Click <b>No</b> to indicate that this group is not to have access to the group file exchange function.
<b>Enable Group Email function:</b>	Click <b>Yes</b> to indicate that this group will have access to the group email function. Click <b>No</b> to indicate that this group is not to have access to the group email function.
<b>Make Group Visible Now:</b>	Click <b>Yes</b> or <b>No</b> to control the availability of the group.

---

## Manage Groups - Modify a Group

### Modify Group Page

#### Overview

In most areas of Blackboard 5, the add and modify pages function similarly. However adding a group is different from modifying a group. This section discusses what happens when the instructor clicks **Modify** from the Manage Groups page.

#### Manage Group page

Click **Modify** on the Manage Group page. The Manage Group page will appear as shown below.



#### Available functions

The following functions are available from the Manage Group page:

- ▶ [Group Properties](#)  
Modify the group name, description, or options.
- ▶ [Add Group](#)  
Add a new group.
- ▶ [Add Users to Group](#)  
Add students to the group. A search feature is available to narrow down the list of users to add.
- ▶ [List Users in Group](#)  
List or modify users in a group. A search feature is available to narrow down the list of users to add.
- ▶ [Remove Users From Group](#)  
Remove users from a group A search feature is available to narrow down the list of users.

## Group Properties Page

**Overview** The Group Properties page is used to modify the name, description, and options for the group.

**Group Properties page** Click **Group Properties** on the Manage Group page. The Group Properties page will appear.

The screenshot shows the Blackboard interface for the 'Group Properties - Students going to Ireland' page. At the top, a breadcrumb trail reads: COURSES > HIST600 > CONTROL PANEL > MANAGE GROUPS > GROUP PROPERTIES. Below this is a header bar with a book icon and the title 'Group Properties - Students going to Ireland'. The page is divided into three main sections: 1. Main Group Information, 2. Group Options, and 3. Submit. In the 'Main Group Information' section, there is a 'Group name' field with the text 'Students going to Ireland' and a 'Description' field which is empty. The 'Group Options' section contains four checked checkboxes: 'Enable Group Discussion Board Function', 'Enable Group Virtual Classroom Function', 'Enable Group File Exchange Function', and 'Enable Group E-mail Function'. Below these is a 'Make group visible now' option with radio buttons for 'Yes' (selected) and 'No'. The 'Submit' section is at the bottom.

**Entry fields** The table below details the entry fields on the Group Properties page.

Main Group Information	
<b>Group name:</b>	Enter a group name.
<b>Description:</b>	Enter a description of the group. Select a text type for the description from the following options: <ul style="list-style-type: none"> <li>• Smart Text: Displays text as written and creates links to URLs and email addresses that appear in the text.</li> <li>• Plain text: Displays text as written.</li> <li>• HTML: Displays text as coded using HTML tags.</li> </ul>

*Continued on next page*

## Group Properties Page, continued

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### Entry fields (continued)

Group Options	
<b>Enable Group Discussion Board function:</b>	Click <b>Yes</b> to indicate that this group will have access to the Discussion Board functions. Click <b>No</b> to indicate that this group is not to have access to the Discussion Board functions.
<b>Enable Group Virtual Classroom function:</b>	Click <b>Yes</b> to indicate that this group will have access to the Virtual Classroom functions. Click <b>No</b> to indicate that this group is not to have access to the Virtual Classroom functions.
<b>Enable Group File Exchange function:</b>	Click <b>Yes</b> to indicate that this group will have access to the group file exchange function. Click <b>No</b> to indicate that this group is not to have access to the group file exchange function.
<b>Enable Group Email function:</b>	Click <b>Yes</b> to indicate that this group will have access to the group email function. Click <b>No</b> to indicate that this group is not to have access to the group email function.
<b>Make group visible now:</b>	Click <b>Yes</b> or <b>No</b> to control the availability of the group.

---



## Add Users to Group Page

### Overview

Once a group has been created, users are added to the group using the Add Users to Group page. This section describes the function and fields of the Add Users to Group page.

### Add Users to Group page

Click **Add Users To Group** on the Manage Group page. The Add Users to Group page will appear as shown below.

### Search Functions

The table below details the search functions on the Report by Item page.

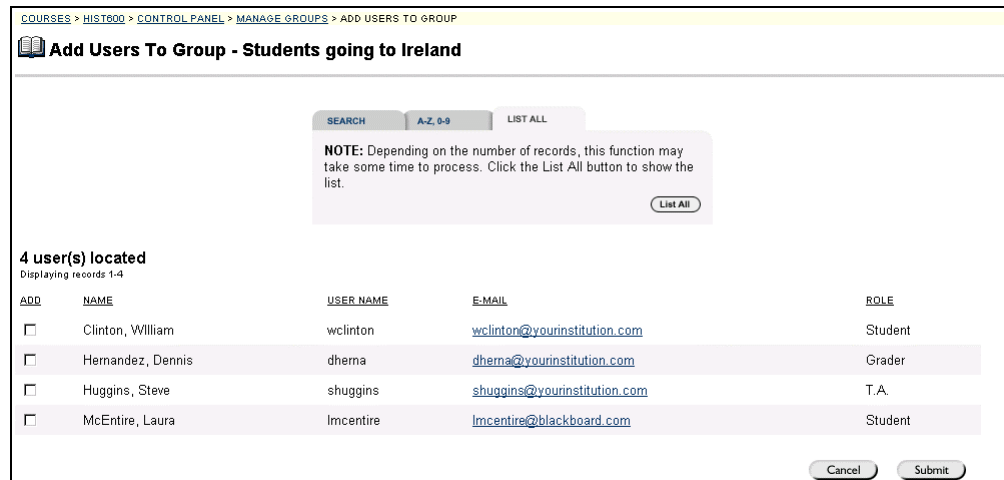
To . . .	Then . . .
search for a user using the user's last name or user's ID	<ul style="list-style-type: none"> <li>Select the Search tab.</li> <li>Enter either a last name or a user ID.</li> <li>Select either the <b>Last Name</b> or <b>User ID</b> option. All matching entries will be displayed.</li> </ul>
search for a group of last names or user names that begin with a particular character.	<ul style="list-style-type: none"> <li>Select the A-Z, 0-9 tab.</li> <li>Click on the first letter of the last name or on the first number of the user's ID. All matching entries will be displayed.</li> </ul>
list all users	<ul style="list-style-type: none"> <li>Select the LIST ALL tab.</li> <li>Click on the <b>List All</b> button to list all the names enrolled. All entries will be displayed.</li> </ul>

*Continued on next page*

## Add Users to Group Page, continued

### Search results

Below is an example of the Add Users to Group page that displays the search results.



COURSES > HIST600 > CONTROL PANEL > MANAGE GROUPS > ADD USERS TO GROUP

**Add Users To Group - Students going to Ireland**

SEARCH A-Z, 0-9 LIST ALL

**NOTE:** Depending on the number of records, this function may take some time to process. Click the List All button to show the list.

**4 user(s) located**  
Displaying records 1-4

ADD	NAME	USER NAME	E-MAIL	ROLE
<input type="checkbox"/>	Clinton, William	wclinton	<a href="mailto:wclinton@yourinstitution.com">wclinton@yourinstitution.com</a>	Student
<input type="checkbox"/>	Hernandez, Dennis	dherna	<a href="mailto:dherna@yourinstitution.com">dherna@yourinstitution.com</a>	Grader
<input type="checkbox"/>	Huggins, Steve	shuggins	<a href="mailto:shuggins@yourinstitution.com">shuggins@yourinstitution.com</a>	T.A.
<input type="checkbox"/>	McEntire, Laura	lmcentire	<a href="mailto:lmcentire@blackboard.com">lmcentire@blackboard.com</a>	Student

Cancel Submit

### Add the user

Click the user's check box that is to be added to the group and click **Submit**. A Receipt: Success page will appear to verify that the user was enrolled.

## List Users in Group Page

**Overview** Users in a group can be viewed and modified using the List Users in a Group page.

**List Users in Group page** Click **List Users in Group** from the Group Management page. The List Users in Group page will appear as shown below.

**Search for users** The List Users in Group page contains a search function. The instructor can search using different variables selected from the search tabs. The following search tabs are available:

To ...	Then ...
search for a user using the user's last name or user's ID	<ul style="list-style-type: none"> <li>Select the Search tab.</li> <li>Enter either a last name or a user ID.</li> <li>Select either the Last Name or User ID option. All matching entries will be displayed.</li> </ul>
search for a group of last names or user names that start with a particular character.	<ul style="list-style-type: none"> <li>Select the A-Z, 0-9 tab.</li> <li>Click on the first character of the last name or the user name. All matching entries will be displayed.</li> </ul>
list all users	<ul style="list-style-type: none"> <li>Select the LIST ALL tab.</li> <li>Click on the <b>List All</b> button to list all the names enrolled. All entries will be displayed.</li> </ul>


*Continued on next page*

## List Users in Group Page, continued

### Search results

Below is an example of the List Users in Group page that displays the search results.

[COURSES](#) > [HIST600](#) > [CONTROL PANEL](#) > [MANAGE GROUPS](#) > LIST USERS IN GROUP

 **List Users In Group - Students going to Ireland**

SEARCHA-Z, 0-9LIST ALL

**NOTE:** Depending on the number of records, this function may take some time to process. Click the List All button to show the list.

List All

**5 user(s) located**  
Displaying records 1-5

NAME	USER NAME	E-MAIL	COURSE ROLE
Cox, Denise	dcox	<a href="mailto:dcox@blackboard.com">dcox@blackboard.com</a>	Instructor
Doe, Jane	jddoe	<a href="mailto:jdoe@yourinstitution.com">jdoe@yourinstitution.com</a>	Student
Potter, Henry	hpotter	<a href="mailto:hpotter@yourinstitution.com">hpotter@yourinstitution.com</a>	Builder
Smith, Beth	bsmith	<a href="mailto:bsmith@yourinstitution.com">bsmith@yourinstitution.com</a>	Student
Smith, John	jssmith	<a href="mailto:jsmith@yourinstitution.com">jsmith@yourinstitution.com</a>	Student

OK

### Available functions

Click on the email link to send an email.

## Remove Users From Group Page

### Overview

Instructors may drop users from a group using the Remove Users from Group page. Removed users cannot be restored to the course. To restore a removed user, add the user from the Add Users to Group page.

### Remove Users page

Click **Remove Users** on the Group Management page. The Remove Users page will appear as shown below

### Search for users

The Remove Users from Group page contains a search function. The instructor can search using different variables selected from the search tabs. The following search tabs are available:

To . . .	Then . . .
search for a user using the user's last name or user's ID	<ul style="list-style-type: none"> <li>Select the Search tab.</li> <li>Enter either a last name or a user ID.</li> <li>Select either the Last Name or User ID option. All matching entries will be displayed.</li> </ul>
search for a group of last names or user names that start with a particular character	<ul style="list-style-type: none"> <li>Select the A-Z, 0-9 tab.</li> <li>Click on the first character of the last name or the user name. All matching entries will be displayed.</li> </ul>
list all users	<ul style="list-style-type: none"> <li>Select the tab.</li> <li>Click <b>List All</b> to list all the names enrolled. All entries will be displayed.</li> </ul>

### Remove users

To remove a user, click the check box of the users that are to be removed. Type 'Yes' in the entry field at the bottom of the page. Click **Submit**. The selected users will be removed from the group.

## **Chapter 7 – Assessment**



## Introduction

### Overview

Instructors use the assessment area to increase student preparedness, measure student progress and customize lessons by creating and administering quizzes and surveys. The assessment area allows instructors to:

- follow a simple, step-by-step process to create quizzes and surveys
- mix and match multiple question types
- include multimedia or other attachments with assessment questions
- provide question randomization and re-use from assessment pools
- provide password-protected tests, timed tests and instant feedback to students
- create statistical reports of student answers.

### Assessment

The Assessment tools appear in the center right portion of the Instructor Control Panel.



### In this chapter

This chapter covers the following subjects:

- [Assessment Manager](#)
- [Pool Manager](#)
- [Online Gradebook](#)
- [Course Statistics](#)



## Assessment Manager Overview

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<b>Overview</b>	The Blackboard 5 Assessment manager creates and organizes quizzes, exams, and surveys. Results can be graded and recorded in the online gradebook. Instructors can create an assessment to test the knowledge and skill level of the users enrolled in the course. Assessments can also determine a consensus of thought on a particular subject matter. This section describes the types of assessments.
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<b>Assessments</b>	The assessment option permits the instructor to assign point values to each question on exams or quizzes. Student answers are submitted for grading, and the results are recorded in the gradebook.
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<b>Survey</b>	The survey option provides instructors with an assessment tool that records answers anonymously. This is useful for polling purposes, instructor evaluations, and random checks of knowledge. There is no method of grading surveys.
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**Note:**

Surveys have the following features and limitations:

- Can not give user feedback
- Can not be graded and
- A name will not be associated with a survey. The online gradebook will reflect that the survey has been taken and submitted by a student.

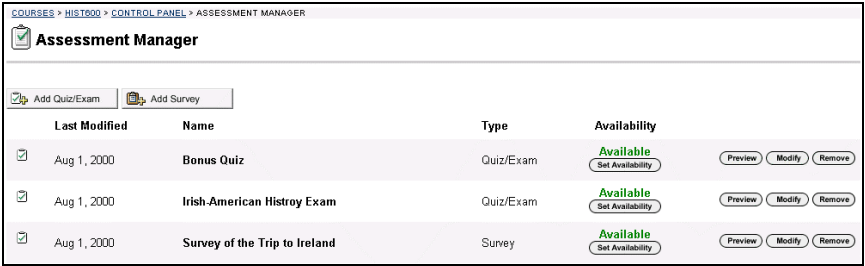
## How to Create an Assessment

### Overview

This is an overview of how to create an assessment. The sections that follow provide detail about each Web page. Assessments can be used to measure student's understanding of the course. The student takes the assessment on-line and the assessment is automatically graded. Assessments may consist of multiple choice, true/false, matching, ordering, multiple answers, and essay or short answer. Essay and short answer are not graded online.

### Overview of how to access the Assessment Manager page

Follow the steps below to access the Assessment Manager page.


Step	Action
1	Assess the Instructor Control Panel.
2	Click <b>Assessment Manager</b> to access the Assessment Manager Page. An example of the Assessment Manager page is shown below.
	
3	Click <b>Add Quiz/Exam</b> to access the Create New Assessment page.


*Continued on next page*

## How to Create an Assessment, continued

### Overview of how to create an assessment

Follow the steps below to create an assessment.

 <p><b>Hint:</b></p>	<p>To modify an assessment, click <b>Modify</b> next to the assessment that needs to be modified.</p>
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Step	Action
1	Enter the name of the assessment. Enter a description. Click <b>Submit</b> .
2	Enter instructions for how to complete the assessment. Click <b>Submit</b> .
3	Select a question type. Click <b>Submit</b> .
4	<div data-bbox="548 1087 1398 1314">  <p><b>Note:</b></p> <p>The option to have the correct and incorrect responses appear is set on the Set Availability page.</p> </div> <p>Enter the question text.            Enter answers to choose from.</p> <p>Enter a correct response that the student will see if the answer is correct.            Enter an incorrect response that the student will see if the answer is incorrect.            Click <b>Add New Question</b>.</p>

*Continued on next page*

## How to Create an Assessment, continued

### Overview of how to create an assessment (continued)

Step	Action	
5	Use the table below to complete the question.	
	To...	Click...
	preview the question	<b>Preview.</b> Then click <b>Cancel</b> to return to the question.
	cancel the question	<b>Cancel.</b>
	add another question	<b>Add New Question</b> and repeat steps 3-5.
	finish adding questions	<b>Preview.</b> Enter a point value for each question.
6	Use the table below to complete the assessment.	
	To save the assessment...	Click...
	but not make it available	<b>Save.</b> The system returns to the Assessment Manager page and displays the assessment.
	and make it available.	<b>Save and Make Available.</b> The system displays the Set Availability page.
7	Go to the next section for information about the Set Availability page.	

### How to make an assessment available

From the Assessment Manager page, follow the steps below to make an assessment available.

Step	Action
<b>1</b>	Click <b>Set Availability</b> .
<b>2</b>	Select <b>Yes</b> for the question, <b>Make assessment available</b> .
<b>3</b>	Do you want to generate an announcement for the assessment? If so, select <b>Yes</b> . If not, select <b>No</b> .
<b>4</b>	Where do you want a link to the assessment to appear? Click the drop-down arrow and select an area.
<b>5</b>	Click <b>Submit</b> . The system returns to the Assessment Manager page and the assessment is displayed with a green available flag.

## Assessment Question Types

### Overview

Assessments may be created using several different types of questions. The following sections provide detailed information about the pages used to create the assessment questions. This section provides a description and example of each of the question types.

### Questions to consider before planning a quiz

Below are questions to consider before planning a quiz:

- How many questions will this assessment contain?
- Are there instructions that will be included with this assessment?
- What type of questions will this assessment contain?
- What is the point value associated with each question?

### Types of Assessment Questions

There are several types of questions that can be included in an assessment. All of the options can be automatically evaluated, with the exception of the Short Answer/Essay. Short Answer/Essay questions require an instructor or teacher's assistant to read and evaluate individual answers. A description of each question type and illustration of the required fields are provided below.

### Multiple – choice questions

Allows the users a multitude of choices. These questions are usually created for more complex assessments. The number of answer choices is limited to 20. In multiple-choice questions, users indicate the correct answer by selecting a radio button. The number of answer choices is limited to 20.

### True/False question

True/False questions allow the user to choose either true or false. True and False answer options are by default limited to the words True and False. Additional text is not permitted. The True/False question type provides an area for the instructor to type the question and designate *correct answer*, if appropriate *images* and *feedback* may be included.



**Note:**

True and False answer options are by default limited to the words True and False. Additional text is not permitted. If more complex answers are required, then consider using a multiple choice question format with two answer choices instead. An example would be, false Benjamin Franklin is on the five dollar bill.

*Continued on next page*

## Assessment Question Types, continued

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**Fill in the blank** Fill in the Blank answers are evaluated based on an exact text match. Accordingly, it is important to keep the answers simple and limited to as few words as possible. Answers are not case sensitive, but are evaluated based on spelling and letter patterns. Accordingly, it is important to keep the answers simple and limited to as few words as possible.

Consider the following tips when creating fill in the blank questions and answers:

- Provide answers that allow for common spelling errors, for example: convenient and convenient.
- Provide answers that allow for abbreviations or partial answers, for example Ben Franklin, Benjamin Franklin, Mr. B. Franklin, Franklin.
- Create the question that indicates to students the best way to answer the question, for example: \_\_\_\_\_, is pictured on the one hundred dollar bill. Avoid using nicknames or abbreviations in your answer.

Keep answers limited to one or two words to avoid mismatched answers due to extra spaces or order of answer terms. For example if the question is *Ben's favorite colors are \_\_\_\_\_* and the correct answer is *Ben's favorite colors are red and blue* but the student types *blue, red*, the answer will be marked incorrect.

---

**Multiple answer** Multiple answer questions allow users to choose more than one answer.

---

**Matching** Matching questions allow students to pair questions to answers.

---

**Ordering** Ordering questions allow students to provide an answer by selecting the correct order the answers are to appear.

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**Short answer essay** Essay questions require the instructor to provide students with a question or statement. Students are given the opportunity to type and/or cut and paste an answer into a text field. After the exam, sample answers can be added for users or graders to use as reference in the **Answers** section. These types of questions must be graded manually.

---

## Assessment Manager – Creating Questions and Assessments

### Assessment Manager Page

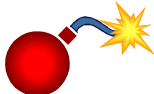
**Overview** The Assessment Manager is used to create, add, set availability, preview, modify, and remove assessments.

**Assessment Manager page** Click **Assessment Manager** from the Assessments section of the Instructor Control Panel to access the Assessment Manager.

COURSES > HIST600 > CONTROL PANEL > ASSESSMENT MANAGER			
<b>Assessment Manager</b>			
<a href="#">Add Quiz/Exam</a> <a href="#">Add Survey</a>			
Last Modified	Name	Type	Availability
<input checked="" type="checkbox"/> Aug 1, 2000	Bonus Quiz	Quiz/Exam	Available <a href="#">Set Availability</a>
<input checked="" type="checkbox"/> Aug 1, 2000	Irish-American Histroy Exam	Quiz/Exam	Available <a href="#">Set Availability</a>
<input checked="" type="checkbox"/> Aug 1, 2000	Survey of the Trip to Ireland	Survey	Available <a href="#">Set Availability</a>

**Available functions**


The functions available on this page are described in the table below.

To . . .	click. . .
create an assessment	<a href="#">Add Quiz/Exam</a> . The Create New Assessment page will appear.
add a survey	<a href="#">Add Survey</a> . The Create New Assessment page will appear.
set availability of the assessment or survey	<a href="#">Set Availability</a> next to the assessment or survey. The Set Availability page will appear.
preview the assessment or survey	<a href="#">Preview</a> next to the assessment or survey. The Preview Assessment page will appear.
modify an assessment or a survey	<a href="#">Modify</a> next to the assessment or survey. The Assessment Builder page will appear.
remove an assessment or a survey	<p><a href="#">Remove</a> next to the assessment or survey. A confirmation box appears.</p> <div>  <p><b>Warning:</b> Removing assessments is irreversible.</p> </div>

## Add Quiz/Exam


### Overview

Instructors add assessments and surveys through the Assessment Manager page. This section describes how to add quizzes, exams, and surveys.


 <b>Hint:</b>	Create assessments for graded quizzes and create surveys for gathering information from students, for example, a course evaluation.
---	---

### Assessment Properties page

Click **Add Quiz/Exam** on the Assessment Manager page. The Assessment Properties page will appear as shown below.

 <b>Hint:</b>	Click <b>Add Survey</b> and the Assessment Properties page will appear.
--	---

COURSES > HIST600 > CONTROL PANEL > ASSESSMENT MANAGER > ASSESSMENT PROPERTIES

 **Assessment Properties**

**1 Name and Description**

Name:

Description:

**2 Submit**

Click "Submit" to continue. Click "Cancel" to return to the previous page.

*Continued on next page*



## Add Quiz/Exam, continued

**Entry fields**

The table below details the entry fields on the Assessment Properties page.

Enter Name and Description	
<b>Name:</b>	Enter the name of the assessment or survey.
<b>Description:</b>	Enter a description of the assessment or survey.  Click <b>Submit</b> . The Create/Modify Assessment page requiring instructions will appear.
Enter Instructions	
<b>Instructions:</b>	Enter the instructions for completing the assessment.  Click <b>Submit</b> . The Add Question to Assessment page requiring the question type will appear.
Select Question Type	
<b>Question type</b>	Select from the drop-down list the type of question that is to be used as a question in the assessment.  Click <b>Submit</b> . The Add/Modify Question page as determined by the question type will appear.  Go to the next section for information regarding this page.

## Add/Modify Question – Multiple Choice

### Overview

After selecting the question type an Add/Modify Question page appears. The information required on this page varies depending on the question type selected. This section discusses the multiple-choice question and answer. For the multiple choice question an additional option is available. Choose to use either the normal multiple-choice page or the advanced multiple-choice page. The advanced multiple-choice page allows for the same information to be entered as the normal multiple-choice page. Additionally the advanced page allows more unique information to be included. For more information regarding the advanced multiple-choice page, please see the section called, [Advanced Functions](#).

### Add/Modify Question page multiple-choice

Click **Submit** on the Add Question to Assessment page and the Add/Modify Question Multiple-Choice Question page will appear as shown below.

The screenshot shows the 'Add/Modify Question(s)' page in Blackboard. The breadcrumb trail at the top reads: COURSES > HIST600 > CONTROL PANEL > ASSESSMENT MANAGER > ADD/MODIFY QUESTION(S). Below the title, there are tabs for 'Normal' and 'Advanced'. The '1 Multiple Choice Question' section contains a 'Question Text' field with the text: 'What year did the "Great" potato famine take place?'. The '2 Answers' section includes instructions: 'Select the number of possible answers, fill in the fields with possible answers, and check the answers that will create a correct response.' Below this, 'Number of Answers' is set to 4. There are four radio buttons for 'Correct Answer' corresponding to the four answer options. The 'Answer Values' are: 1910, 1845, 1865, and 1900. Each value has a 'Remove' button next to it.

### Available functions

The functions available on this page are described in the table below.



To . . .	click. . .
create another question	<b>Add New Question.</b> The Add Question to Assessment page will appear.
complete or to preview the assessment or survey	<b>Preview.</b> The Assessment Builder page will appear.

*Continued on next page*

## Add/Modify Question – Multiple Choice, continued

### Entry fields

The table below details the entry fields on this page.

Multiple – Choice Question	
<b>Question text:</b>	Enter the question, as it is to appear on the assessment.
Answers	
<b>Number of correct answers:</b>	Enter the number of answers to choose from.  <div>  <p><b>Note:</b> The maximum number of answers is 20.</p> </div>
<b>Correct answer:</b>	Click an option to signify the correct answer.
<b>Answer value:</b>	Enter the answers to choose from in the <b>Answer Value</b> box.
Options	
<b>Correct response:</b>	Enter a response that is to appear if the student selects the correct answer.  <div>  <p><b>Note:</b> The Set Availability page allows instructors to select the Reveal Correct Answer option, which will show students the correct answer.</p> </div>
<b>Incorrect response:</b>	Enter a response that is to appear if the student selects the incorrect answer.

### Completing an assessment

To complete an assessment, follow the steps below.

Step	Action
<b>1</b>	Click <b>Preview</b> .
<b>2</b>	Add a point value for each question.
<b>3</b>	Click either <b>Save</b> or <b>Save and Make Available</b> .

## Add/Modify Question – True/False

### Overview

After selecting the question type the Add/Modify Question page appears. The information required on this page varies depending on the question type selected. This section discusses the true/false question and answer. For the true/false question, advance functions are available.




**Note:**

For more information regarding the advanced functions, please see the section called, [Advanced Functions](#).

### Add/Modify Question True/False

Click **Submit** on the Add Question to Assessment page and the Add/Modify Question page will appear as shown below.

COURSES > HIST600 > CONTROL PANEL > ASSESSMENT MANAGER > ADD/MODIFY QUESTION(S)

 **Add/Modify Question(s)**

Normal Advanced

**1 True/False Question**

**Question Text:**

The Republic of Ireland received its independence in 1877?

**2 Answers**

Correct Answer	Answer Values
<input type="radio"/>	True
<input checked="" type="radio"/>	False




**3 Options**

*Continued on next page*

## Add/Modify Question – True/False, continued

### Entry field

The table below details the entry fields on this page.

True/False Question			
<b>Question text:</b>	Enter the question, as it is to appear on the assessment.		
Answers			
<b>Correct Answer:</b>	Click the correct answer option.		
<b>Answer Values:</b>	The answer values of True and False are given.		
Options			
<b>Correct response:</b>	Enter a response that is to appear if the student selects the correct answer. <table border="1" data-bbox="737 711 1409 936"> <tr> <td data-bbox="737 711 948 936">    <b>Note:</b> </td><td data-bbox="948 711 1409 936">           The Set Availability page allows instructors to select the Reveal Correct Answer option, which will show students the correct answer.         </td></tr> </table>	  <b>Note:</b>	The Set Availability page allows instructors to select the Reveal Correct Answer option, which will show students the correct answer.
  <b>Note:</b>	The Set Availability page allows instructors to select the Reveal Correct Answer option, which will show students the correct answer.		
<b>Incorrect response:</b>	Enter a response that is to appear if the student selects the incorrect answer.		

### Completing an assessment

To complete an assessment, follow the steps below.

Step	Action
<b>1</b>	Click <b>Preview</b> .
<b>2</b>	Add a point value for each question.
<b>3</b>	Click either <b>Save</b> or <b>Save and Make Available</b> .

## Add/Modify Question – Fill in the Blank

### Overview

After selecting the question type Add/Modify Question page appears. The information required on this page varies depending on the question type selected. This section discusses the fill in the blank question and answer. For the fill in the blank question advanced functions are available.



**Note:**

For more information regarding the advanced functions, please see the section called, [Advanced Functions](#).

### Add/Modify Question page for fill in the blank

Click **Submit** on the Create/Modify Question page and the Add/Modify Assessment – Fill in the Blank Question page will appear as shown below.

COURSES > HIST600 > CONTROL PANEL > ASSESSMENT MANAGER > ADD/MODIFY QUESTION(S)

**Add/Modify Question(s)**

Normal **Advanced**

**1 Fill In the Blank Question**

Question Text:  
What cause the potato famines?

**2 Answers**

Select the number of correct answers and fill in the fields with correct responses.

Number of Answers: 1

Answer Values  
Blight

**3 Options**

### Available functions

The functions available on this page are described in the table below.



To . . .	click. . .
create another question	<b>Add New Question.</b> The Add Question to Assessment page will appear.
complete or to preview the assessment or survey	<b>Preview.</b> The Assessment Builder page will appear.

*Continued on next page*

## Add/Modify Question – Fill in the Blank, continued

### Entry field

The table below details the entry fields on this page.

Fill in the Blank Question	
<b>Question text:</b>	Enter the question, as it is to appear on the assessment.
<b>Answers</b>	
<b>Number of answers:</b>	Enter the number of answers.
	<div style="display: flex; align-items: center;">  <div style="margin-left: 10px;"> <p>The maximum number of answers is 20.</p> </div> </div> <p><i>Note:</i></p>
<b>Answer values:</b>	Enter the correct answers.
<b>Options</b>	
<b>Correct response:</b>	Enter a response that is to appear if the student selects the correct answer.
	<div style="display: flex; align-items: center;">  <div style="margin-left: 10px;"> <p>The Set Availability page allows instructors to select the Reveal Correct Answer option, which will show students the correct answer.</p> </div> </div> <p><i>Note:</i></p>
<b>Incorrect response:</b>	Enter a response that is to appear if the student selects the incorrect answer.

### Completing an assessment

To complete an assessment, follow the steps below.

Step	Action
1	Click <b>Preview</b> .
2	Add a point value for each question.
3	Click either <b>Save</b> or <b>Save and Make Available</b> .

## Add/Modify Question – Multiple Answer

### Overview

After selecting the question type the Add/Modify Question page appears. The information required on this page varies depending on the question type selected. This section discusses the multiple answer question and answer. For the multiple answer advanced functions are available.



**Note:**

For more information regarding the advanced functions, please see the section called [Advanced Functions](#).

### Add/Modify Question Multiple Answer

Click **Submit** on the Add Question to Assessment page and the Add/Modify Question page will appear as shown below.

COURSES > HIST600 > CONTROL PANEL > ASSESSMENT MANAGER > ADD/MODIFY QUESTION(S)

**Add/Modify Question(s)**

Normal Advanced

**1 Multiple Answer Question**

Question Text:  
 Clonmacnoise was significant for which of the following reasons?

**2 Answers**

Select the number of possible answers, fill in the fields with possible answers, and check the answers that will create a correct response.

Number of Answers: 4

Correct Answers	Answer Values
<input checked="" type="checkbox"/>	as a monastery <span>Remove</span>
<input checked="" type="checkbox"/>	as a target of Viking raids <span>Remove</span>
<input type="checkbox"/>	as a boarder to the interior of Ireland <span>Remove</span>

### Available functions

The functions available on this page are described in the table below.

To . . .	click. . .
create another question	<b>Add New Question.</b> The Add Question to Assessment page will appear.
complete or to preview the assessment or survey	<a href="#">Preview.</a> The Assessment Builder page will appear.



*Continued on next page*



## Add/Modify Question – Multiple Answer, continued

### Entry field

The table below details the entry fields on this page.

Multiple Answer Question	
<b>Question text:</b>	Enter the question, as it is to appear on the assessment.
<b>Answers</b>	
<b>Number of correct answers:</b>	<p>Select from the drop down list the number of answers to choose from.</p> <div style="border: 1px solid black; padding: 5px;"> <div style="display: flex; align-items: center;">  <div style="margin-left: 10px;"> <p>The maximum number of answers is 20.</p> </div> </div> <p><i>Note:</i></p> </div>
<b>Correct answer:</b>	Click the correct answer.
<b>Answer value:</b>	Enter the answers to choose from in the <b>Answer Value</b> box.
<b>Options</b>	
<b>Correct response:</b>	<p>Enter a response that is to appear if the student selects the correct answer.</p> <div style="border: 1px solid black; padding: 5px;"> <div style="display: flex; align-items: center;">  <div style="margin-left: 10px;"> <p>The Set Availability page allows instructors to select the Reveal Correct Answer option, which will show students the correct answer.</p> </div> </div> <p><i>Note:</i></p> </div>
<b>Incorrect response:</b>	Enter a response that is to appear if the student selects the incorrect answer.

### Completing an assessment

To complete an assessment, follow the steps below.

Step	Action
1	Click <b>Preview</b> .
2	Add a point value for each question.
3	Click either <b>Save</b> or <b>Save and Make Available</b> .

## Add/Modify Question – Matching

### Overview

After selecting the question type the Add/Modify Question page appears. The information required on this page varies depending on the question type selected. This section discusses the matching question and answer. For the matching question, advanced functions are available.



**Note:**

For more information regarding the advanced functions, please see the section called [Advanced Functions](#).

### Add/Modify Question Matching

Click **Submit** on the Add Question to Assessment page and the Add/Modify Question page will appear as shown below.

COURSES > HIST600 > CONTROL PANEL > ASSESSMENT MANAGER > ADD/MODIFY QUESTION(S)

**Add/Modify Question(s)**

Normal **Advanced**

**1 Matching Question**

**Question Text:**  
Match the date to the event

**2 Question Items**

Enter the number of question items and fill in the fields with values that will match to answer items.

**Number of Questions:** 4

**Question Items**

1845	Remove
795	Remove
1921	Remove

### Available functions

The functions available on this page are described in the table below.



To ...	click. . .
create another question	<b>Add New Question.</b> The Add Question to Assessment page will appear.
complete or to preview the assessment or survey	<a href="#">Preview.</a> The Assessment Builder page will appear.

*Continued on next page*

## Add/Modify Question – Matching, continued

### Entry field

The table below details the entry fields on this page.

Matching Question	
<b>Question text:</b>	Enter the question, as it is to appear on the assessment.
Question Items	
<b>Number of Questions:</b>	Enter the number of questions.
	<div style="display: flex; align-items: center;">  <div style="margin-left: 10px;"> <p>The maximum number of answers is 20.</p> </div> </div> <p><i>Note:</i></p>
<b>Question Items:</b>	Enter the questions in the Question Items box.
Answer Items	
<b>Number of Answers</b>	Enter the number of answers.
<b>Answer Items:</b>	Enter the answers.
Assign	
<b>Match</b>	Click the drop-down arrow and select the correct answer.
Options	
<b>Correct response:</b>	Enter a response that is to appear if the student selects the correct answer.
	<div style="display: flex; align-items: center;">  <div style="margin-left: 10px;"> <p>The Set Availability page allows instructors to select the Reveal Correct Answer option, which will show students the correct answer.</p> </div> </div> <p><i>Note:</i></p>
<b>Incorrect response:</b>	Enter a response that is to appear if the student selects the incorrect answer.

### Completing an assessment

To complete an assessment, follow the steps below.

Step	Action
1	Click <b>Preview</b> .
2	Add a point value for each question.
3	Click either <b>Save</b> or <b>Save and Make Available</b> .

## Add/Modify Question – Ordering

### Overview

After selecting the question type the Add/Modify Question page appears. The information required on this page varies depending on the question type selected. This section discusses the Ordering question and answer. For the ordering question, advanced functions are available.



**Note:**

For more information regarding the advanced functions, please see the section called [Advanced Functions](#).

### Add/Modify Question page Ordering

Click **Submit** on the Add Question to Assessment page and the Add/Modify Question page as shown below will appear.

COURSES > HIST600 > CONTROL PANEL > ASSESSMENT MANAGER > ADD/MODIFY QUESTION(S)

**Add/Modify Question(s)**

Normal **Advanced**

**1 Ordering Question**

**Question Text:**  
Enter the events below in the chronological order.

**2 Answers**

Select the number of answers and fill in the fields with the answers in the correct order.

**Number of Answers:** 4

**Correct Order**

1 Clonmacnoise was founded

2 The "Great" potato famine

3 Ireland proclaimed its independence

4 Ireland won its independence

### Available functions

The functions available on this page are described in the table below.



To . . .	click. . .
create another question	<b>Add New Question.</b> The Add Question to Assessment page will appear.
complete or to preview the assessment or survey	<b>Preview.</b> The Assessment Builder page will appear.

*Continued on next page*

## Add/Modify Question – Ordering, continued

### Entry field

The table below details the entry fields on this page.

Ordering Question	
<b>Question text:</b>	Enter the question, as it is to appear on the assessment.
Answers	
<b>Number of Answers:</b>	Enter the number of answers to choose from.
	<div style="display: flex; align-items: center;">  <div style="margin-left: 10px;"> <p>The maximum number of answers is 20.</p> </div> </div> <p><i>Note:</i></p>
<b>Correct Order:</b>	Enter the answers in the correct order.
Select Display Order	
<b>Display Order</b>	Select the order that the answers are to appear on the assessment.
<b>Correct Order</b>	The correct order for the answers displays.
Options	
<b>Correct response:</b>	Enter a response that is to appear if the student selects the correct answer.
	<div style="display: flex; align-items: center;">  <div style="margin-left: 10px;"> <p>The Set Availability page allows instructors to select the Reveal Correct Answer option, which will show students the correct answer.</p> </div> </div> <p><i>Note:</i></p>
<b>Incorrect response:</b>	Enter a response that is to appear if the student selects the incorrect answer.

### Completing an assessment

To complete an assessment, follow the steps below.

Step	Action
1	Click <b>Preview</b> .
2	Add a point value for each question.
3	Click either <b>Save</b> or <b>Save and Make Available</b> .

## Add/Modify Questions – Short Answer/Essay Question

### Overview

After selecting the question type the Add/Modify Question page appears. The information required on this page varies depending on the question type selected. This section discusses the Short Answer/Essay question and answer. For the short answer/essay question, advanced functions are available.



**Note:**

For more information regarding the advanced functions, please see the section called [Advanced Functions](#).

### Add/Modify Question page Short Answer/Essay

Click **Submit** on the Add Question to Assessment page and the Add/Modify Question page will appear as shown below.

The screenshot shows the 'Add/Modify Question(s)' page in Blackboard. The breadcrumb trail at the top is: COURSES > HIST200 > CONTROL PANEL > ASSESSMENT MANAGER > ADD/MODIFY QUESTION(S). The page title is 'Add/Modify Question(s)'. There are two tabs: 'Normal' and 'Advanced'. The 'Short Answer/Essay Question' section is active. It contains a 'Question Text' field with the text 'Discuss the factors that led the Irish to immigrate to the US.' Below this is an 'Answer' section with a text input field and a prompt: 'Enter an example of an answer to assist graders and students in determining the value of a student answer.' At the bottom is an 'Options' section.

### Available functions

The table below describes the available functions on the Add/Modify Question page for Short Answer/Essay Question.

To . . .	click. . .
create another question	<b>Add New Question.</b> The Add Question to Assessment page will appear.
complete or to preview the assessment or survey	<b>Preview.</b> The Assessment Builder page will appear.

*Continued on next page*

## Add/Modify Questions – Short Answer/Essay Question, continued

### Entry field

The table below details the entry fields on this page.

Short Answer/Essay Question	
Question text:	Enter the question, as it is to appear on the assessment.
Answers	
Answer value:	Enter an example of an answer.
Options	
Add Category:	Click <b>Add Category</b> to add a category to search for when building an assessment or pool.

### Completing an assessment

To complete an assessment, follow the steps below.

Step	Action
1	Click <b>Preview</b> .
2	Add a point value for each question.
3	Click either <b>Save</b> or <b>Save and Make Available</b> .

## Using Questions from Question Pools or Other Assessments

**Overview** After selecting the question type, From Question Pool or Assessment, the Add Questions to Assessment page appears. This section discusses how to use questions from question pools or another assessments.

**Add Question to Assessment page** Click **Submit** on the Create/Modify Assessment page and the Add Question to Assessment page as shown below will appear.

**Entry field** The table below details the entry fields on this page.

Select Question Type	
<b>Question type:</b>	<p>Select from the drop down list one of the following:</p> <ul style="list-style-type: none"> <li>• Select Specific Questions from Pool or Assessment. This option allows the selection and viewing of a pool of questions. For more information see the section that follows.</li> <li>• Select Random Block of Questions. This option searches using the type of question and selecting a pool.</li> </ul>



*Continued on next page*



## Using Questions from Question Pools or Other Assessments, continued

### Select Specific Questions from Pool or Assessment

The Select Specific Questions from Pool or Assessment option allows the selection and viewing of a pool of questions. The table below describes how to use the Select specific Questions from Pool or Assessments.

Step	Action
1	Click the check box to select one or more pool and assessment to use in the search. Click <b>Submit</b>
2	Define the types of questions, such as multiple-choice or fill in the blank to narrow the search. Define a keyword to further narrow the search.  <div>  <p><b>Hint:</b> Hold down the SHIFT key to select more than one question type.</p> </div> Click <b>Submit</b> . The Search Result displays.
3	Click <b>Preview</b> to view the question, answer, correct feedback, and incorrect feedback.  <div>  <p><b>Hint:</b> Click the drop-down arrows to view the search criteria that were used.</p> </div>
4	Select the questions that are to be added to the assessment by checking the check box. Click <b>Submit</b> . The questions are added to the bottom of the Assessment Manager Builder page.
5	Enter point value for each question.

*Continued on next page*


## Using Questions from Question Pools or Other Assessments, continued

### Select Specific Questions from Pool or Assessment (continued)

Step	Action	
6	Use the table below to complete the add question from pool process.	
	<b>To ...</b>	<b>...</b>
	complete the assessment	enter point values for each question. Click <b>Save</b> or <b>Save and Make Available</b> .
	cancel the assessment	click <b>Cancel</b> .
	add another question	click <b>Add Item</b> .

### Select Random Block of Questions

The Select Random Block of Questions from Pool option allows the assessment to select random questions from a pool each time the assessment is completed. The table below describes how to use the Select Random Block of Questions from Pool option is selected.

Step	Action	
1	Select the types of questions and pools to include in the search.	
	 <p><b>Hint:</b></p>	Hold down the SHIFT key to select more than one question type.
	Click <b>Submit</b> . The Select Random Block page appears.	
2	Enter the number of questions to be selected. The assessment will randomly select this number of questions from the indicated pool each time the assessment is completed. Click <b>Submit</b> .	

*Continued on next page*

## Using Questions from Question Pools or Other Assessments, continued


### Select Random Block of Questions (continued)

Step	Action	
3	Use the table below to complete the add question from pool process.	
	<b>To ...</b>	<b>...</b>
	complete the assessment	enter point values for each question. Click <b>Save</b> or <b>Save and Make Available</b> .
	cancel the assessment	click <b>Cancel</b> .
	add another question	click <b>Add Item</b> .

## Set Availability Page

### Overview


The Set Availability page allows an instructor to indicate the availability of an assessment. In addition other options such as whether or not to show the correct answer and whether or not to set a time limit for an assessment and to indicate the time limit are available.

 <p><b>Note:</b></p>	<p>Assessments that are not available are not viewable from the Online Gradebook.</p>
---	---

### Set Availability page

Click **Set Availability** on the Assessment Manager page. The Set Availability page will appear as shown below.

COURSES > HIST600 > CONTROL PANEL > ASSESSMENT MANAGER > SET AVAILABILITY

 **Set Availability**

---

**1 Assessment Availability Information**

You can make your assessment "Available" or "Not Available" for access by users. If you are making this assessment "Available", you will need to designate the option details for this assessment. If you are making this assessment "Unavailable", you will be removing access to this assessment. **By making this assessment "Unavailable" you will lose any grade information that has already been associated with this assessment.**

**Name:** Irish American History Exam 3

**Description:** This is the third of four exams.

**Status:** **Not Available**

Make Assessment Available? ☐ Yes ☒ No

---

**2 Options**

☐ **Show detailed result:** Show your students the results for each question instead of simply their final grade.

☐ **Reveal correct answer:** Show your students the correct answer for each question. (Shown only when Show Detailed Result checked.)

☐ **Feedback enabled:** Allow your students to view the feedback that you have entered for each question. (Shown only when Show Detailed Result and Reveal Correct Answer checked.)

☐ **Allow multiple attempts:** Allow your students to take this assessment multiple times.







☐ **Set time for quiz:** Students are shown a running clock and warned when the time limit is approaching.  
 Hours:  Minutes:

*Continued on next page*

## Set Availability Page, continued

### Entry fields


The table below details the entry fields on the Set Availability page.

Assessment Availability Information			
<b>Make assessment available:</b>	<p>Click <b>Yes</b> or <b>No</b> to control the assessment availability.</p> <p>Click <b>Yes</b> and the following two questions appear:</p> <ul style="list-style-type: none"> <li>• Generate an Announcement? Click <b>Yes</b> and the assessment will appear in the Announcement area.</li> <li>• Place a link. Select from one of the following options: <ul style="list-style-type: none"> <li>• Course Information</li> <li>• Course Documents</li> <li>• Assignments</li> <li>• Books</li> </ul> </li> </ul>		
Options			
<b>Show detail result:</b>	Select this check box to show the detail results of the test. If this check box is not selected, only the final grade will be shown.		
<b>Reveal correct answer:</b>	<p>Select this option to show the correct answer.</p> <table border="1"> <tr> <td>   <i>Note:</i> </td><td>This option is only available when <b>Show detail result</b> has been selected.</td></tr> </table>	 <i>Note:</i>	This option is only available when <b>Show detail result</b> has been selected.
 <i>Note:</i>	This option is only available when <b>Show detail result</b> has been selected.		
<b>Feedback enabled:</b>	<p>Select this option to indicate that students may view feedback that the instructor has added.</p> <table border="1"> <tr> <td>   <i>Note:</i> </td><td>This option is only available when <b>Show detail result</b> and <b>Reveal correct answer</b> has been selected.</td></tr> </table>	 <i>Note:</i>	This option is only available when <b>Show detail result</b> and <b>Reveal correct answer</b> has been selected.
 <i>Note:</i>	This option is only available when <b>Show detail result</b> and <b>Reveal correct answer</b> has been selected.		

*Continued on next page*

## Set Availability Page, continued

### Entry fields (continued)

Options	
<b>Allow multiple attempts:</b>	Select this option to allow students to take this assessment or survey multiple times.
<b>Set time for quiz:</b>	Select this option to time the quiz. This option provides students with a running clock and a warning when time is up. Enter the hours and minutes that are to be allowed for the quiz.
<b>Password protect:</b>	<div>Select this option to require a password. Enter a password.</div> <div><div><p><b>Important:</b></p></div><div>If the password is left blank, the system will not require a password.  Spaces are not allowed.</div></div>


## Advanced Functions

### Overview


The previous sections described the normal option for each type of question. Also available on each page is the option to use more advanced functions. This section describes the advanced functions.

### Add/Modify Question page for advanced multiple choice

Click **Advanced** on the Add/Modify Question page and the Advanced Add/Modify Question page as shown below will appear.

 <p><b>Note:</b></p>	<p>Below is an example of the Advanced Multiple Choice Question page.</p>
---	---

COURSES > HIST600 > CONTROL PANEL > ASSESSMENT MANAGER > ADD/MODIFY QUESTION(S)

 **Add/Modify Question(s)**

Normal **Advanced**

**1 Multiple Choice Question**

**Question Text:**

Use the Web site below to answer the following question. How much of Ireland's land surface is made up of peatland?

☒ Smart Text ☐ Plain Text ☐ HTML

**Question Image/File:**

**Question Link Name:**

**Question Link URL:**

**2 Answers**

### Available functions




The available functions on this page, are described in the table below.

To ...	click ...
add an image or file	<b>Add Image/File.</b> The Attach File to Question page will appear.

*Continued on next page*

## Advanced Functions, continued

### Available functions (continued)

To ...	click ...		
remove an image or file	<p><b>Remove</b> next to the image or file. A warning pop-up window appears.</p> <table border="1"> <tr> <td>  <p><b>Warning:</b></p> </td><td>This action is irrevocable.</td></tr> </table>	 <p><b>Warning:</b></p>	This action is irrevocable.
 <p><b>Warning:</b></p>	This action is irrevocable.		
modify an image or file	<p><b>Modify</b> next to the assessment or survey. The Modify Assessment page will appear.</p>		
add a new category for this question	<p><b>Add Category.</b> The Categorize Question page allows instructors to organize questions for easier future use.</p>		

### Entry fields

The table below details the entry fields on this page.


Multiple Choice Question	
<b>Question Text:</b>	<p>Enter the question, as it is to appear on the assessment. Select a text type for the description from the following options:</p> <ul style="list-style-type: none"> <li>Smart Text: Displays text as written and creates links to URLs and email addresses that appear in the text.</li> <li>Plain Text: Displays text as written</li> <li>HTML: Displays text as coded using HTML tags.</li> </ul>
<b>Question Image/File:</b>	Click <b>Add Image/File</b> to include an image or file as part of the question.
<b>Question Link Name:</b>	Enter the link name, as it is to appear as part of the question.
<b>Question Link URL:</b>	Enter the location of the image or file.

*Continued on next page*



## Advanced Functions, continued

### Entry fields (continued)

Answer	
<b>Number of Answers:</b>	<p>Enter the number of answers to choose from.</p> <div>  <p>The maximum number of answers is 20.</p> </div> <p><i>Note:</i></p>
<b>Correct Answer:</b>	Click the correct answer option.
<b>Answer Value:</b>	Enter the answers to choose from in the <b>Answer Value</b> box.
Options	
<b>Correct Response:</b>	Enter a response that is to appear if the student selects the correct answer.
<b>Incorrect Response:</b>	Enter a response that is to appear if the student selects the incorrect answer.
<b>Add Category:</b>	Select a category type that can be used to search for this question when using a question.

## Assessment Manager – Modify Assessments

### Preview an Assessment


#### Overview

Instructors have the ability to take an assessment to observe the assessment in action. This is done through the **Preview** option available in the Assessment area.

#### Preview Assessment

Click **Preview** from the Assessment Manager page to view and take an assessment. The Preview Assessment page will appear as shown below.

[COURSES](#) > [HIST600](#) > [CONTROL PANEL](#) > [ASSESSMENT MANAGER](#) > PREVIEWASSESSMENT

 **Preview Assessment**

**Name:** Irish-American Histroy Exam

**Instructions:** Please answer each question below.

Question 1	Multiple Choice	(10 points)
<b>Question:</b>	What year did the "great" potato famine take place?	
	<input type="radio"/> 1910	
	<input type="radio"/> 1845	
	<input type="radio"/> 1865	
	<input type="radio"/> 1900	

Question 2	Multiple Choice	(10 points)
<b>Question:</b>	When did the first Viking raid occur in Ireland?	
	<input type="radio"/> 795	
	<input type="radio"/> 950	
	<input type="radio"/> 650	
	<input type="radio"/> 625	

## Assessment Builder Page

### Overview

Once an assessment has been saved, modifications may be made using the Assessment Builder page.

### Assessment Builder page

Click **Modify** on the Assessment Manager page. The Assessment Builder page will appear as shown below.

COURSES > HIST600 > CONTROL PANEL > ASSESSMENT MANAGER > ASSESSMENT BUILDER

### Assessment Builder

**Name:** Irish-American History Exam Modify

**Description:**

**Instructions:** Please answer each question below. Modify

**Question 1** Multiple Choice 10 Points

**Question:** What year did the "great" potato famine take place?

**Answer:** ☒ 1910  
☒ 1845  
☒ 1865  
☒ 1900

**Question 2** Multiple Choice 10 Points

**Question:** When did the first Viking raid occur in Ireland?


**Answer:** ☒ 795  
☒ 950  
☒ 650  
☒ 825

*Continued on next page*

## Assessment Builder Page, continued

### Available functions

The functions available on this page are described in the table below.

To . . .	click . . .
add another item	<b>Add Item.</b> The Add/Modify Question page will appear.
make modifications	<b>Modify.</b> The Add/Modify Question page will appear.
order the questions	the down-arrow and select the order for the questions to appear.
remove a question	<b>Remove</b> next to the question. A confirmation box will appear. Click <b>Ok</b> . <div>  <p>This action is irreversible.</p> </div> <p><b>Warning:</b></p>

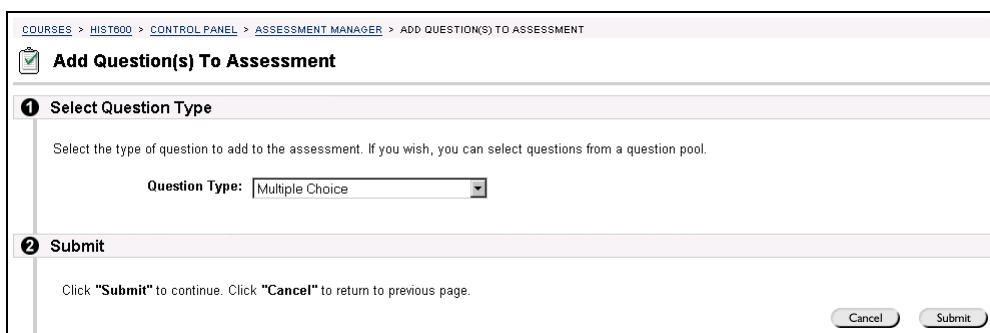
## Add Item

### Overview

Instructors create and modify assessments and surveys through the Assessment Manager page. This section describes how to add an item to an existing assessment or survey.

### Add Question to Assessment page

Click **Add Item** on the Assessment Builder page. The Add Question to Assessment page will appear as shown below.



### Entry fields

The table below details the entry fields on the Add Question to Assessment page.

Select Question Type	
Question type	<p>Select the type of question that is to be used as a question in the assessment.</p> <p>Click <b>Submit</b>. The Add/Modify Question page as determined by the question type will appear.</p> <p>Go to the section that describes how to complete the steps for the question type entered.</p>

## Assessment Manger - Categorizing Questions

### Categorize Question Page

#### Overview

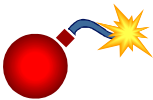
Instructors have the option to create categories for the question to help organize the question for future use. The Categorize Question page allows the instructor to add a question to multiple categories and to remove a question from a category. Also from this page the Category Manager page may be accessed where new categories may be created.

#### Categorize Question page

Click either **Add Category** or **Modify** on the advance question page. The Categorize Question page will appear as shown below.

#### Available functions

The table below details the available functions on the Categorize Question page.

To . . .	click . . .
add a question to a category	the drop-down arrow and select a category for the question. Click <b>Add</b> .
remove an image or file	<b>Remove</b> next to a category the question is currently categorized in. A warning pop-up window appears. <div>  <p>This action is irrevocable.</p> </div>
add a new category	<b>Category Manager</b> .

## Category Manager Page

### Overview


Instructors may add new categories, modify existing categories, or remove categories using the Category Manager page.

### Category Manager page

Click **Category Manger** from the Categorize Question page. The Category Manager page will appear as shown below.

### Available functions

The table below details the available functions on the Category Manager page.


To ...	click ...
add a new category	Enter a new category name and click <b>Add</b> .
modify an existing category	Modify. The Categorize Question page will appear.
remove an existing category	<p><b>Remove</b> next to the image or file. A warning pop-up window appears.</p> <div>  <p><b>Warning:</b> This action is irrevocable.</p> </div>

## Pool Manager

### Pool Manager Page

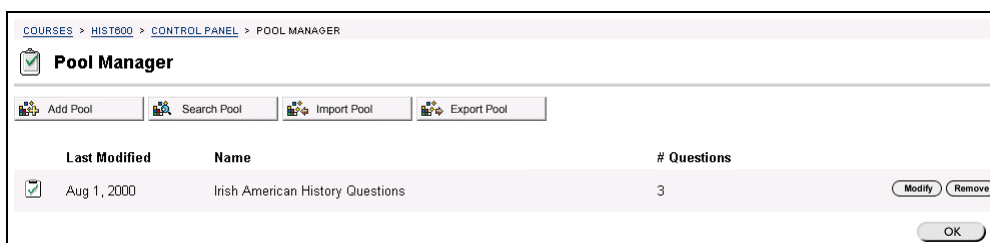
#### Overview

The Pool Manager Area allows instructors to store questions for repeated use.

 <b>Note:</b>	<p>Pools are course specific although pools from other courses can be imported.</p>
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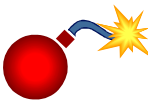
#### Pool Manager

Click **Pool Manager** from the Assessments section of the Instructor Control Panel. The Pool Manager page will appear as shown below.



#### Available functions

The table below describes the available functions on this page.

To ...	click ...
add or modify a pool	<b>Add Pool.</b> The Add/Modify Pool page will appear.
search for a pool	<b>Search Pool.</b> The Add Pool page will appear.
import a pool	<b>Import Pool.</b> The Pool Import page will appear.
export a pool	<b>Export Pool.</b> The Pool Export page will appear.
modify a pool	<b>Modify.</b> The Modify Pool page will appear.
remove a pool	<b>Remove.</b> A confirmation box will appear. <div>  <p>This action is irreversible.</p> </div>
	<b>Warning:</b>



## Add or Modify Pool

### Overview

The Search Pool page allows instructors to search pools and assessments for questions. This section describes how to use the Add/Modify Pool page.

### Pool Properties page

Click **Add Pool** on the Pool Manager page. The Add/Modify Pool page will appear as shown below.

COURSES > HIST600 > CONTROL PANEL > POOL MANAGER > POOL PROPERTIES

**Pool Properties**

**1 Name and Description**

Name:

Description:

**2 Submit**

Click "Submit" to continue. Click "Cancel" to return to the previous page.

Cancel Submit

*Continued on next page*

## Add or Modify Pool, continued

### Entry fields

The table below details the entry fields on the Add/Modify Pool page.


Enter Name and Description	
<b>Name:</b>	Enter the name of the pool.
<b>Description:</b>	<p>Enter a brief description of the pool.</p> <p>Click <b>Submit</b> and the Add/Modify Pool page will appear requesting the question type.</p> <p>Choose the question type by clicking the drop-down arrow and selecting a question type from the list and click <b>Submit</b>.</p> <p>For more information on adding a new question, refer to the Assessment Manager section.</p>

## Search Pool Page

**Overview** The Search Pool page may be used to search for questions that have been added to a pool or questions in assessments. This section details the Search Pool page.

**Search Pool page** Click **Search Pool** on the Pool Manager page. The Search Pool page will appear as shown below.

**Entry fields** The table below details the entry fields on the Search Pool page.

Select Pools to Search	
<b>Pools:</b>	<p>Select a pool to search.</p> <div style="border: 1px solid black; padding: 10px; margin: 10px 0;">  <p>You can preview the pool and the questions in the pool by clicking <b>Preview</b>.</p> </div> <p><i>Note:</i></p> <p>Click <b>Submit</b>. The Search Pool page, which allows the search to be narrowed, will appear.</p>

## Search Pool – Select Question

### Overview

This section describes the Search Pool page once a pool of questions has been selected for searching.

### Search Pool page – select question

Click **Submit** on the Search Pools page. The Search Pool page will appear as shown below.

COURSES > HIST600 > CONTROL PANEL > POOL MANAGER > SEARCH POOLS

### Search Pools

#### 1 Search For Question(s)

Select one or more categories, question types, or question text to use as search criteria.

Related Categories: **ALL**

Question Type: ☒ All ☐ Fill in the Blank  
☐ Multiple Choice ☐ True/False

Keywords:

#### 2 Submit

Click "Submit" to finish. Click "Cancel" to return to the previous page.



Cancel Submit

*Continued on next page*

## Search Pool – Select Question, continued

### Entry fields

The table below details the entry fields on the Search Pool page.

Search for Question(s)	
<b>Related Categories:</b>	<p>Select the categories that are to be included in the search.</p> <div>  <p>For the most comprehensive search select ALL. To narrow the search, select pertinent categories.</p> <p><i>Note:</i></p> </div>
<b>Question Type:</b>	<p>Select the types of questions, such as multiple choice and/or short answer to be included in the search.</p> <div>  <p>Hold down the <b>shift</b> key to select more than one question type.</p> <p><i>Hint:</i></p> </div>
<b>Keywords:</b>	<p>Enter a keyword to narrow the search based on a word that is in the questions.</p> <p>Click <b>Submit</b>. The Pool Search page, which displays the search results, will appear.</p>

## Pool Search – Search Results

### Overview

The Pool Search – Search Results page displays the result of the search. This page may be used to review the search criteria that were entered, to preview the questions, and to modify the questions.

### Pool Search page – Search Results

Click **Submit**. The Pool Search page will appear as shown below.

COURSES > HIST600 > CONTROL PANEL > POOL MANAGER > SEARCH POOLS

**Search Pools**

**Search Results**

Located 3 Questions Matching Criteria:

Question Category: [v] Question Type: [v] Text: [v]

Type	Text	Owner	Name	
1 FIB	What year did the Irish immigrate to the US due to the "Great" potato famine?	Pool	Irish American History Questions	<a href="#">Preview</a> <a href="#">Modify</a> <a href="#">Remove</a>
2 MC	What percentage of the Irish people are Catholic?	Pool	Irish American History Questions	<a href="#">Preview</a> <a href="#">Modify</a> <a href="#">Remove</a>
3 TF	There were more than one potato famine.	Pool	Irish American History Questions	<a href="#">Preview</a> <a href="#">Modify</a> <a href="#">Remove</a>

[Cancel](#) [OK](#)

### Entry fields

The table below details the entry fields on the Search Pool page.

Search Results	
<b>Question Category:</b>	Click the drop-down arrow to view the categories that were selected for the search.
<b>Question Type:</b>	Click the down arrow to view the type of questions that were included in the search.
<b>Text:</b>	Click the drop-down arrow to view the text or keyword that was entered for the search.
	Click the <b>OK</b> button. The Pool Manager page will return.

## Pool Import Page

**Overview** Instructors may import questions for use in assessments. This section describes how to import a pool using the Pool Import page.

**Pool Import page** Click **Import Pool** on the Pool Manager page. The Pool Import page will appear as shown below.

COURSES > HIST000 > CONTROL PANEL > POOL MANAGER > POOL IMPORT

**Pool Import**

**1 Import Question Pool**

Click the **Browse** button to locate a file to import.

Pool to import:  **Browse...**

**2 Submit**

Click "**Submit**" to finish. Click "**Cancel**" to end this process and return to the top of Pool Manager.

**Cancel** **Submit**

**Entry field** The table below details the entry fields on the Import Pool page.

Import Question Pool	
<b>Pool to import:</b>	Enter the path to the pool or click <b>Browse</b> to locate the path.  Click <b>Submit</b> . The Receipt: Success page will appear.

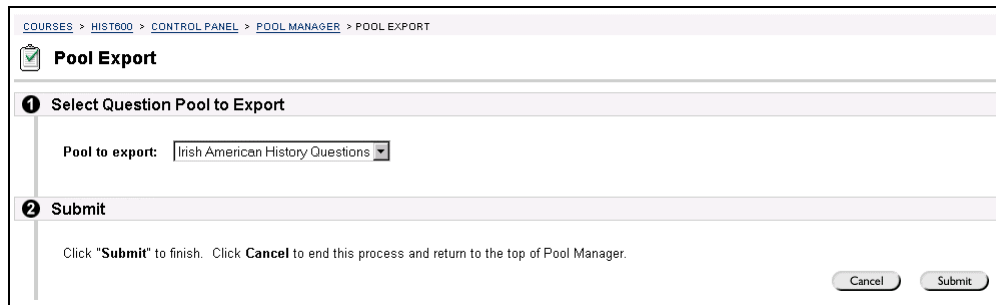
## Export Pool Page

### Overview

Questions may be archived for future use by using the Export Pool page. This section describes the Export Pool page.

### Pool Export

Click **Export Pool** on the Pool Manager page. The Pool Export page as shown below will appear.



### Entry field

The table below details the entry fields on the Export Pool page.

Select Question Pool to Export	
Pool to export:	Select the pool of questions to be exported.  Click <b>Submit</b> . The Receipt: Success page will appear.




## Online Gradebook

### Online Gradebook Page

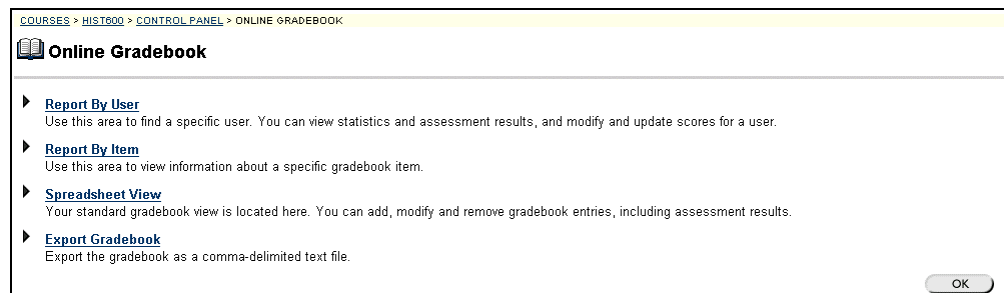
#### Overview

The Online Gradebook posts all student grades associated with assessments. The Online Gradebook also accommodates scores for essay questions and grades for work completed outside of Blackboard 5. The grades should be entered in numeric format such as 90 or 92.5.

 <b>Note:</b>	Assessments that are not available are not viewable from the Online Gradebook.
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#### Online Gradebook page

Click **Online Gradebook** from the Assessments section of the Instructor Control Panel. The Online Gradebook page will appear as shown below.



The screenshot shows the 'Online Gradebook' page within a Blackboard interface. At the top, a breadcrumb trail reads 'COURSES > HIST600 > CONTROL PANEL > ONLINE GRADEBOOK'. Below this is a header with a book icon and the text 'Online Gradebook'. The main content area contains four expandable sections, each with a right-pointing triangle icon:

- Report By User**: Use this area to find a specific user. You can view statistics and assessment results, and modify and update scores for a user.
- Report By Item**: Use this area to view information about a specific gradebook item.
- Spreadsheet View**: Your standard gradebook view is located here. You can add, modify and remove gradebook entries, including assessment results.
- Export Gradebook**: Export the gradebook as a comma-delimited text file.

An 'OK' button is located in the bottom right corner of the page.

#### Available functions

The following functions are available from the Online Gradebook page:

- ▶ **Report by User**  
Find a specific user and view statistics, assessment results, and modify/update scores for a user.
- ▶ **Report By Item**  
Find a specific gradebook item and view statistics, users scores, and modify/update scores for a user.
- ▶ **Spreadsheet View**  
View a standard spreadsheet view.
- ▶ **Export Gradebook**  
Export gradebook information such as name and items in a comma-delimited file.

## How to use the Online Gradebook

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### Overview

The Online Gradebook posts all student grades associated with assessments. The gradebook also accommodates scores for essay questions and grades for work outside of the Blackboard 5 platform. This section provides an overview for how to add a gradebook item, how to enter a grade for a student, how to view a student's statistics, and how to view statistics for a gradebook item. The sections that follow detail the Online Gradebook pages.



**Note:**

Students and assessments are automatically entered in the gradebook by the system. The steps below are for gradebook items that are not Blackboard 5 assessments and for essay and short answer questions.

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*Continued on next page*

## How to use the Online Gradebook, continued

### How to add a gradebook item

To add a gradebook item that is not a Blackboard 5 assessment, follow the steps below.

Step	Action																																																
1	Access the Online Gradebook page from the Assessment section of the Instructor Control Panel.																																																
2	<p>Click <b>Spreadsheet View</b>. An example of the Spreadsheet View page is shown below.</p> <div><p>COURSES &gt; HIST000 &gt; CONTROL PANEL &gt; ONLINE GRADEBOOK &gt; SPREADSHEET VIEW</p><p> <b>Spreadsheet View</b></p><p> Add Item  Modify Item  Remove Item</p><p>Students whose last names begin with: <input type="text" value="Show All"/></p><p>Items that are grouped by: <input type="text" value="Show All"/> <input type="button" value="Search"/></p><table><thead><tr><th></th><th>Bonus Quiz</th><th>Book Report</th><th>Irish-American History Exam</th><th>Survey of the Trip to Ireland</th><th>Total Points</th></tr><tr><th></th><th>Quiz</th><th>Paper</th><th>Quiz</th><th>Survey</th><th></th></tr></thead><tbody><tr><td>Clinton, William</td><td>-</td><td>-</td><td>50</td><td>✓</td><td>50</td></tr><tr><td>Doe, Jane</td><td>-</td><td>-</td><td>60</td><td>✓</td><td>60</td></tr><tr><td>McEntire, Laura</td><td>-</td><td>-</td><td>-</td><td>-</td><td>0</td></tr><tr><td>Smith, Beth</td><td>!</td><td>-</td><td>30</td><td>✓</td><td>30</td></tr><tr><td>Smith, John</td><td>-</td><td>-</td><td>20</td><td>✓</td><td>20</td></tr><tr><td>Points Possible</td><td>25</td><td>100</td><td>60</td><td>N/A</td><td>185</td></tr></tbody></table><div><p><input checked="" type="checkbox"/> Completed</p><p><input type="checkbox"/> No Information</p><p><input type="checkbox"/> Needs Grading</p></div><p><input type="button" value="OK"/></p></div>		Bonus Quiz	Book Report	Irish-American History Exam	Survey of the Trip to Ireland	Total Points		Quiz	Paper	Quiz	Survey		Clinton, William	-	-	50	✓	50	Doe, Jane	-	-	60	✓	60	McEntire, Laura	-	-	-	-	0	Smith, Beth	!	-	30	✓	30	Smith, John	-	-	20	✓	20	Points Possible	25	100	60	N/A	185
	Bonus Quiz	Book Report	Irish-American History Exam	Survey of the Trip to Ireland	Total Points																																												
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Smith, Beth	!	-	30	✓	30																																												
Smith, John	-	-	20	✓	20																																												
Points Possible	25	100	60	N/A	185																																												
3	<p>Click <b>Add Item</b>.</p> <ul style="list-style-type: none"><li>• Enter a name of the gradebook item.</li><li>• Select a type that describes the gradebook item.</li><li>• Enter the points possible.</li><li>• Indicate if the gradebook item is to be available to students for viewing.</li><li>• Click <b>Submit</b>. The Receipt: Add Gradebook Item page will appear to indicate that the item was successfully entered.</li></ul>																																																

*Continued on next page*

## How to use the Online Gradebook, continued

### How to enter grades

Follow the steps below to enter grades.

Step	Action										
1	Access the Online Gradebook page from the Instructor Control Panel.										
2	Click Spreadsheet View.										
3	Use the table below to navigate the options on this page. <table border="1"> <thead> <tr> <th>To...</th><th>Select...</th></tr> </thead> <tbody> <tr> <td>view all students in the gradebook</td><td>show all from the drop-down list.</td></tr> <tr> <td>limit the number of students' names that are viewed</td><td>a letter that the students' last name begins.</td></tr> <tr> <td>view all items in the gradebook</td><td>show all from the drop-down list.</td></tr> <tr> <td>limit the number of gradebook items to those of a particular type</td><td>a category that describes the items.</td></tr> </tbody> </table> <p>Click <b>Go</b>.</p>	To...	Select...	view all students in the gradebook	show all from the drop-down list.	limit the number of students' names that are viewed	a letter that the students' last name begins.	view all items in the gradebook	show all from the drop-down list.	limit the number of gradebook items to those of a particular type	a category that describes the items.
To...	Select...										
view all students in the gradebook	show all from the drop-down list.										
limit the number of students' names that are viewed	a letter that the students' last name begins.										
view all items in the gradebook	show all from the drop-down list.										
limit the number of gradebook items to those of a particular type	a category that describes the items.										
4	Enter the grade. <ul style="list-style-type: none"> <li>Find the box that corresponds to the student's name and gradebook item that a grade is to be added or modified. Click the box. A new page will appear.</li> <li>Enter the correct grade in the Score box or if modifying a grade update the Points given.</li> <li>Click <b>Submit</b>. A Receipt: Update Single Grade will appear.</li> </ul>										

### How to view statistics for a single student

Follow the steps below to view statistics for a single student.

Step	Action
1	Access the Online Gradebook page from the Instructor Control Panel.
2	Click <b>Report By User</b> .
3	Complete a search.
4	Click <b>Properties</b> next to the student's name to view the statistics for that student. The student's statistics are displayed in the upper left hand corner. Each gradebook item for the student is displayed on the bottom of the page.
5	Click <b>OK</b> to return to the Online Gradebook page.

*Continued on next page*

## How to use the Online Gradebook, continued

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### How to view statistics for a gradebook item

Follow the steps below to view statistics for a gradebook item.

Step	Action
1	Access the Online Gradebook page from the Instructor Control Panel.
2	Click <b>Report By Item</b> .
3	Complete a search by either item name or by item type.
4	Click <b>Properties</b> next to the item to view the statistics. The item's statistics are displayed in the upper left hand corner. Each student's grade displays on the bottom of the page.
5	Click <b>OK</b> to return to the Online Gradebook page.

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## Report By User Page

### Overview

Instructors may create a report of a student's grades by using the Report by User page. Information included on the report includes:

- Statistics on a users average points and total points.
- Student's scores per assignment or quiz.

### Report by User page

Click **Report by User**. The Report by User page will appear as shown below.

### Entry fields

The table below details the entry fields on the Report by User page.

To ...	Then ...
search for a user using the user's last name or user's ID	<ul style="list-style-type: none"> <li>• Select the Search tab.</li> <li>• Enter either a last name or a user ID.</li> <li>• Select either the <b>Last Name</b> or <b>User ID</b> option. All matching entries will be displayed.</li> </ul>
search for a group of last names that start with a particular letter or a user ID that starts with a particular number	<ul style="list-style-type: none"> <li>• Select the A-Z, 0-9 tab.</li> <li>• Click on the first letter of the last name or on the first number of the user's ID. All matching entries will be displayed.</li> </ul>
search using a value found in the user's name	<ul style="list-style-type: none"> <li>• Select the Advanced tab</li> <li>• Enter a value in the Containing: field.</li> <li>• The search will return all users with that value in their User Name.</li> <li>• Click the check boxes and select values from the drop-down list to narrow the search.</li> </ul>
list all users	<ul style="list-style-type: none"> <li>• Select the tab.</li> <li>• Click <b>List All</b> to list all the names enrolled. All entries will be displayed.</li> </ul>

*Continued on next page*

## Report By User Page, continued

**Report By User** The matching entries display on the Report By User page as shown below.

COURSES > HIST600 > CONTROL PANEL > ONLINE GRADEBOOK > REPORT BY USER

**Report By User**

SEARCH A-Z, 0-9 ADVANCED LIST ALL

**NOTE:** Depending on the number of records, this function may take some time to process. Click the List All button to show the list.

List All

**5 user(s) located**  
Displaying records 1-5

NAME	USER NAME	E-MAIL	COURSE ROLE
Clinton, William	wclinton	<a href="mailto:wclinton@yourinstitution.com">wclinton@yourinstitution.com</a>	Student
Doe, Jane	jddoe	<a href="mailto:jdoe@yourinstitution.com">jdoe@yourinstitution.com</a>	Student
McEntire, Laura	lmcintire	<a href="mailto:lmcentire@blackboard.com">lmcentire@blackboard.com</a>	Student
Smith, Beth	bsmith	<a href="mailto:bsmith@yourinstitution.com">bsmith@yourinstitution.com</a>	Student
Smith, John	jssmith	<a href="mailto:jsmith@yourinstitution.com">jsmith@yourinstitution.com</a>	Student

Properties Properties Properties Properties Properties

OK

### Available functions

The table below details the available functions on the Report by User page.


To . . .	click . . .
view an overall snapshot of a users performance	<b>Properties.</b> The top of the page provides statistics on a users average points and total points. The table below the statistics provides user scores per assignment or quiz. Instructors have the option to update or change an user's score from the User page.
send an email to a user	email address. A new blank email message page with the user's address in the To field appears.
return to the Online Gradebook page	<b>OK</b> button.

*Continued on next page*

## Report By User Page, continued

**Report example** Below is an example of the Report by User.

[COURSES](#) > [HIST600](#) > [CONTROL PANEL](#) > [ONLINE GRADEBOOK](#) > [REPORT BY USER](#) > REPORT FOR BETH SMITH

 **Report for Beth Smith**

**User Statistics**  
Average Points/Assessment: 6  
Assessment Average: 14.63414%  
Total Points: 30

**Scores**

Date	Item	Score	Points Possible	Class Avg.
Aug 1, 2000	Bonus Quiz (Quiz)	!	25	N/A
Sep 7, 2000	Irish American History Exam 3 (Quiz)	-	0	N/A
Sep 7, 2000	Irish American History Exam 3 (Quiz)	-	0	N/A
Sep 6, 2000	Irish-American History Exam 2 (Quiz)	-	120	N/A
Aug 1, 2000	Irish-American History Exam (Quiz)	30	60	34
Aug 1, 2000	Survey of the Trip to Ireland (Survey)	✓	N/A	N/A

[Cancel](#) [Submit](#)



## Report By Item Page

### Overview

Instructors may create a report of students' grades by gradebook item by using the Report by Item page. The report includes information such as:

- Students' average points and total points.
- Student's scores per assignment or quiz.

### Report by Item page

Click **Report by Item**. The Report by Item page will appear as shown below.

### Entry fields

The table below details the entry fields on the Report by Item page.


To ...	Then ...
search for a user using the user's last name or user's ID	<ul style="list-style-type: none"> <li>• Select the Search tab.</li> <li>• Enter either a last name or a user ID.</li> <li>• Select either the <b>Last Name</b> or <b>User ID</b> option. All matching entries will be displayed.</li> </ul>
search for a group of last names that start with a particular letter or a user ID that starts with a particular number	<ul style="list-style-type: none"> <li>• Select the A-Z, 0-9 tab.</li> <li>• Click on the first letter of the last name or on the first number of the user's ID. All matching entries will be displayed.</li> </ul>
list all users	<ul style="list-style-type: none"> <li>• Select the tab.</li> <li>• Click <b>List All</b> to list all the names enrolled. All entries will be displayed.</li> </ul>

*Continued on next page*

## Report By Item Page, continued

### Report By Item example

The matching entries display on the Report By Item page as shown below.

COURSES > HIST600 > CONTROL PANEL > ONLINE GRADEBOOK > REPORT BY ITEM > REPORT FOR IRISH-AMERICAN HISTROY EXAM		
 <b>Report for Irish-American Histroy Exam</b>		
<b>Item Statistics</b>		
Total Points:	170	
Mean:	34	
Standard Deviation:	18.5472369909914	
Variance:	344	
High:	60	
Low:	10	
<a href="#">Detailed Analysis</a>		
<b>Scores</b>		
<b>Date</b>	<b>Student</b>	<b>Score</b>
Aug 8, 2000	Clinton, William	50
Aug 8, 2000	Doe, Jane	60
Aug 1, 2000	McEntire, Laura	-
Aug 8, 2000	Smith, Beth	30
Aug 8, 2000	Smith, John	20

### Available functions

The table below details the available functions on this Report by User page.

To ...	click ...
view an overall snapshot of an items statistics	<b>Properties.</b> The top of the page provides statistics on users' average points and total points. The table below the statistics provides user's scores per assignment or quiz. Instructors have the option to update or change a user's score on this page.
return to the Online Gradebook page	<b>OK.</b>

*Continued on next page*

## Report By Item Page, continued

**Report example** Below is an example of the Report by Item.

COURSES > HIST600 > CONTROL PANEL > ONLINE GRADEBOOK > REPORT BY ITEM > REPORT FOR IRISH-AMERICAN HISTROY EXAM

### Report for Irish-American Histroy Exam

**Item Statistics**

Total Points:	170
Mean:	34
Standard Deviation:	20.7364413533277
Variance:	430
High:	60
Low:	10

[Detailed Analysis](#)

**Scores**

Date	Student	Score
Aug 8, 2000	Beth Smith	30
Aug 8, 2000	John Smith	20
Aug 8, 2000	Jane Doe	60
Aug 8, 2000	William Clinton	50
Aug 1, 2000	Laura McEntire	-

OK

**Detailed Analysis page** Click **Detailed Analysis**, to view statistics for each question on the exam. An example is show below.

### Analysis for Irish-American Histroy Exam

Total Responses = 4

**Question 1: Multiple Choice**

What year did the "great" potato famine take place?

	% Responses
✗ 1910	25%
✓ 1845	75%
✗ 1865	0%
✗ 1900	0%

**Question 2: Multiple Choice**

When did the first Viking raid occur in Ireland?

	% Responses
✓ 795	50%
✗ 950	50%
✗ 650	0%
✗ 625	0%

**Question 3: Multiple Choice**

When did Ireland win its independence?

	% Responses
✗ 1916	25%

## Spreadsheet View Page

### Overview

The spreadsheet is a powerful tool for managing course grades. The Spreadsheet View is used to add gradebook items, add grades, and remove grades.

### Spreadsheet View page

Click **Spreadsheet View** on the Online Gradebook page. The Spreadsheet View page will appear as shown below. Instructors can view grades either by students last name or by items.

COURSES > HIST600 > CONTROL PANEL > ONLINE GRADEBOOK > SPREADSHEET VIEW

**Spreadsheet View**

Add Item Modify Item Remove Item

Students whose last names begin with: Show All

Items that are grouped by: Show All Search

	Bonus Quiz Quiz	Book Report Paper	Irish-American History Exam Quiz	Survey of the Trip to Ireland Survey	Total Points
Clinton, William	-	-	50	✓	50
Doe, Jane	-	-	60	✓	60
McEntire, Laura	-	-	-	-	0
Smith, Beth	!	-	30	✓	30
Smith, John	-	-	20	✓	20
Points Possible	25	100	60	N/A	185

✓ Completed  
 • No Information  
 ! Needs Grading

OK

### Available functions

The table below details the available functions on the Spreadsheet View page.

To ...	click ...
add a gradebook item	<b>Add Item</b> . The Add Gradebook Item page will appear.
modify a grade	<b>Modify Item</b> . The Modify Gradebook Item page will appear.
remove a grade	<b>Remove Item</b> . The Remove Gradebook Item page will appear.
view statistics for a gradebook item	the gradebook item's name.
view statistics for a user	the user's name.
modify a grade	the grade that needs to be modified. The Modify Single Gradebook Item page appears. Make the changes to the grade and click on the <b>Submit</b> button to save the changes.

*Continued on next page*

## Spreadsheet View Page, continued


### Entry fields

The table below details the entry fields on the Spreadsheet View page.

Viewing the Spreadsheet	
<b>Students whose last name begin with:</b>	Select the desired letter to display and click <b>Go</b> to update the spreadsheet view.
<b>Items that are grouped by:</b>	Select the desired item to view by and Click <b>Go</b> to update the spreadsheet view.

### About the legend

The table below details the legend information.

Item	Description
Check mark	The survey has been completed.
Dash	The survey or assessment has not been completed. Therefore there is no information about the gradebook item.
Exclamation point	<p>The exclamation point describes three different situations:</p> <ul style="list-style-type: none"> <li>• Student has taken an exam and a question needs to be graded, usually a short answer or essay question.</li> <li>• Student has taken an exam and for some reason the student did not successfully complete the assessment.</li> <li>• Student has taken a “timed assessment” and has gone over the time limit set by the instructor.</li> </ul> <div>  <p><b>Hint:</b></p> <p>In the case where a student has gone over the time limit, the instructor may select the exclamation point to determine how long the student has gone over the time limit.</p> </div>


## Add or Modify Gradebook Item Page

### Overview

Grades may be added or modified by accessing the Add Gradebook Item page or Modify Gradebook item page. The fields on the Add Gradebook Item page and Modify Gradebook Item page are the same. The Add Gradebook Item page and Modify Gradebook Item page function in a similar manner. The difference being, the Add Gradebook Item page opens with empty fields while the Modify Gradebook Item page opens with populated fields.

### Add Gradebook Item page

Click **Add Grade** to add a new gradebook item. The Add Gradebook Item page will appear as shown below.

 <b>Hint:</b>	Click <b>Modify Grade</b> and the Modify Gradebook Item page will appear. Select the item to modify and click <b>Submit</b> . The Modify Gradebook Item page appears.
---	---

COURSES > HIST600 > CONTROL PANEL > ONLINE GRADEBOOK > SPREADSHEET VIEW > ADD GRADEBOOK ITEM

### Add Gradebook Item

**1 Enter Item Information**

Name:

Type:

Points possible:

**2 Options**

Make item visible to students now: ☒ Yes ☐ No

**3 Submit**

Click "Submit" to finish. Click "Cancel" to end this process and return to the Spreadsheet view.

*Continued on next page*

## Add or Modify Gradebook Item Page, continued

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**Entry fields**

The table below details the entry fields on the Add Gradebook item page.

Enter Item Information	
<b>Name:</b>	Enter the item's name.
<b>Type:</b>	Select the item type, such as homework or test, from the drop-down menu.
<b>Points possible:</b>	Enter the total points possible.

---

## Remove Gradebook Item Page

### Overview

This section describes the Remove Gradebook Item page. The Remove Gradebook Item page may be used to remove grades that were manually entered by the instructor, which are called current items, or to remove grades that were automatically entered by the system. The automatic gradebook items are called current assessments.

### Remove Gradebook page

Click **Remove Item** on the Spreadsheet View page. The Remove Gradebook Item page will appear as shown below.

The screenshot shows the 'Remove Gradebook Item' page within a Blackboard interface. The breadcrumb trail at the top reads: COURSES > HIST600 > CONTROL PANEL > ONLINE GRADEBOOK > SPREADSHEET VIEW > REMOVE GRADEBOOK ITEM. The page title is 'Remove Gradebook Item'. It is divided into three numbered sections: 1. Select Items to Remove, 2. Select Assessments to Remove, and 3. Submit. In section 1, under 'Current Items:', there is a checkbox for 'Book Report [Paper]'. In section 2, under 'Current Assessments:', there is a note: 'Note: This only clears assessment attempts, and does not remove the assessment itself.' Below the note are several checkboxes: 'Bonus Quiz [Quiz]', 'Irish American History Exam 3 [Quiz]', 'Irish American History Exam 3 [Quiz]' (which is checked), 'Irish American History Exam 2 [Quiz]', 'Irish American History Exam [Quiz]', and 'Survey of the Trip to Ireland [Survey]'. At the bottom of section 3, there is a text instruction: 'Click "Submit" to finish. Click "Cancel" to end this process and return to the Spreadsheet view.' and two buttons: 'Cancel' and 'Submit'.


*Continued on next page*



## Remove Gradebook Item Page, continued

### Entry fields

The table below details the entry fields on the Remove Gradebook Item page.

 <b>Warning:</b>	<p>Click <b>Submit</b> and a Receipt: Delete Gradebook Item page appears.</p> <p>A warning is not provided and this action is irrevocable.</p>
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Select Items to Remove	
<b>Current Items:</b>	Select the item to be removed. Items are grades that are entered in the gradebook manually. For example a term paper may be entered and graded manually by an instructor.
Select Assessments to Remove	
<b>Current Assessments:</b>	Click the check box next to the assessment to be removed. Assessments are grades that are entered in the gradebook by the system. For example a student completes an assessment online and the system grades the assessment and enters the grade in the gradebook.

## Export Gradebook Page

### Overview

Instructors can export and save a Gradebook for use in a spreadsheet program or as a comma-delimited file for integration at the registrar's office.

### Export Gradebook page

Click **Export Gradebook** from the Online Gradebook page. The Export Gradebook page will appear as shown below.

### Entry fields

The table below details the entry fields available on the Export Gradebook page.

Export Gradebook	
<b>Students whose last names begin with:</b>	Select the letter of the student's last name from the drop down menu that will be exported.
<b>Items that are grouped by:</b>	Select the items by which to group the exported gradebook.

### Online instructions on how to export files

Follow the instructions to save the exported file.

## Course Statistics Page

### Overview

Instructors can use the Course Statistics area to generate reports on the course usage and activity. Reports can help the instructors determine whether they need to add more content or other information to the course to increase traffic. Instructors can view specific student's usage to determine if some students require extra assistance. The report appears in the form of a graphic.

### Course Statistics page

Click **Course Statistics** from the Instructor Control Panel. The Course Statistics page will appear as shown below.

COURSES > HIST800 > CONTROL PANEL > COURSE STATISTICS

### Course Statistics

**1 Select Report Filter**

Report type:

Time period: ☒ All dates ☐ Between the following dates:

From:

To:

**2 Select Users**

Users: ☒ All Users ☐ Selected Users:

Clinton, William  
Cox, Denise  
Doe, Jane  
Guest, Blackboard5  
Hernandez, Dennis

### Entry fields

The table below details the entry fields on the Course Statistics page.

Select Report Filer	
<b>Report Type</b>	Select one of the following reports: <ul style="list-style-type: none"> <li>• Overall summary of course usage</li> <li>• Main content areas report</li> <li>• Communication areas report</li> <li>• Group Pages area report</li> <li>• Students</li> </ul>
<b>Time Period</b>	Click the all dates or between the following dates option. If the user clicks the between the following dates button, the user must select from and to dates.

*Continued on next page*

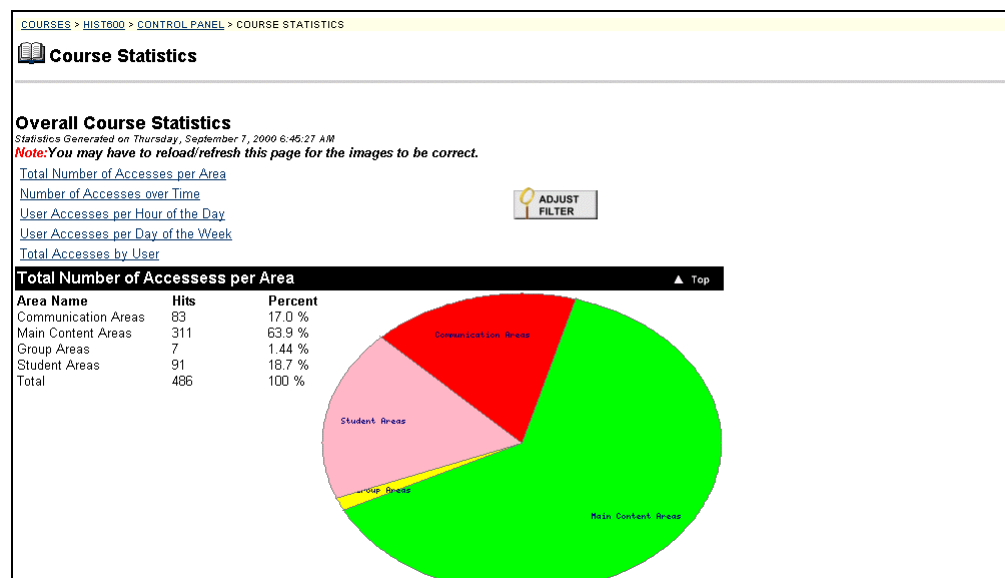
## Course Statistics Page, continued

### Entry fields (continued)

Select Users	
<b>Select Users</b>	Click the all users or selected users option. This provides instructors with the ability to determine each student's usage.
Options	
<b>Do you wish to refresh the dataset?</b>	Click <b>Yes</b> to refresh the dataset with the new selections.
<b>What information do you want to display?</b>	Select one of the following: <ul style="list-style-type: none"> <li>• Total number of accesses per area</li> <li>• Number of accesses overtime</li> <li>• User accesses per hour of the day</li> <li>• User accesses per day of the week</li> <li>• Total accesses by user</li> </ul>

### Report example

Below is an example of the Course Statistics report.





## **Chapter 8 – Assistance**



## Finding Help

**Introduction** Assistance allows the Instructor to research the online support site, browse the online Instructor Manual, and contact support.

**Assistance** Assistance appears in the right column of the Instructor Control Panel Tab.



**Online Support** Click **Online Support** to open the Support Site in another browser window.

**Online Instructor Manual** Click **Online Instructor Manual** to open the Instructor Manual in another browser window.

**Contact System Administrator** Click **Contact Sys Admin** to send email to the system administrator for support.